

URBANA

LUXURY FIREPLACES

U60I-OUT

U74I-OUT

OUTDOOR FIREPLACE
INSTALLATION MANUAL



WARNING: If the information in this manual is not followed exactly, a fire or explosion may result causing property damage, personal injury or loss of life. Installation and service must be performed by a qualified installer, service agency or the gas supplier.

CERTIFIED TO: ANSI Z21.97 / CSA 2.41 OUTDOOR DECORATIVE GAS APPLIANCES
CSA 2.17 GAS FIRED APPLIANCES FOR HIGH ALTITUDES

C-17516

SAFETY PRECAUTIONS

FOR SAFE INSTALLATION AND OPERATION OF YOUR
“Urbana” Appliance, PLEASE CAREFULLY READ THE FOLLOWING
INFORMATION:



DANGER:

FIRE OR EXPLOSION HAZARD

If you smell gas:

- Shut off gas to the appliance
- Extinguish any open flame
- If odor continues, leave the area immediately.
- After leaving the area, call your gas supplier or fire department.

Failure to follow these instructions could result in fire or explosion, which could cause property damage, personal injury, or death.



WARNING: FOR OUTDOOR USE ONLY.

Installation and service must be performed by a qualified installer, service agency, or the gas supplier.

INSTALLER: Leave this manual with the appliance.

CONSUMER: Retain this manual for future reference.



DANGER



CARBON MONOXIDE HAZARD

This appliance can produce carbon monoxide which has no odor.

Using it in an enclosed space can kill you.

Never use this appliance in an enclosed space such as a camper, tent, car or home.

SAFETY PRECAUTIONS



WARNING: If the information in this manual is not followed exactly, a fire or explosion may result causing property damage, personal injury or loss of life.



WARNING: Do not store or use gasoline, or other flammable vapors and liquids, in the vicinity of this or any other appliance. An LP-cylinder not connected to use shall not be stored in the vicinity of this or any other appliance.

- All Urbana gas-fired appliances must be installed in accordance with their instructions. Carefully read all the instructions in this manual first. Consult the building authority having jurisdiction to determine the need for a permit prior to commencing the installation.
- Failure to follow these instructions may also void your fire insurance and/or warranty.

- **Installation and repair should be done by a qualified service person. The appliance should be inspected before the first use and, at least, annually by a qualified service person. More frequent cleaning may be required as necessary. It is imperative the control compartments, burners and circulating air passageways of the appliance be kept clean.**
- **Children and adults should be alerted to the hazards of high surface temperatures and should stay away to avoid burn or clothing ignition. Young children should be carefully supervised when in the area of the appliance.**
- **Any guard, barrier, or other protective device removed for servicing the appliance shall be replaced prior to operating the appliance.**
- **Clothing or other flammable materials should not be hung from the appliance or placed on or near the appliance.**

- This appliance is certified for outdoor use only and must not be used or installed indoors.

FOR YOUR SAFETY

- Always keep the area around these appliances clear of combustible material, gasoline and other flammable liquids and vapours.

WARNING: Failure to position the parts in accordance with the diagrams in this booklet, or failure to use only parts specifically approved with this appliance, may result in property damage or personal injury.

- Never use solid fuels such as wood, paper, cardboard, coal, or any flammable liquids, etc., in this appliance.
- Do not use this appliance if any part has been under water. Immediately call a qualified service technician to inspect the appliance and to replace any part of the control system or any gas control which has been under water.
- Toddlers, young children and others may be susceptible to accidental contact burns. To restrict access to the appliance install an adjustable safety gate to keep toddlers, young children and other at risk individuals away from hot surfaces.

IMPORTANT NOTICE (Regarding first fire up): When the unit is turned on for the first time, it should be turned onto high for the first 4 hours. This will cure the paint, logs and other products used in the manufacturing process. The unit will start to smoke and can irritate some people.

- This appliance must not be operated in temperatures below freezing (0°C / 32°F). Allow the temperature of the appliance to warm up above freezing prior to operation.

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CODES AND APPROVALS

In the USA: The appliance may be installed at higher altitudes. Please refer to your American Gas Association guidelines which state: the sea level rated input of Gas Designed Appliances installed at elevations above 2000 (610 m) feet is to be reduced 4% for each 1000 feet (305 m) above sea level. Refer also to local authorities or codes which have jurisdiction in your area regarding the de-rate guidelines.

In Canada: When the appliance is installed at elevations above 4500 feet (1372 m), the certified high altitude rating shall be reduced at the rate of 4% for each additional 1000 feet (305 m).

- This appliance has been tested by INTERTEK and found to comply with the established OUTDOOR DECORATIVE GAS APPLIANCE standards in CANADA and the USA as follows:

OUTDOOR DECORATIVE GAS APPLIANCE (U60I-OUT/U74I-OUT ; NATURAL GAS, PROPANE GAS)

CERTIFIED TO: ANSI Z21.97 / CSA 2.41 OUTDOOR DECORATIVE GAS APPLIANCES
CSA 2.17 GAS FIRED APPLIANCES FOR HIGH ALTITUDES

This Urbana U60I-OUT/ U74I-OUT Outdoor Decorative Appliance:

- Is not a source of heat.
- Is not permitted for use with a thermostat or other automatic means of cycling the burner.
- Has been certified for use with either natural gas or propane (see rating label).
- Is not for use with solid fuels.
- **Is not for use with glass doors or glass barriers.**
- Is not for use with venting.
- This installation must conform to local codes or, in the absence of local codes, with the National Fuel Gas Code, ANSI Z223.1 / NFPA 54; National Fuel Gas Code; Natural Gas and Propane Installation Code, CSA B149.1; or Propane Storage and Handling Code, CSA B149.2, as applicable;
- To prevent injury, do not allow anyone who is unfamiliar with the stove to operate it.
- This installation must be electrically grounded in accordance with local codes, or in the absence of local codes, with the National Electrical Code, ANSI/NFPA 70; or the Canadian Electrical Code, CSA C22.1, if applicable;

**NATIONAL
FIREPLACE
INSTITUTE**



CERTIFIED

www.nficertified.org

We recommend that our gas hearth products be installed and serviced by professionals who are certified in the U.S. by the National Fireplace Institute® (NFI) as NFI Gas Specialists.

SPECIFICATIONS

DIMENSIONS:

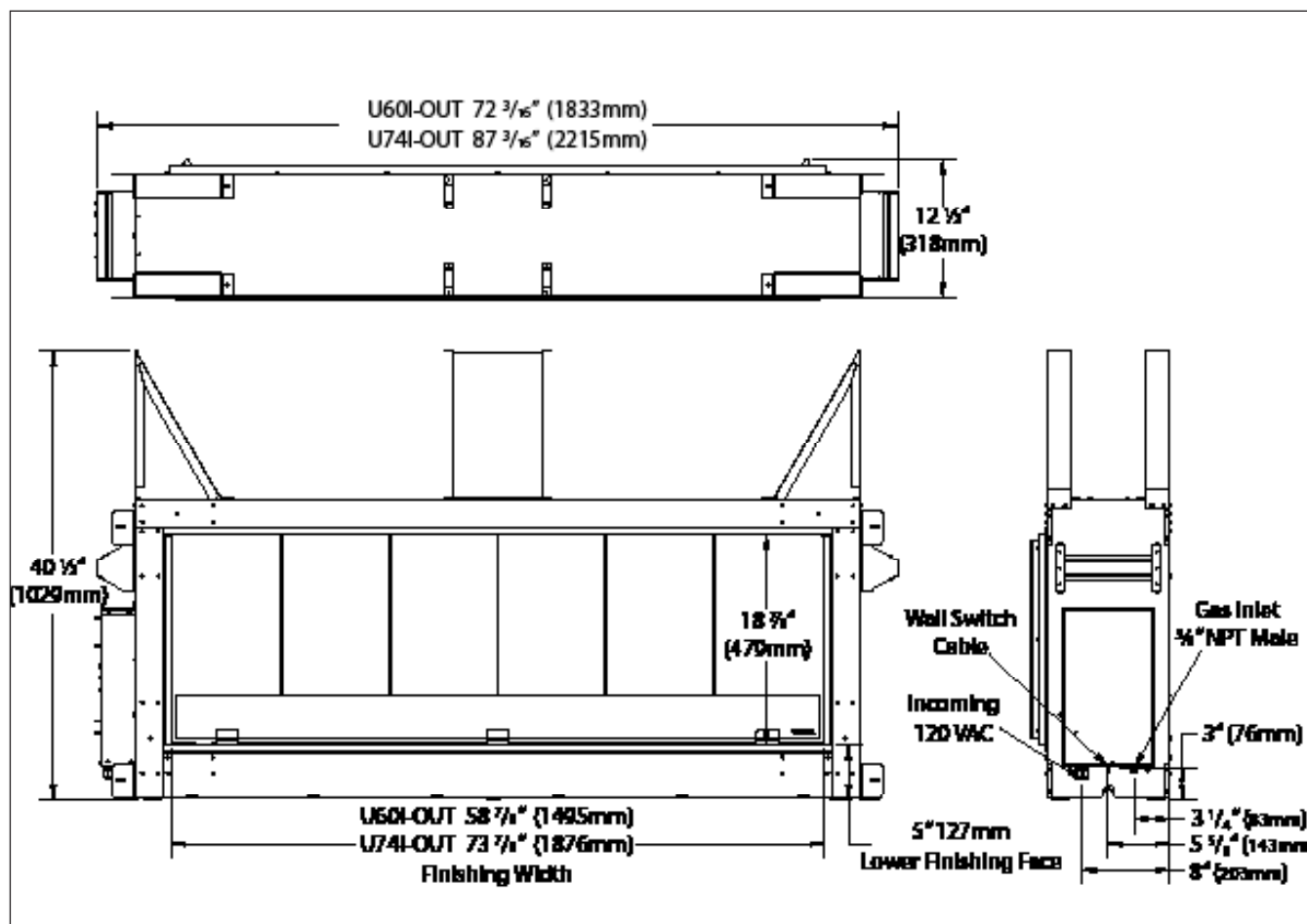


Figure 1: U60I-OUT/U74-OUT Unit Dimensions

RATING LABEL LOCATION:

The rating label is attached to a length of wire and is never to be tampered with or removed. All important information for your fireplace is on this label as well as the model specific serial number which you will need for warranty information. The rating label is located underneath the lava rock media on the right side of the firebox.

LIGHTING INSTRUCTIONS:

The lighting instructions for the fireplace are located on the back of the battery holder stowed inside the wall switch box.

WARNING: IF YOU DO NOT FOLLOW THESE INSTRUCTIONS EXACTLY, A FIRE OR EXPLOSION MAY RESULT CAUSING PROPERTY DAMAGE, PERSONAL INJURY OR LOSS OF LIFE.

This appliance is equipped with an ignition device which automatically lights the pilot and main burner.

DO NOT try to light the pilot or burner by hand.

TURN ON: To turn on the fireplace push the switch lever up into the ON position.

TURN OFF: To turn off the fireplace push the switch lever down into the OFF position. 5 minutes must elapse prior to turning the fireplace back on.

C-16791

Figure 2: Lighting Instruction Label

OPERATING INSTRUCTIONS

For Your Safety, Read Safety Precautions And Lighting Instructions Before Operating

WALL SWITCH & BATTERY BACKUP:

Included with the fireplace is a weatherproof wall switch and battery backup housing. This wall switch comes pre-wired to a 14 foot length of 5-wire cable that can be mounted externally in a convenient location for fireplace operation. The 5-wire cable connects directly to the fireplace's control board (see wiring diagram section). The battery holder takes 4 x AA batteries (supplied).

Battery
Backup
Door



ON/OFF
Wall
switch

Figure 3: Wall Switch

PILOT LIGHT:

The pilot flow adjustment is set to maximum at the factory and should not need to be adjusted. The pilot flame should cover $\frac{3}{8}$ " to $\frac{1}{2}$ " (10 to 13mm) of the flame sensor (see Figure 4). However, should the need arise, turn the adjustment screw to alter the pilot gas flow.

Note: If the pilot requires adjustment it should be done prior to completing the installation of the appliance. The valve is only accessible through the firebox access panel.

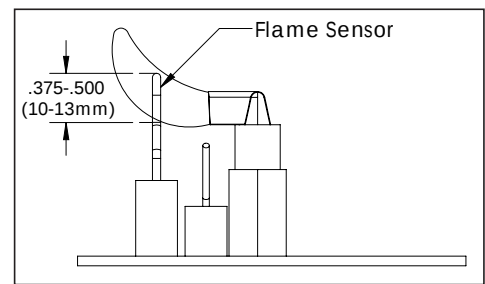


Figure 4: Pilot Light

CLEANING DECORATIVE SURFACES:

Painted and porcelain faces should be wiped with a damp cloth periodically. Never clean the face when it is hot. Do not use other cleaners as they may leave a residue, which can become permanently etched into the surface.

ROUTINE MAINTENANCE:

Run through the following procedures to ensure the system is clean and working properly at least once a year. Check the burner to see if all the ports are clear and clean. Check the pilot to make sure it is not blocked by anything. The pilot flame should be blue with little or no yellow tips.

WARNING: Failure to position parts in accordance with this manual, or failure to use only parts specifically approved with this appliance may result in property damage or personal injury.

ANNUAL SERVICE (RECOMMENDED):

Do not service while the unit is hot. Wait until it has cooled completely before proceeding. Only use parts specifically approved for this appliance. Failure to do so may result in property damage or personal injury.

1. Carefully remove the glass wind guard and the ceramic logs (if installed), they are fragile. Gently remove all the media from the tray and place on a paper towel. Any soot on the logs may be gently brushed off.
2. Inspect the burner(s) for cracking or severe warping. Clean any dirt or debris from the burner surface and confirm all ports are clear. If a problem is suspected / identified, contact the nearest Urbana dealer.
3. Remove the pilot cover and visually confirm the pilot hood, ignitor and flame sensor are intact and unobstructed. If a problem is found, contact the nearest Urbana dealer.
4. Re-install the pilot cover, burner media and log set (if applicable) and confirm proper operation.

MAINTENANCE AND SERVICE

The burner will need to be removed for maintenance and fuel conversion. Follow the procedure carefully.

Proceed only when the unit has completely cooled down.

BURNER ASSEMBLY REMOVAL:

1. Remove the glass wind guard by simply lifting it up off the mounts (Figure 5).
2. Remove log set (if installed) and burner media.
3. Remove the Pilot Shield (Figure 6) and Media Tray (Figure 7)
4. **For U60:** Unscrew the Eight (8) T20 screws securing the burner and slide it to the right and up to remove it (Figures 8 and 9).

For U74: Start with the right side burner and unscrew the six (6) T20 screws securing the burner and slide it to the right and up to remove the burner (Figures 8 and 9). Repeat this process for the left burner.

To re-install the burner, follow the steps above in reverse. When placing the burner back in the firebox, be sure not to move the air shutter.

Do not over tighten the burner screws or they might strip; just get them snug.

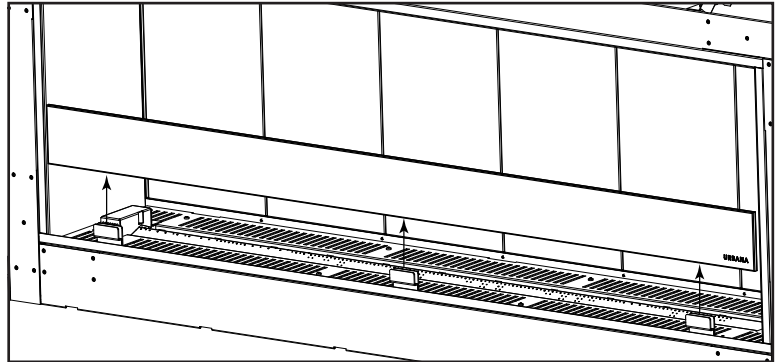


Figure 5: Wind Guard Removal

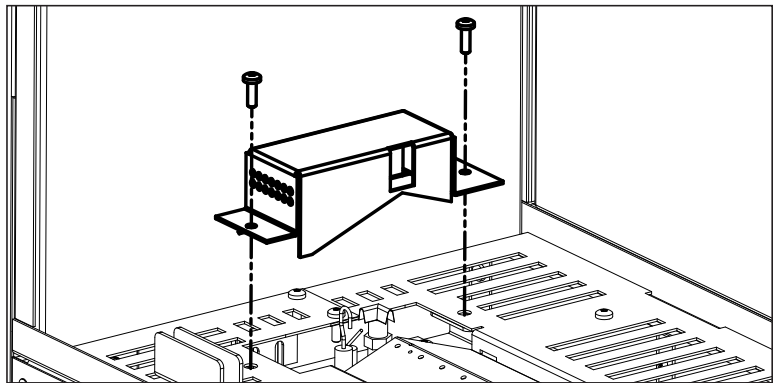


Figure 6: Pilot Shield Removal

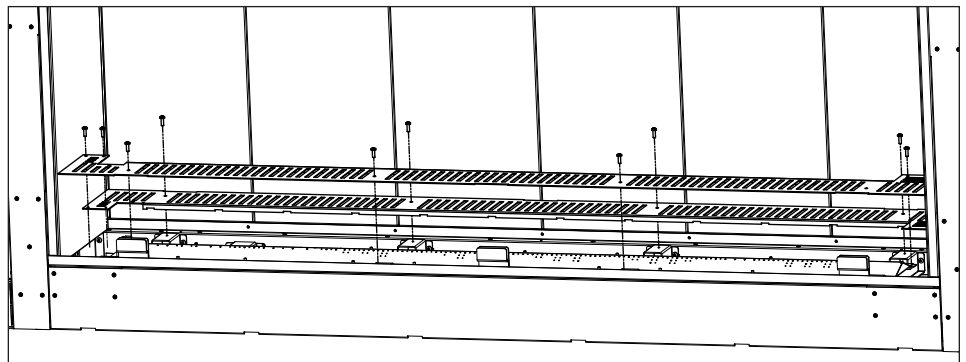


Figure 7: Media Tray Removal

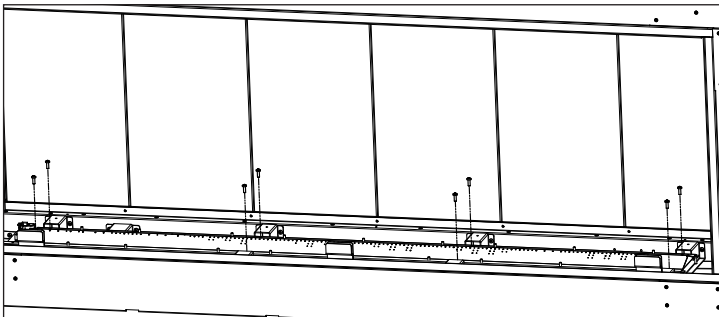


Figure 8: Burner Mounting Screws

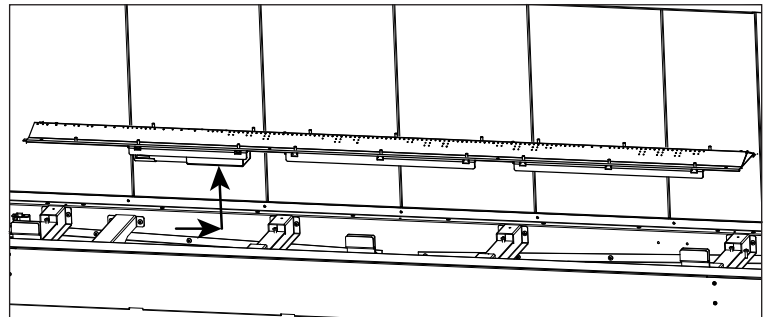


Figure 9: Burner Removal

MAINTENANCE AND SERVICE

BURNER SHUTTER CAP ADJUSTMENT:

The U60I-OUT and U74-OUT contain adjustable shutter caps on the burners that can alter the amount of air the burner receives. This can greatly affect the quality of the burn, especially when converting the gas type for the unit. Follow these steps carefully to properly set the shutter cap:

1. Remove the burner assembly from the fireplace as instructed on the previous page.

2. On the bottom of the burner (where the burner connects to the burner orifice), there is a single Phillips head screw that should be loosened. This will allow for adjustment of the burner cap (see Figure 10).

3. Rotate the shutter following the guidelines below. These are general settings only and the shutter may require additional adjustment (less/more) depending on the exact setup of the appliance:

NG: 1/8 of full rotation open

LP: 3/4 of full rotation open

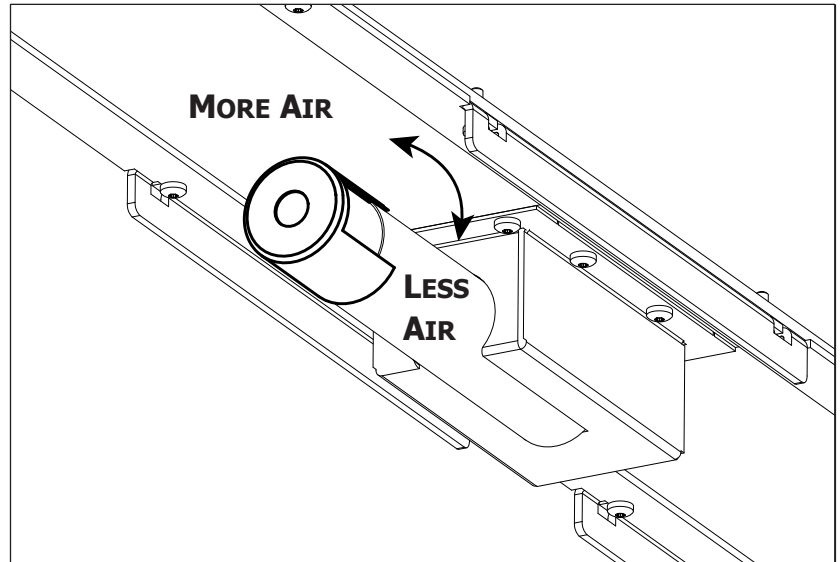


Figure 10: Shutter Cap Adjustment

COMPONENT ACCESS:

1. The component access panel is located behind the liner panel closest to the Pilot. Remove the logs, media near the pilot, the pilot shield and wind guard as shown on the previous page. (Steps 1-3 of Burner Removal)
2. Loosen the two (2) T20 screws on the liner retainer (Figure 11).
3. Remove the wind guard mount on the pilot side, remove both front and back if in a see through installation.
4. Remove the left liner from the firebox by swinging out the bottom out first then removing (Figure 12).
3. Using a T20 screwdriver remove the 10 screws from the black cover plate on the firebox side to gain access to the components and connections (Figure 13).

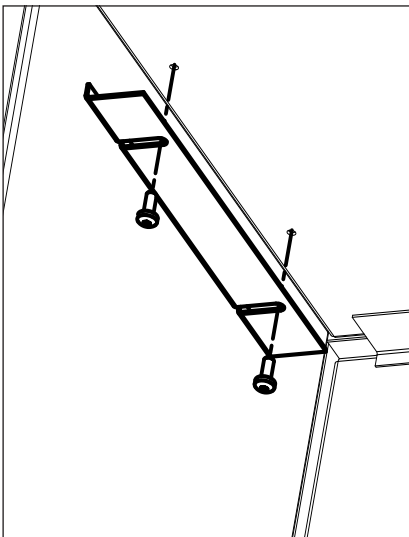


Figure 11: Liner Retainer Removal

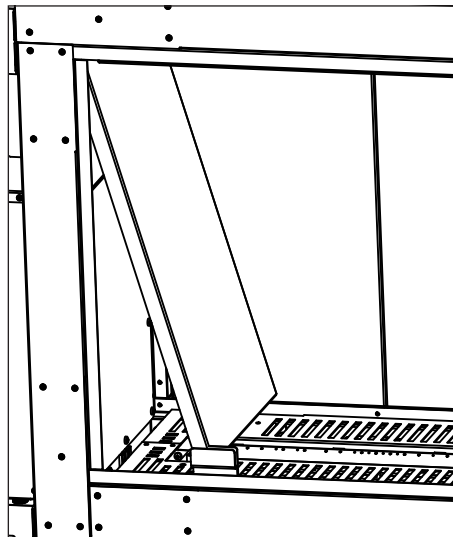


Figure 12: Left Liner Removal

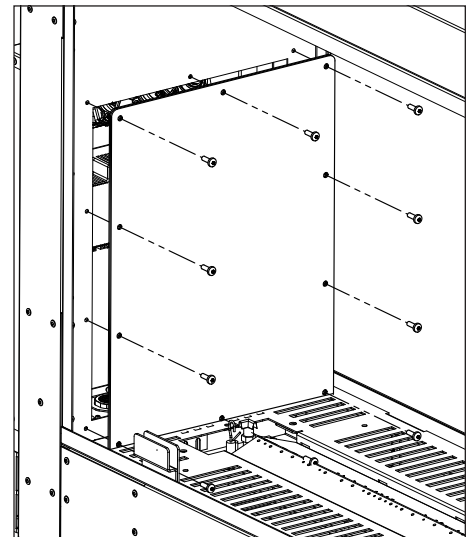


Figure 13: Component Cover Removal

MAINTENANCE AND SERVICE

FUEL CONVERSION:

TO BE INSTALLED BY A QUALIFIED SERVICE AGENCY ONLY

Please read and understand these instructions before installing.

Warning: This conversion kit shall be installed by a qualified service agency in accordance with the manufacturer's instructions and all applicable codes and requirements of the authority having jurisdiction. If the information in these instructions is not followed exactly, a fire, explosion or production of carbon monoxide may result causing property damage, personal injury or loss of life. The qualified service agency is responsible for the proper installation of this kit. The installation is not proper or complete until the operation of the converted appliance is checked as specified in the manufacturer's instructions supplied with the kit.

Kit Parts List for U60I-OUT:

- 1 - LP ON/OFF Plate
- 1 - Burner Orifice (LP: #34)
- 1 - Pilot Orifice (NG: 0.2) or (LP: 0.14)
- 2 - Conversion Labels [included with unit]

Kit Parts List for U74I-OUT:

- 1 - LP ON/OFF Plate
- 2 - Burner Orifices (LP: #44)
- 1 - Pilot Orifice (NG: 0.2) or (LP: 0.14)
- 2 - Conversion Labels [included with unit]

Carefully inspect all parts supplied with this conversion kit. If any parts have been damaged or are missing, contact your dealer, distributor or courier company to have them replaced before starting this installation.

CONVERSION KIT INSTALLATION:

1. Disconnect the gas supply completely as well as any electrical power source before proceeding.

- 2. Remove Wind Guard, Pilot Shield, Media Trays and Burner(s) (see MAINTENANCE AND SERVICE section of Owner's Manual).
- 3. Convert the existing burner orifice with the one(s) provided in this kit using a 1/2 inch socket (Figure 14).

- 4. Convert the existing pilot orifice using a 7/16 inch wrench. Loosen the pilot head, rotate counter clockwise and fully remove. Remove the existing orifice and replace with the one supplied in the kit (Figure 15). Re-install the pilot head and tighten back to its original position (Figure 16).

- 5. Remove the Left Side Liner and Component Cover Plate (See previous page)

- 6. Convert the gas valve:

- a) Remove the existing NG ON/OFF plate using a T-20 screwdriver.
- b) Remove the rubber diaphragm; do not reuse.
- c) Install the new LP ON/OFF plate with integrated diaphragm assembly using longer hardware, supplied.

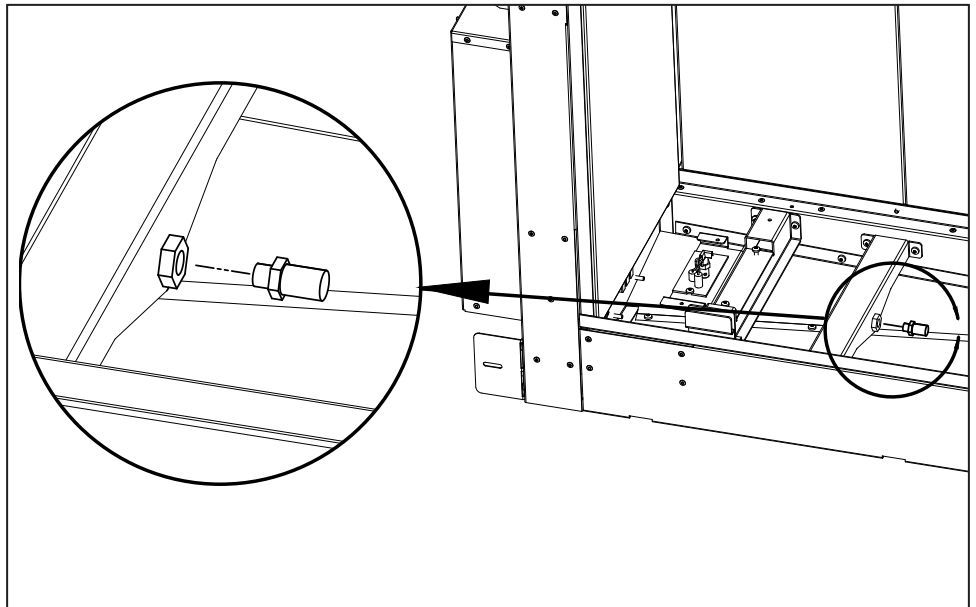


Figure 14: Orifice Location

MAINTENANCE AND SERVICE

7. Adjust the burner shutter cap to the proper setting (see section MAINTENANCE AND SERVICE - BURNER SHUTTER CAP ADJUSTMENT on page 9).
8. Reinstall the burner and media tray. (see appropriate MAINTENANCE AND SERVICE sections).
9. Purge any air from gas line and reconnect to unit.
10. Use a small brush and apply a warm soapy water solution to all gas connections. If a gas leak is present, bubbling will occur. Gas leaks can be repaired by using a gas approved pipe thread sealant.
WARNING: NEVER USE AN OPEN FLAME WHEN TESTING FOR GAS LEAKS.

11. Reconnect electrical power to the unit.
12. Light the pilot and recheck for leaks in the aluminum pilot line. If a leak is evident, contact your Urbana dealer for a pilot line replacement. **WARNING: DO NOT ATTEMPT TO FIX THIS LINE, IT MUST BE REPLACED IF DAMAGED.** If adjustment is necessary, turn the adjustment screw in the valve (see page 21) clockwise to decrease and counter-clockwise to increase until the correct flame is achieved.

13. Start the main burner and verify full operation. Confirm the inlet and manifold gas pressures are within the acceptable range using a manometer (see INITIAL INSTALLATION - GAS LINE CONNECTION AND TESTING). If this unit has been installed at an altitude higher than 2000ft (610m) it is required to de-rate the unit accordingly.

In the USA: The appliance may be installed at higher altitudes. Please refer to your American Gas Association guidelines which state: the sea level rated input of Gas Designed Appliances installed at elevations above 2000 (610

m) feet is to be reduced 4% for each 1000 feet (305 m) above sea level. Refer also to local authorities or codes which have jurisdiction in your area regarding the de-rate guidelines.

In Canada: When the appliance is installed at elevations above 4500 feet (1372 m), the certified high altitude rating shall be reduced at the rate of 4% for each additional 1000 feet (305 m).

14. **MAKE SURE** that the conversion labels provided are installed on or close to the rating label to signify that the unit has been converted to a different fuel type.



Figure 15: Pilot Orifice



Figure 16: Correct Pilot Position

INITIAL INSTALLATION

QUALIFIED INSTALLERS ONLY

INTRODUCTION:

This section of the owner's manual is for the use of qualified technicians only. There are several installation safety guidelines that must be adhered to; please carefully read the safety precautions at the front of this manual.

UNIT INSTALL PREPARATION:

Please review the following instructions carefully to ensure the unit is prepared properly before installation.

NAILING FLANGES:

There are eight (8) nailing flanges (4 per side) to secure the unit to the framing, they are assembled flat from the factory (see Figure 17). Flip the nailing flanges up 180 degrees and secure in place using the T-20 screws above pre-installed in the cabinet. Bend the flanges 90 degrees making them flush with the cabinet face (see Figure 18).



Figure 17: Nailing Flange Flat



Figure 18: Nailing Flange Assembled

TOP STANDOFFS:

There are four (4) standoffs and two (2) center facing supports on top of the fireplace that are assembled flat from the factory (see Figure 19 and 20). When assembled, these standoffs create the required clearance for an enclosure made of combustible material.

1. Fold the Center Facing Support as shown in Figure 19
2. Bend top standoffs by hand to form general shape (see Figure 20).
3. Install center facing supports and top standoffs using supplied T-20 screws (Figure 21). Only the front standoffs and facing support need to be installed if doing a single sided installation.

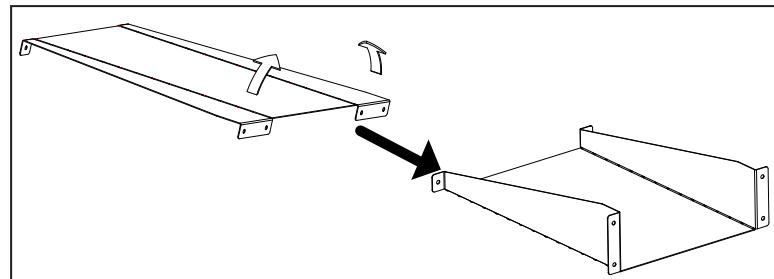


Figure 19: Top Standoffs

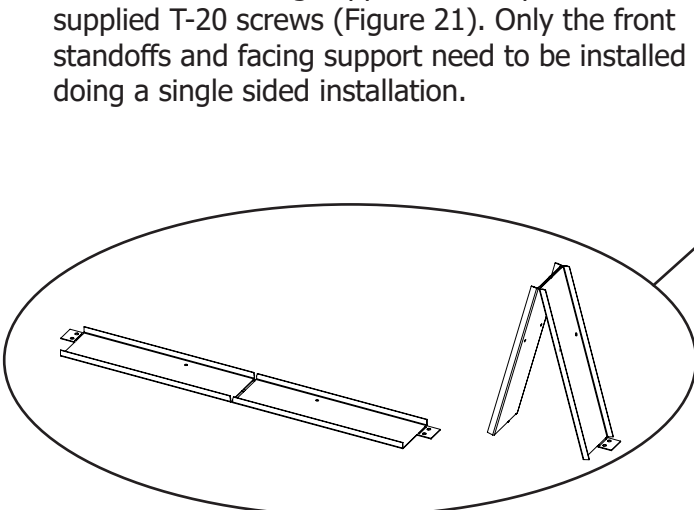


Figure 20: Nailing Flange Assembled

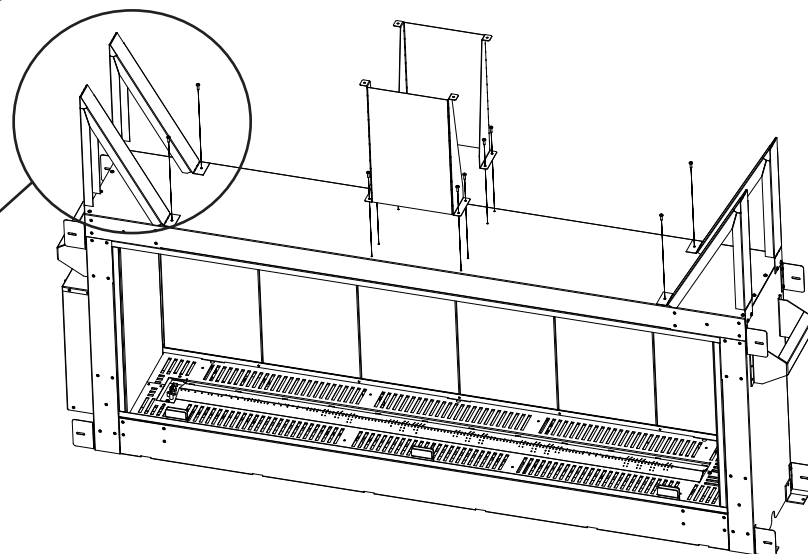


Figure 21: Nailing Flange Assembled

INITIAL INSTALLATION

QUALIFIED INSTALLERS ONLY

CONVERTING TO SEE THROUGH:

Kit Parts List (included with unit):

3 - Wind Guard Mounts 1 - Glass Wind Guard 1 - Weather Guard

1. Remove the rear liner retainers. (Figure 22).
2. Remove the rear Liners from the unit (Figure 23).
3. Remove the rear cabinet by undoing the T20 screws holding on the back of the unit (Figure 24).

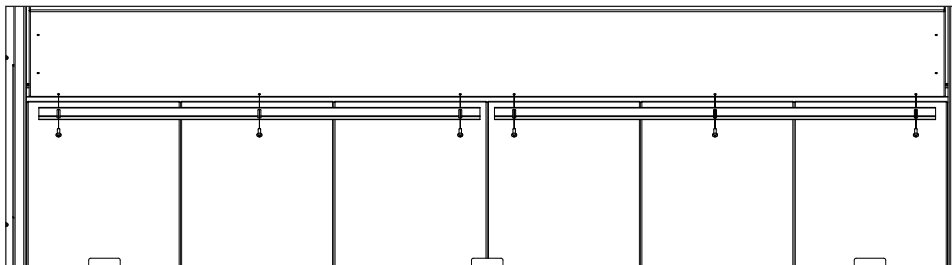


Figure 22: Rear Liner Retainers

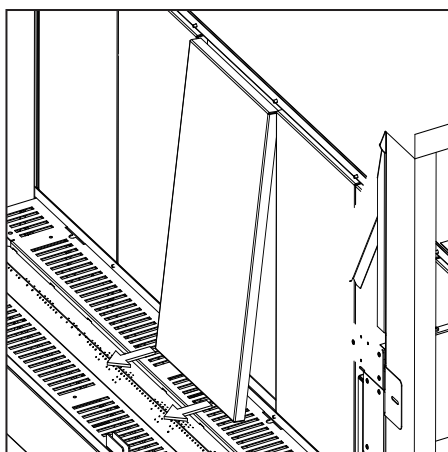


Figure 23: Rear Liner Removal

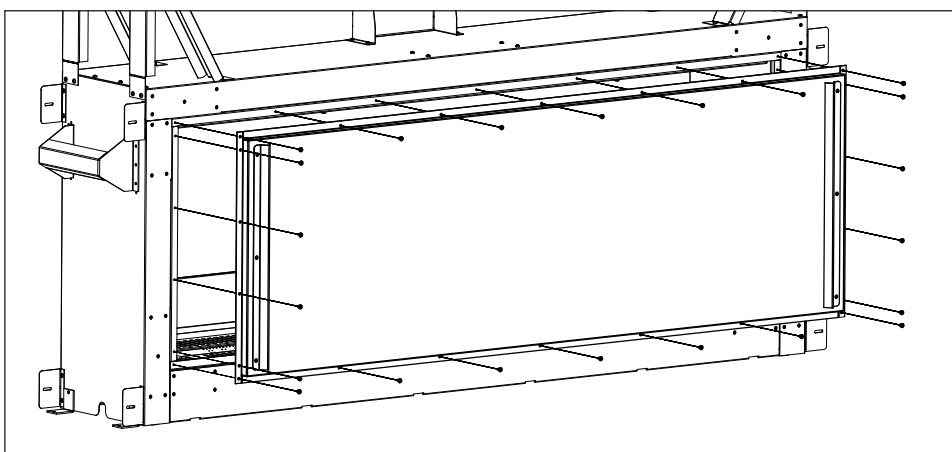


Figure 24: Rear Cabinet

4. Undo the 8 T20s holding the media tray down and remove the media tray to expose the 3 T20 screws on the back shelf of the unit. (Figure 25).
5. Unscrew the 3 T20 screws and use them to attach the 3 extra wind guard mounts that came with the fireplace (Figure 26).
6. Reinstall the media tray, pilot shield, and both the front and back wind guards.

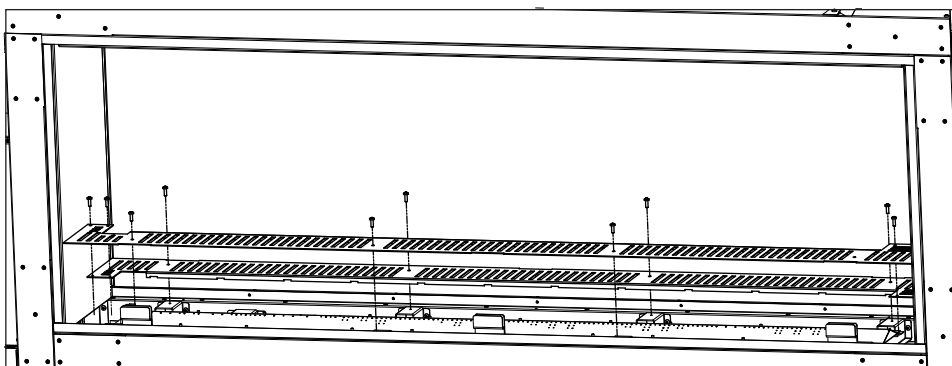


Figure 25: Media Tray Removal

7. See the page 28 for weather guard installation.

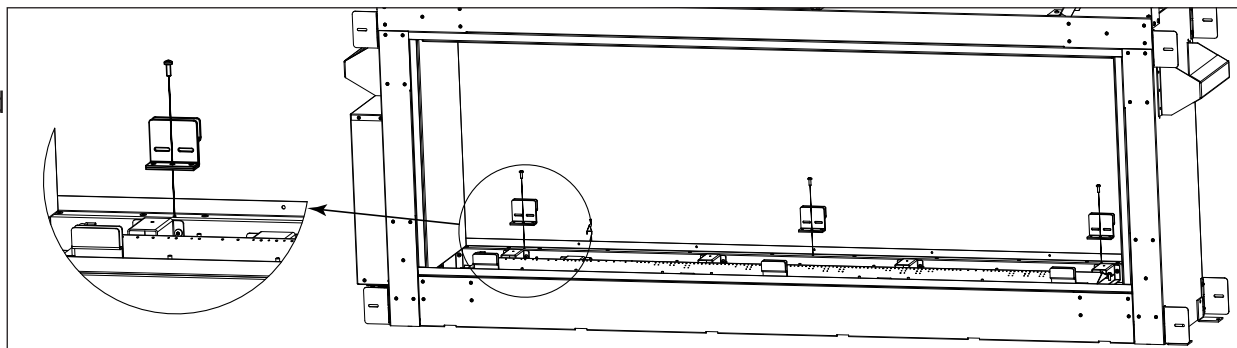


Figure 26: Media Wind Guard Mount

INITIAL INSTALLATION

QUALIFIED INSTALLERS ONLY

PLACEMENT AND FRAMING:

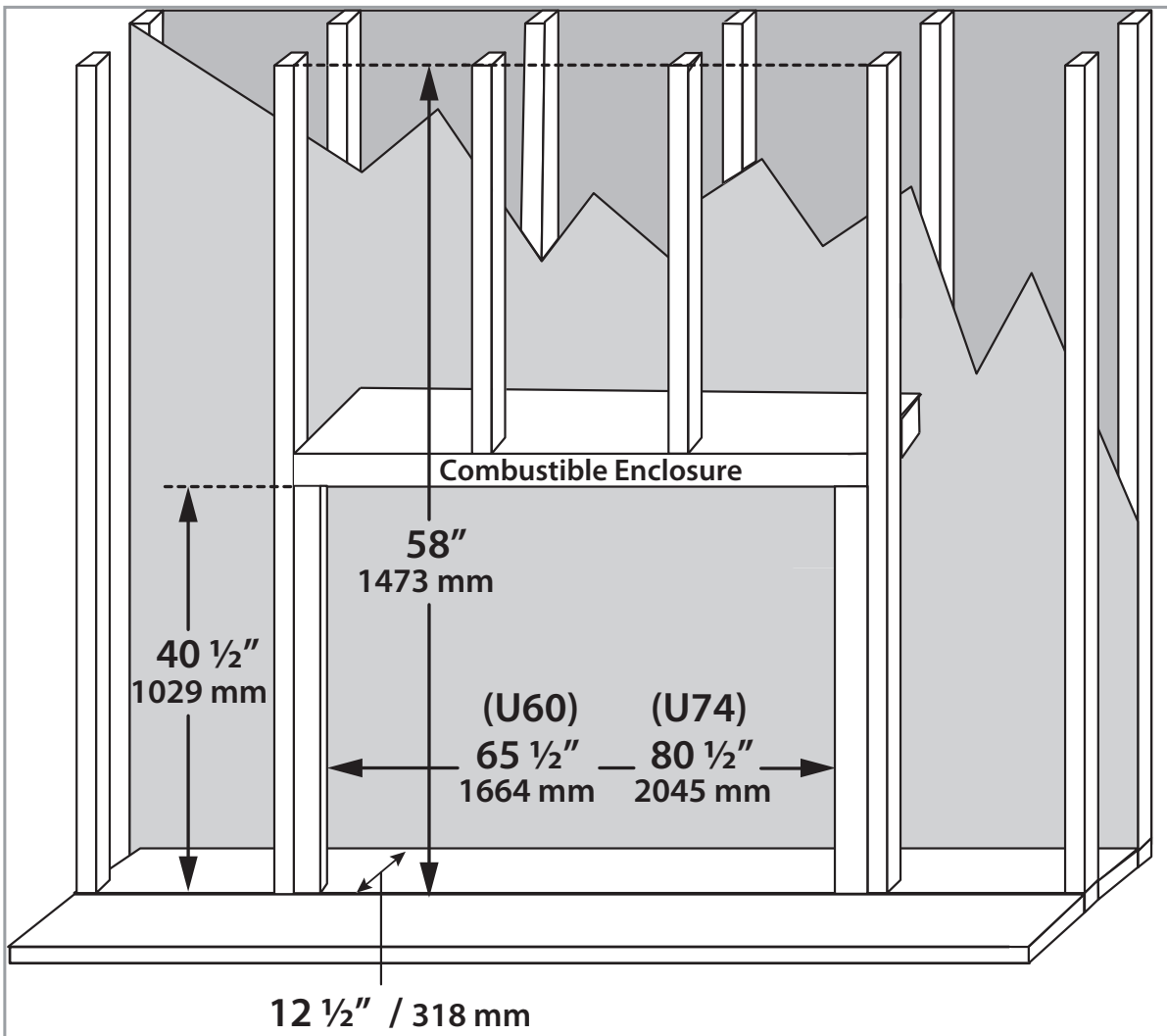


Figure 27: U60I/U74i-OUT Minimum Framing

- The location for the appliance can be raised, at floor level, or installed in a corner. There are minimum framing measurements for each situation. The appliance must be placed on a solid and level floor.
- A protective hearth is not required in front of the fireplace
- The basic rough opening should have the dimensions as shown above. The appliance must be placed on a strong and level surface.
- The fireplace cannot serve as part of the building's insulation or weatherproofing barrier. The building must be properly insulated and sealed from the outside prior to installation of the fireplace. Avoid the possibility of vapour barrier coming in direct contact with the fireplace chassis.
- If masonry is to be used, prepare the necessary foundation for the masonry load. When masonry construction is being used, a lintel must be used over top of the appliance to support the added weight. Consider the height of hearth finish material (stone, brick, etc.) if building a appliance platform. The bottom of the fireplace must be level with finished hearth.
- The gas line must be run to the right side of the appliance, there is a 3/8 NPT fitting to connect the gas line to. The electrical wiring must also be brought to the left side.

INITIAL INSTALLATION

QUALIFIED INSTALLERS ONLY

These are the minimum allowable framing dimensions required to safely operate the fireplace. Plan your entire installation before proceeding.

Some considerations prior to picking a location:

- Confirm the desired location has adequate ventilation/air flow
- Avoid areas where running water or flooding could pose an issue
- Avoid areas susceptible to direct high winds. High wind will cause the flame to behave erratically and potentially cause a pilot or burner outage. This flame behaviour will also leave undesired black soot on the log set and side liner
- Any outdoor furnishings must be kept a minimum of **3ft (0.9m)** away from the front of the fireplace

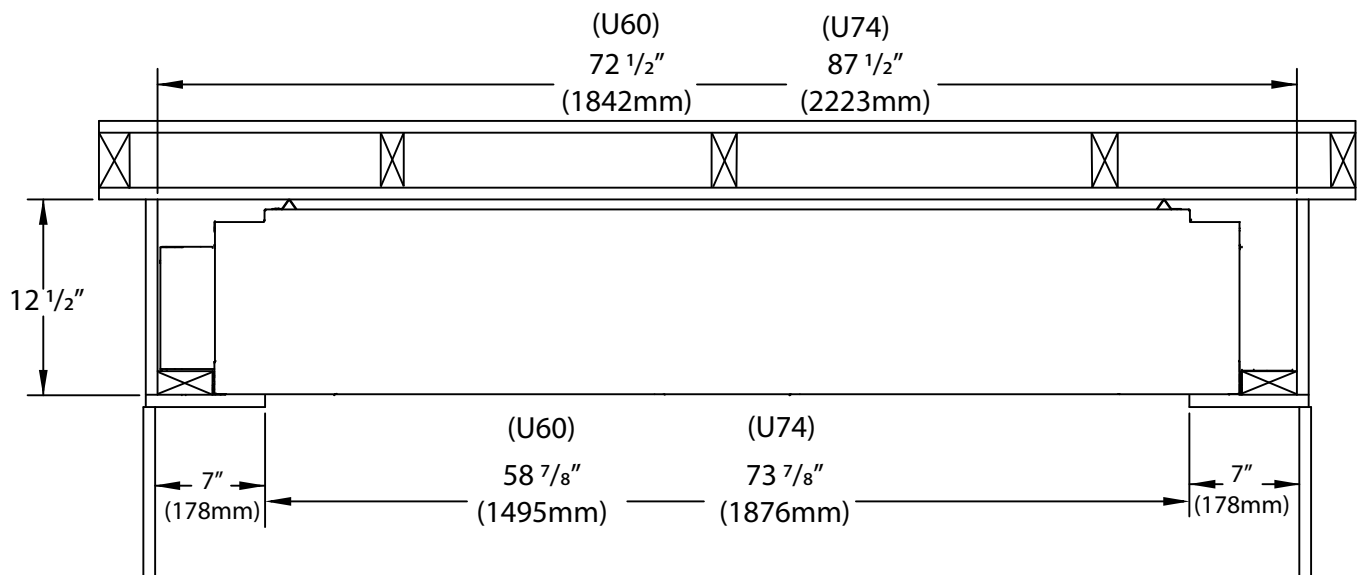


Figure 28: Square / Alcove Installation

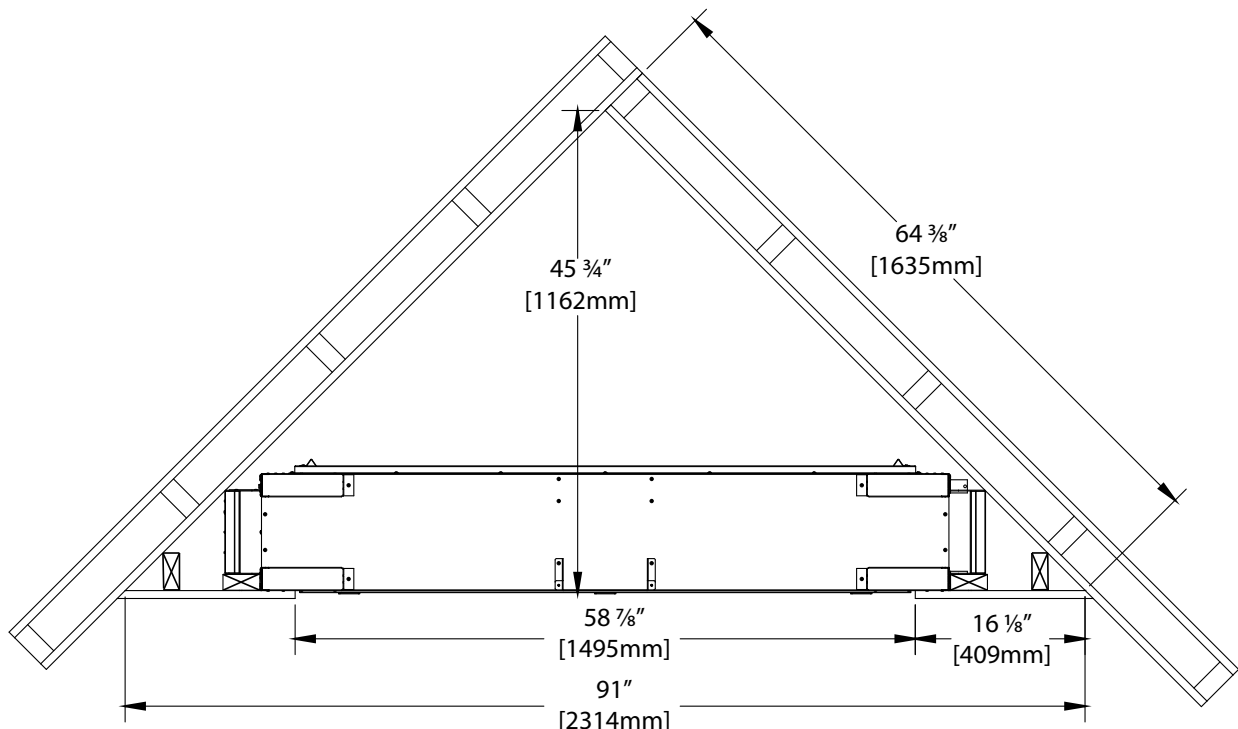


Figure 29: Corner Installation

INITIAL INSTALLATION

QUALIFIED INSTALLERS ONLY

INSTALLATION RESTRICTIONS:

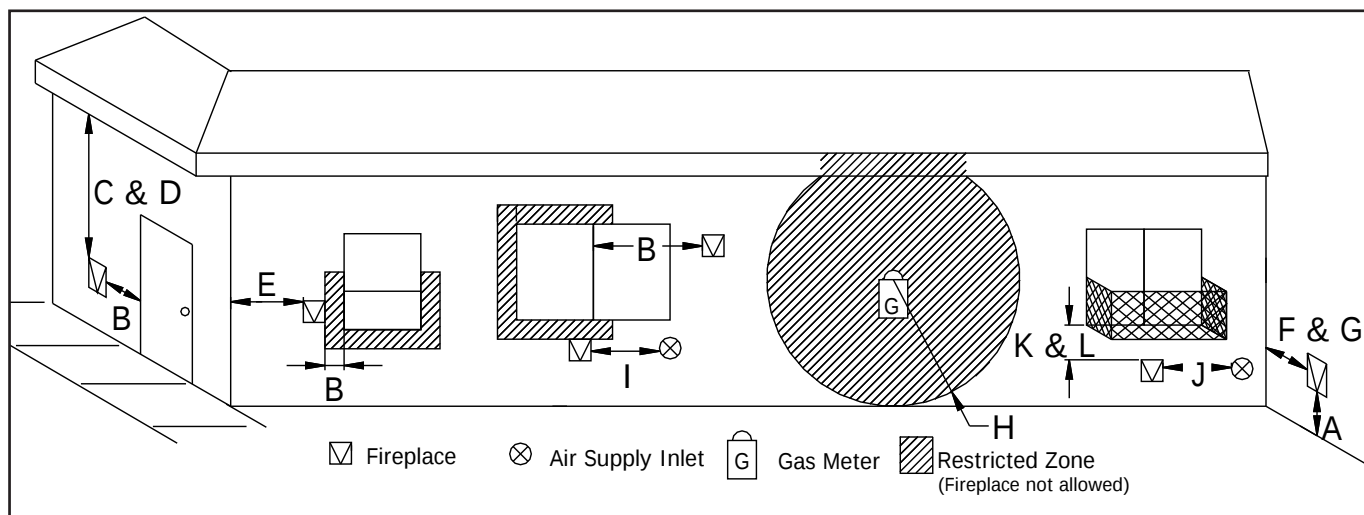


Figure 30: Fireplace Installation restrictions, refer to Table 1

Table 1: Fireplace Installation Clearances

Letter	Canadian Installation ¹	US Installation ²	Description
A	0 (0 cm)		Clearance above grade, verandah, porch, deck, or balcony.
B	7 in (30 cm)*		Clearance from window or door.
C	34 in (91.4 cm)		Clearance to ventilated or unventilated soffit.
D	60 in (1524 cm)		Clearance to vinyl soffit
E	7 in (30 cm)		Clearance to outside corner.
F	7 in (30 cm)		Clearance to inside corner.
G	36 in (91.4 cm)		Clearance to inside corner - vinyl siding
H	3 ft (91 cm)	3 ft (91 cm)*	Radial clearance around service regulator vent outlet.
I	12 in (30 cm)*		Clearance to non-mechanical air supply inlet to building, or the combustion air inlet to any other appliance.
J	6 ft (1.83 m)	3 ft (91 cm) above if within 10 ft (3 m) horizontally	Clearance to mechanical air supply inlet.
K ⁺	34 in (91.4 cm)		Clearance under verandah, porch, deck, or balcony.
L ⁺	60 in (1524 cm)		Clearance under verandah, porch, deck, or balcony clad with vinyl

¹ In accordance with the current CSA B149.1, Natural Gas and Propane Installation Code.

² In accordance with the current ANSI Z223.1 NFPA 54, National Fuel Gas Code.

* These numbers are only estimates.

⁺ Permitted only if verandah, porch, deck, or balcony is fully open on a minimum of two sides beneath the floor.

Clearances must be in accordance with local installation codes and requirements of the gas supplier.

PERMITTED LOCATIONS:

- 4 walls (1 with a permanent opening at ground level) and no overhead cover
- Overhead cover with no more than 2 sidewalls either perpendicular to each other or parallel (breezeway)
- Overhead cover with 3 sidewalls constructed with at least 30% of each wall's area open and unrestricted.

INITIAL INSTALLATION

QUALIFIED INSTALLERS ONLY

CLEARANCES & NON-COMBUSTIBLE MATERIALS :

NON-COMBUSTIBLE MATERIALS: Any construction or finishing material that is tested to ASTM E136 - Standard Test Method for Behavior of Materials in a Vertical Tube Furnace at 750°C. Examples of non-combustible materials are steel, stone, ceramic tiles, HardieBacker® cement board etc. **Fire rated drywall (Type X) is not an acceptable replacement for non-combustible material.**

FACING ABOVE FIREPLACE*: Non-combustible material is required a minimum **16 5/8" (422mm)** above the fireplace opening. **Vinyl siding is not permitted between the fireplace opening and the external ceiling/overhang.**

FACING BESIDE FIREPLACE*: Non-combustible material, a minimum **4" (102mm)** wide, is required down each side of the fireplace opening.

***An outdoor high temperature sealant rated to 350°F (176°C) is required along the exposed edges of the non-combustible materials and the fireplace to prevent water/moisture from entering the enclosure.**

FACING BELOW FIREPLACE: Combustible material is permitted below the opening of the fireplace.

HEADER: The header can be made up of wood 2x4 construction at or above the top standoffs.

BELOW FIREPLACE: It is recommended the appliance sit a solid and level surface.

ADJACENT/SIDEWALL: There must be a minimum distance of **7" (178mm)** from the fireplace opening to an adjacent wall composed of combustible material.

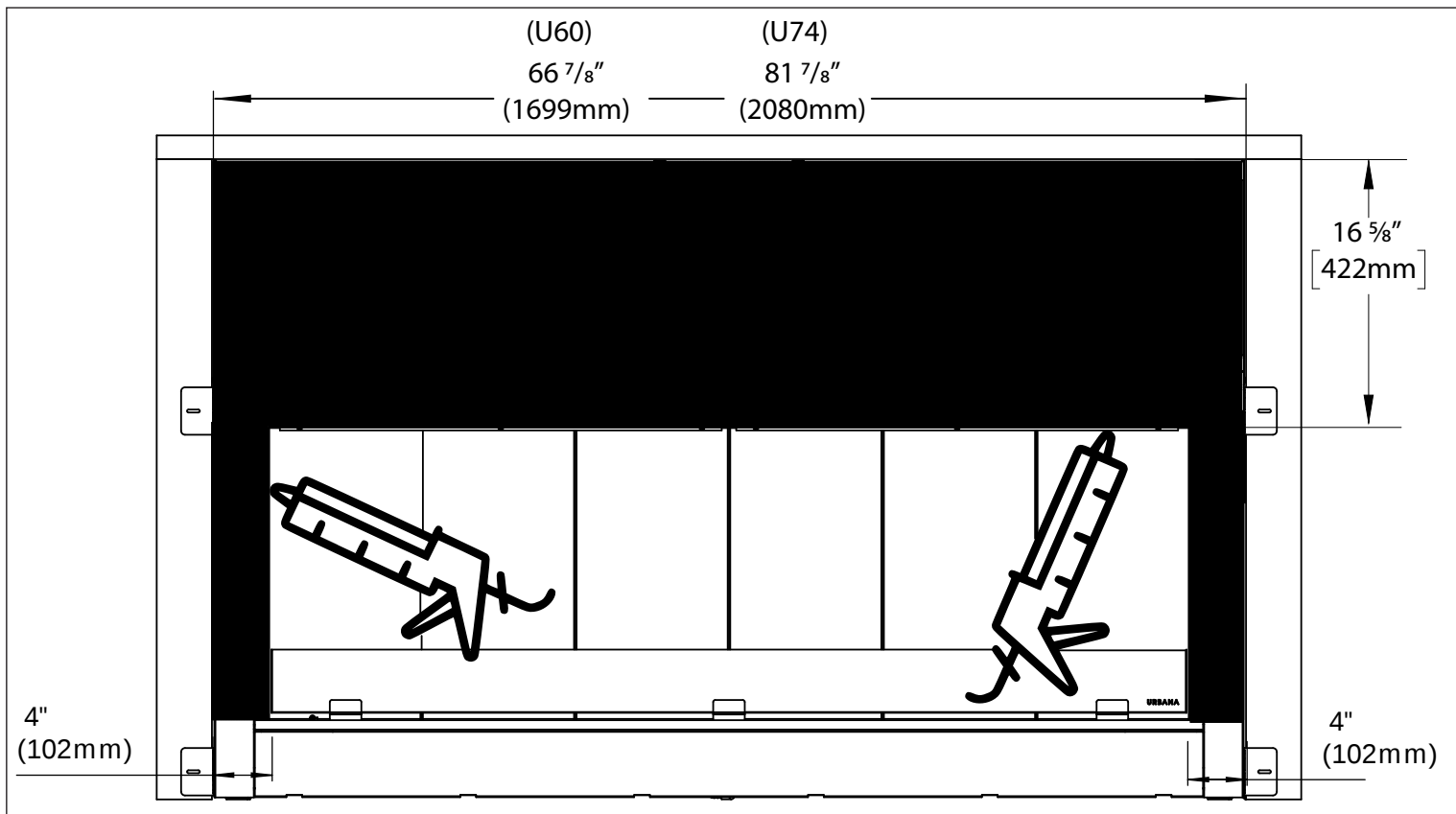


Figure 33: Non-Combustible Zones

INITIAL INSTALLATION

QUALIFIED INSTALLERS ONLY

PLINTH & MANTEL CLEARANCES:

For regular installations a mantel is not required. If a mantel is desired, figures 29, 30, and 31 show the minimum required heights for both combustible and non-combustible mantels. Maximum finished mantle depth cannot exceed 12" (305mm). **If you plan to install a TV above your fireplace a non-combustible mantle must be used.** See the next page for further information.

A combustible plinth can be installed up to the bottom opening of the fireplace. Even though the fireplace has a water drain, the plinth is recommended to have a slope of at least ¼ inch per foot (6 mm per 300 mm) away from the opening to divert any excess water away from the unit.

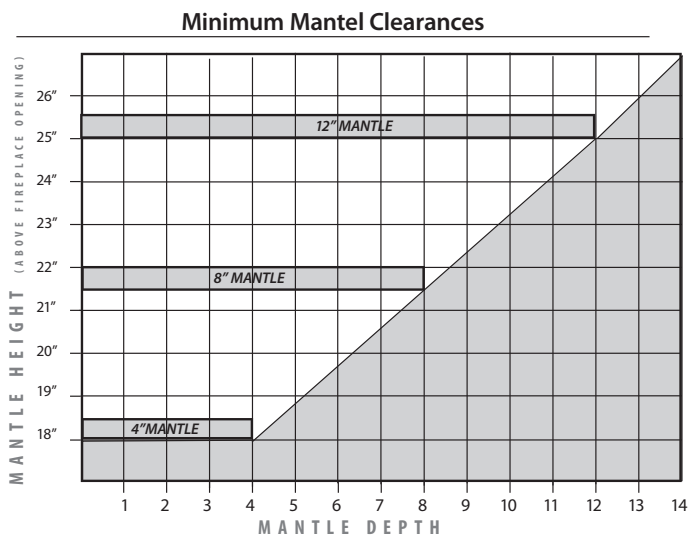


Figure 34: Combustible Mantel Chart

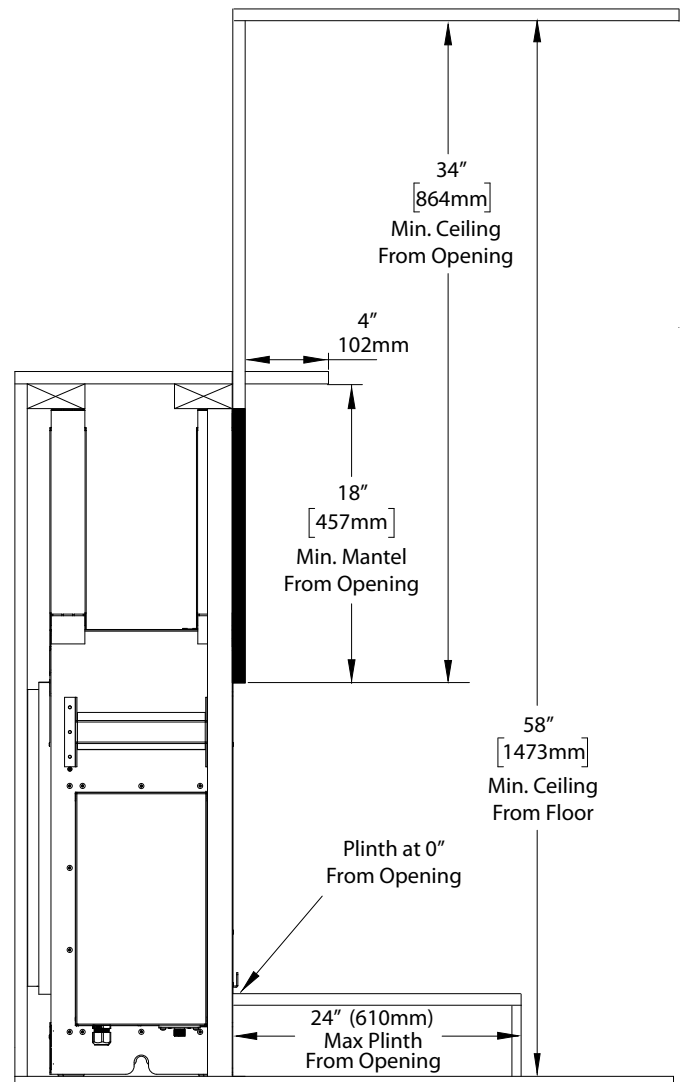


Figure 35: Combustible Mantel Clearance

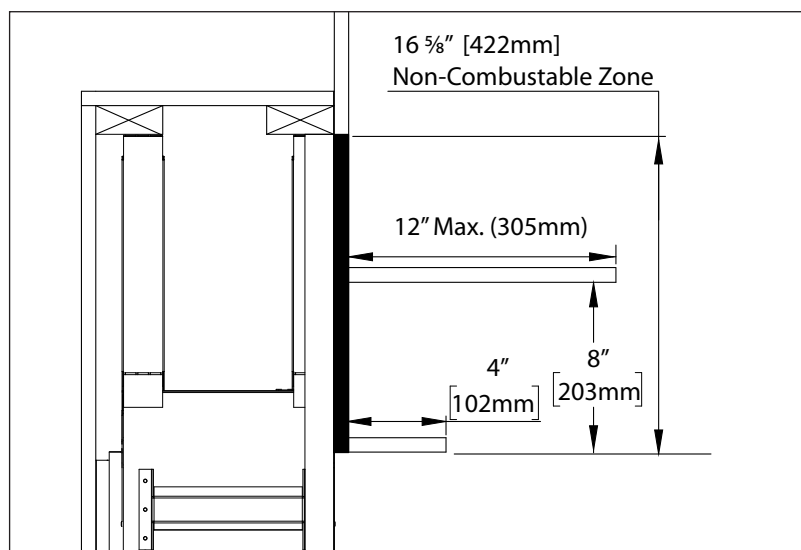


Figure 36: Non-Combustible Mantel Clearance

INITIAL INSTALLATION

QUALIFIED INSTALLERS ONLY

TV INSTALLATION RECOMMENDATION:

If you are planning to mount a TV above your fireplace some considerations must be made to ensure it is protected from the heat. A recess and mantel will be required in order to keep the heat away from the TV. Flat wall installations are not permitted. There is no guarantee that this installation will protect your TV. Make sure to consult your TV manufacture's specifications to find the maximum allowable operating temperature. Since every home and installation is unique, temperatures should be verified at the time of install if possible. A TV should not be installed if temperatures exceed the manufacturers maximum allowable temperature.

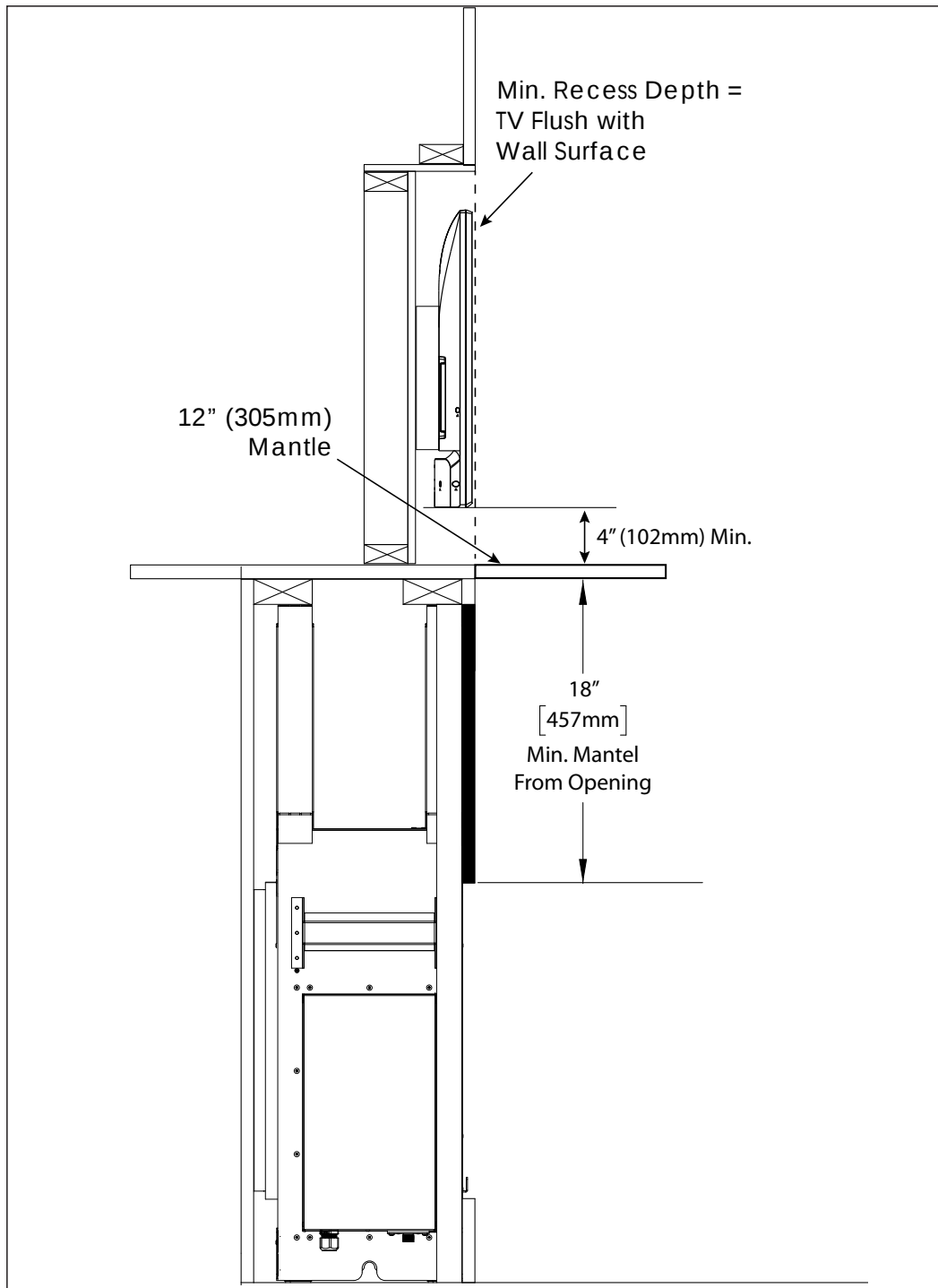


Figure 37: Recess Minimum TV Install

INITIAL INSTALLATION

QUALIFIED INSTALLERS ONLY

GAS LINE CONNECTION AND TESTING:

WARNING: Only persons licensed to work with gas piping may make the necessary gas connections to this appliance.

GAS LINE CONNECTION

- This appliance is equipped with a rigid pipe located on the right side of the unit terminating in a 3/8" Female NPT fitting. Consult your local authorities codes or the CAN/CGA B 149 (1 or 2) installation code in Canada, or in the USA gas installations follow either local codes or the current edition of the National Fuel Gas Code ANSI Z223.1.
- Where required by certain jurisdictions, this appliance may require an externally accessible gas shut off valve i.e. Dante valve or the like.

The appliance and its shutoff valves must be disconnected from the gas supply piping system during any pressure testing where the pressure exceeds ½ PSIG (3.45 KPa) or damage will occur to the valve.

The appliance must be isolated from the gas supply piping system by closing its individual manual shutoff valve during any pressure testing of the gas supply piping system at test pressures equal to or less than ½ psig (3.45 KPa).

Always check for gas leaks with a soap and water solution after completing the required pressure test.

TO TEST VALVE PRESSURES

The pressure taps are located on the top right of the valve shown above

- Turn set screw 1 turn counter clockwise to loose.
- Place 5/16" (8 mm) I.D. hose over pressure tap system.
- Check pressures using a manometer.
- When finished, release pressure, remove hose & tighten set screw.

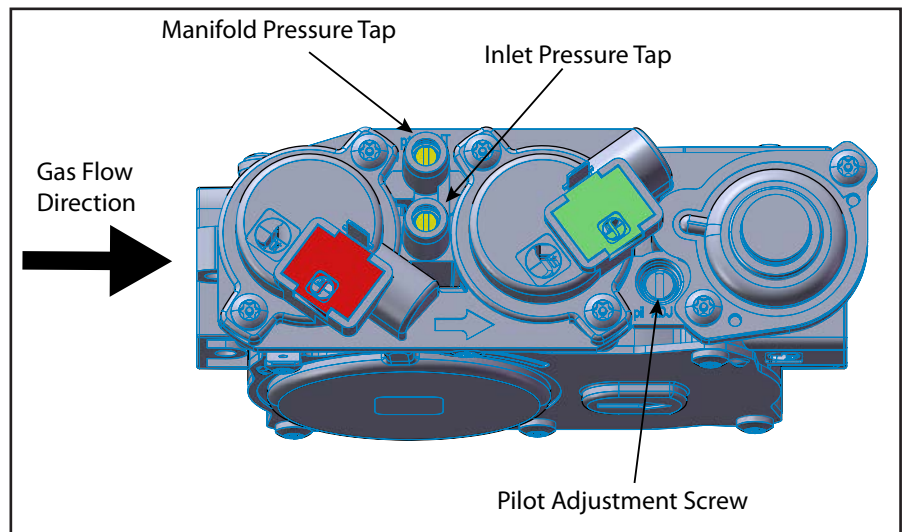


Figure 38: Fully Labeled Gas Valve.

Table 2: Pressure and BTU Information.

U60I-OUT	Natural Gas	Propane
Main Orifice	#18	#34
Manifold Pressure	3.5" W.C. (0.87 KPa)	10.0" W.C. (2.49 KPa)
Max Supply Pressure	7.0" W.C. (1.74 KPa)	11.0" W.C. (2.74 KPa)
Min. Supply Pressure	4.5" W.C. (1.12 KPa)	10.4" W.C. (2.59 KPa)
Max BTU/hr Input	78,000 BTU/hr (22.9 KW)	73,000 BTU/hr (21.4 KW)
U74I-OUT	Natural Gas	Propane
Main Orifice	2 x #22	2 x #44
Manifold Pressure	3.5" W.C. (0.87 KPa)	10.0" W.C. (2.49 KPa)
Max Supply Pressure	7.0" W.C. (1.74 KPa)	11.0" W.C. (2.74 KPa)
Min. Supply Pressure	4.5" W.C. (1.12 KPa)	10.4" W.C. (2.59 KPa)
Max BTU/hr Input	94,000 BTU/hr (27.5 KW)	90,000 BTU/hr (26.4 KW)

NEVER USE AN OPEN FLAME FOR LEAK TESTING.

INITIAL INSTALLATION

QUALIFIED INSTALLERS ONLY

ELECTRICAL REQUIREMENTS & WIRING DIAGRAM:

WARNING: The appliance must be electrically connected and grounded in accordance with local codes or, in the absence of local codes, with the current CSA C22.1 Canadian Electrical Code Part 1, Safety Standards For Electrical Installations, or The National Electrical Code ANSI / NFPA 70 in the US.

WARNING: Disconnect electrical power supply before working on appliance wiring.

CAUTION: When servicing controls, label all wires prior to disconnection. Wiring errors can cause improper and dangerous operation. Verify proper operation after servicing. If any of the original wire supplied with the appliance must be replaced, it must be replaced with 18 AWG wire with a temperature rating of 105°C.

Note: For installations permitting only a low voltage connection, this fireplace is capable of fully operating on the battery backup. Life expectancy of batteries will vary depending on frequency of use and outdoor conditions.

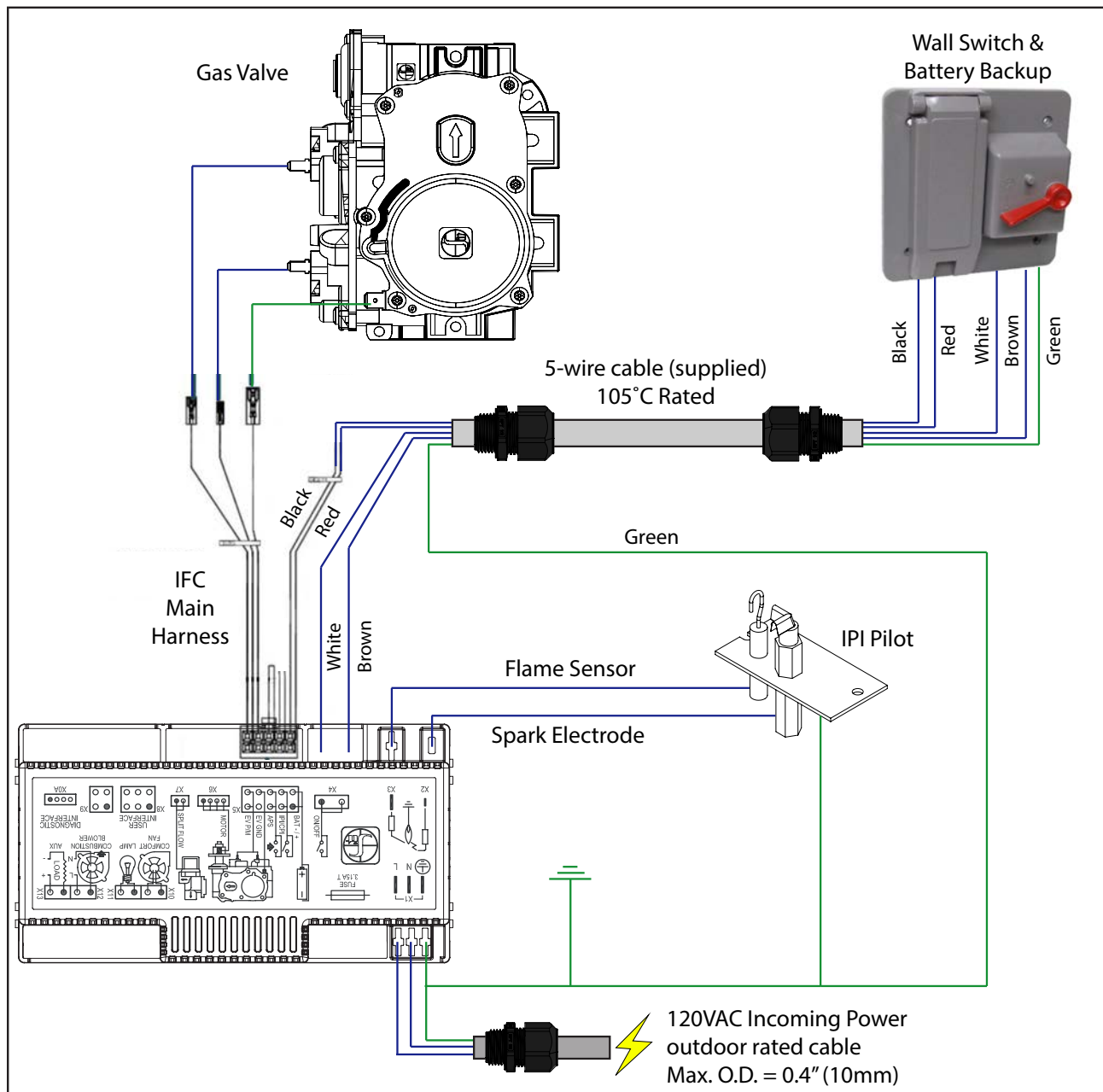


Figure 39: Wiring Diagram

INITIAL INSTALLATION

QUALIFIED INSTALLERS ONLY

DRAINAGE LINE:

The fireplace is equipped with a drain hose connected to the lowest point of the firebox floor to remove any rainwater or condensation that may collect inside the unit. During installation, route the drain hose from its exit point on the bottom left side (Figure 40) of the fireplace to a suitable drainage destination while maintaining a continuous downward slope of at least $\frac{1}{4}$ inch per foot (6 mm per 300 mm). If necessary, the drain hose can be rerouted to any side of the fireplace provided it is not pinched under the unit and maintains a consistent downward slope. The hose must terminate at a drainage bed, French drain system, dry well, or natural ground slope that allows water to drain safely away from the fireplace base and foundation. Keep the hose run as short and direct as possible and avoid kinking, pinching, or sharply bending the hose.

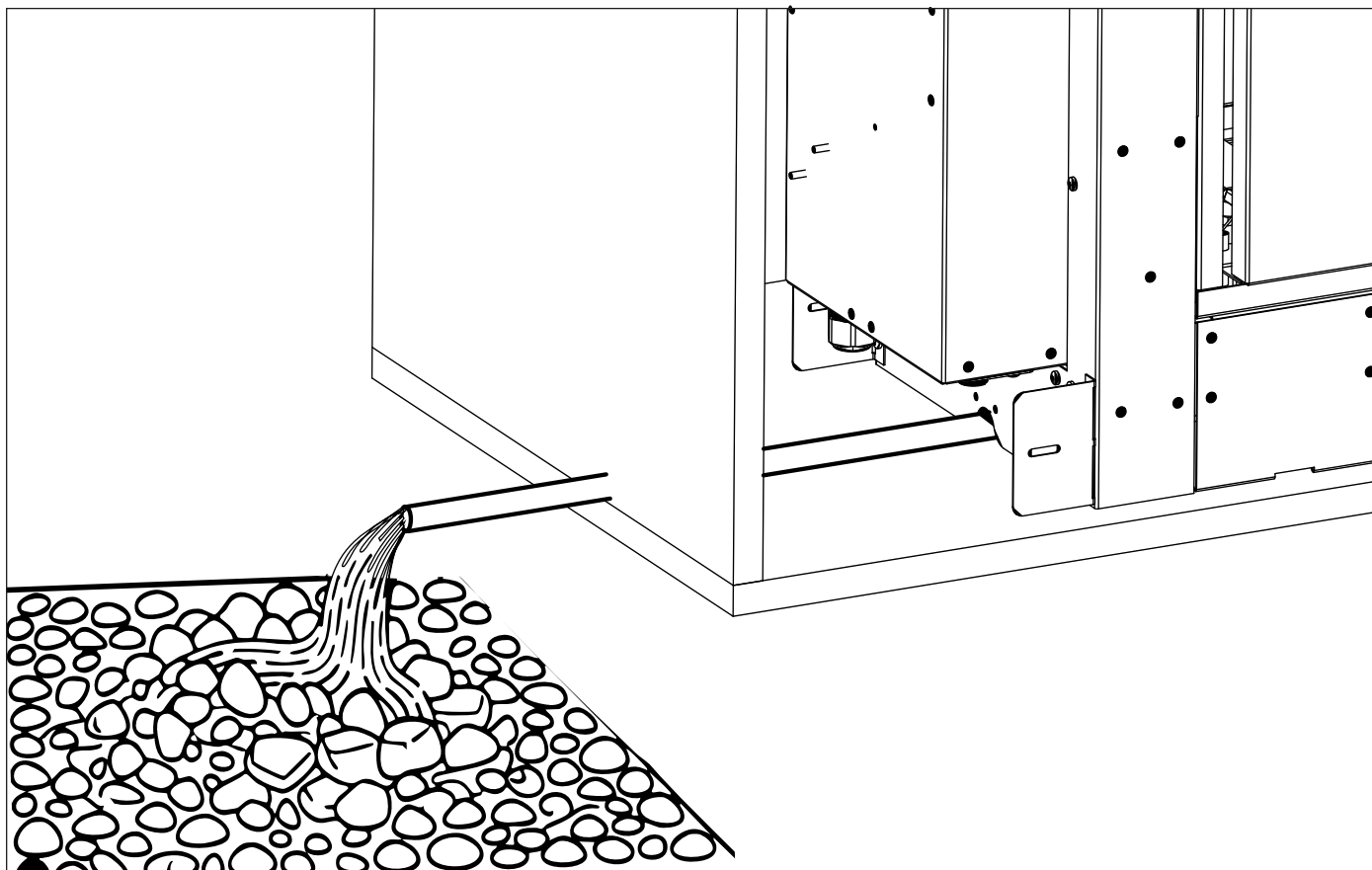


Figure 40: Drainage Location

SECONDARY INSTALLATION

LINER INSTALLATION:

Step 1. Remove the glass wind guard (Figure 41), any logs and media, and the pilot shield (Figure 42).

Step 2. Remove the side liner retainers one at a time using a t20 driver (Figure 43).

Step 3. Remove the side liners by swinging the bottom out first allowing the top to come free (Figure 44). **Skip to step 6 if installing in a see through installation.**

Step 4. Remove the rear liner retainers using a T20 driver (Figure 45).

Step 5. Remove the rear liners one at a time (Figure 46).

Step 6. Prepare new liners for installation. Wear clean vinyl gloves when handling the liners, the ceramic material can irritate your skin. Take care not to damage the liners as they are very fragile and can chip easily. If handling stainless steel liners, the ceramic material can irritate your skin. Take care not to damage the liners as they are very fragile and can chip easily. If handling stainless steel liners, it is still a good idea to wear gloves as the oils from your fingers can stain the surface. If the liners arrive damaged, please contact your Urbana dealer for replacement.

Step 7. When installing the new liners start with one side of the rear liners followed by the corresponding liner retainer, then the other rear liners and liner retainer.

Step 8. Install the new side liners and liner retainers.

Step 9. Reinstall the pilot shield, glass wind guard, burner media and logs.

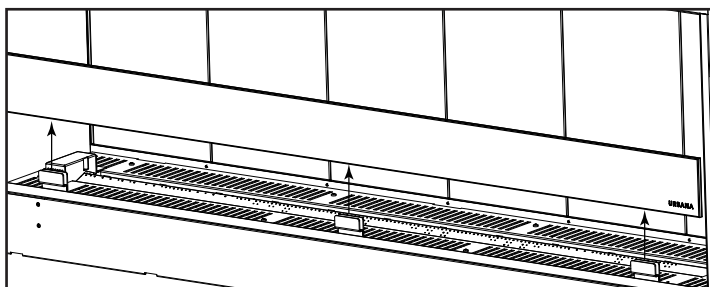


Figure 41: Wind Gaurd Removal

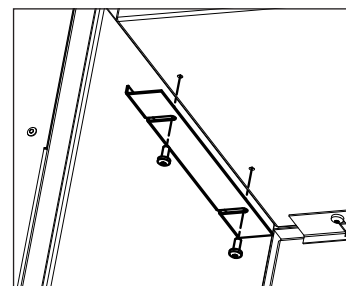
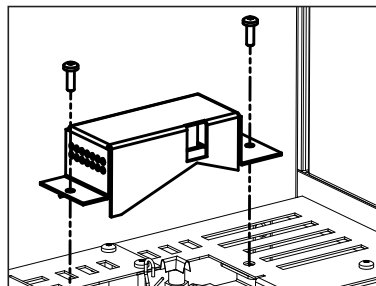


Figure 42: Pilot Shield Removal Figure 43: Side Liner Retainer

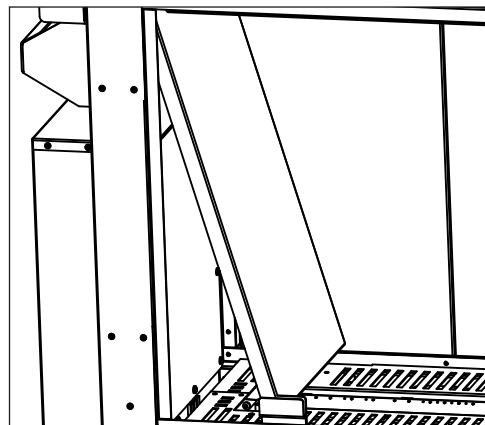


Figure 44: Side Liner Removal

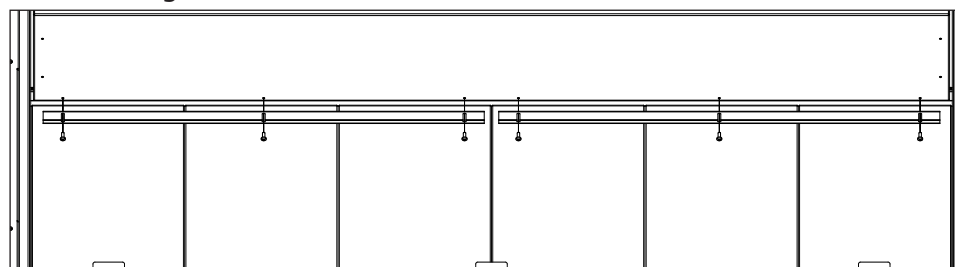


Figure 45: Rear Liner Retainer

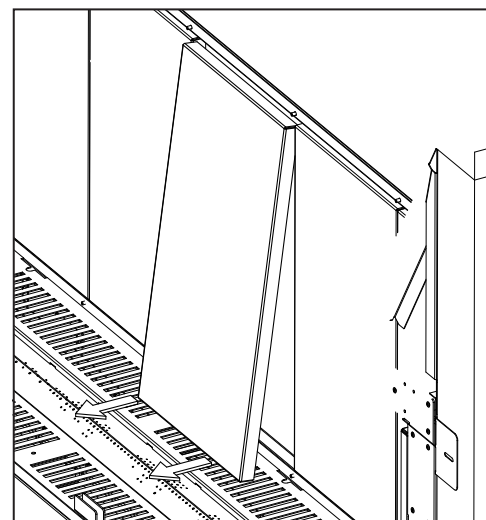
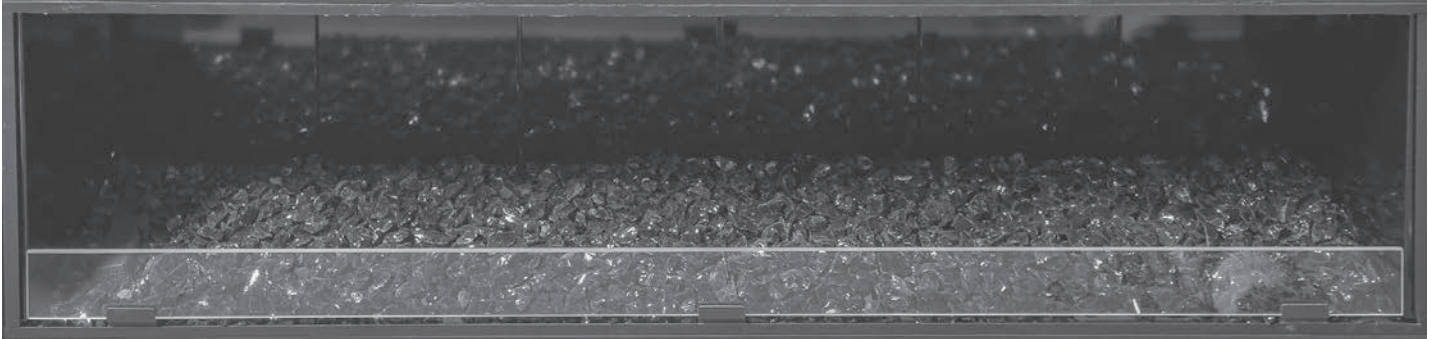


Figure 46: Liner Retainer Removal

SECONDARY INSTALLATION

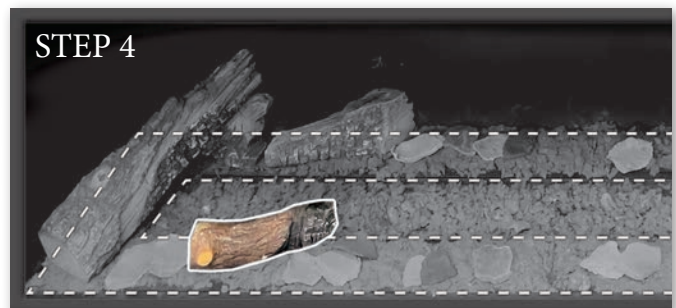
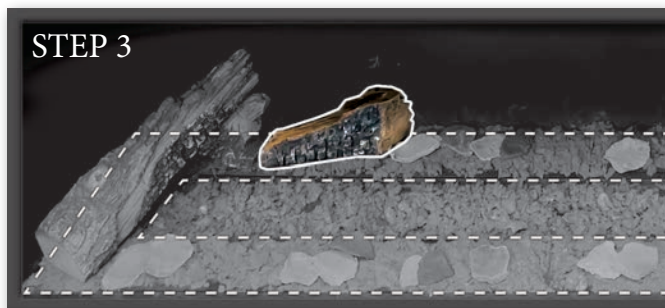
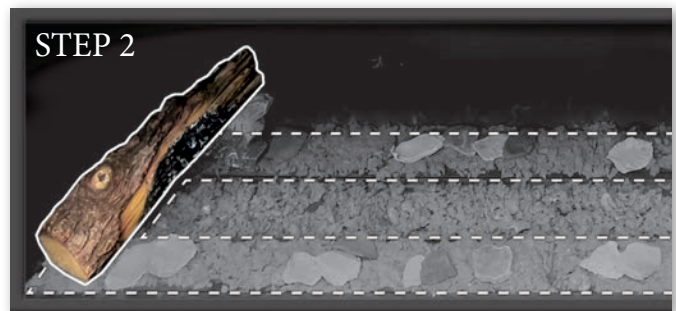
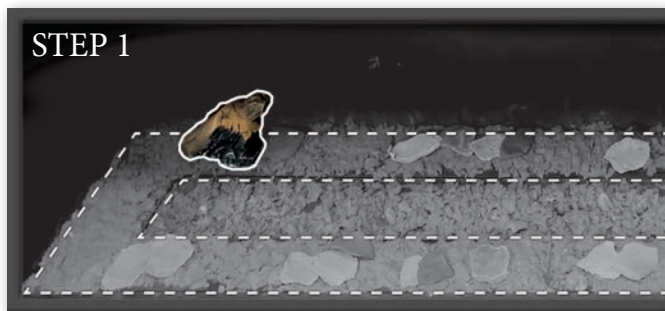
LOG SET & MEDIA INSTALLATION:

Media Installation - Prior to log placement evenly distribute the burner media on top of the burner and media tray. Gloves are recommended when installing the lava rock. *Applying too much media on top of the burner may result in an undesired flame appearance.*



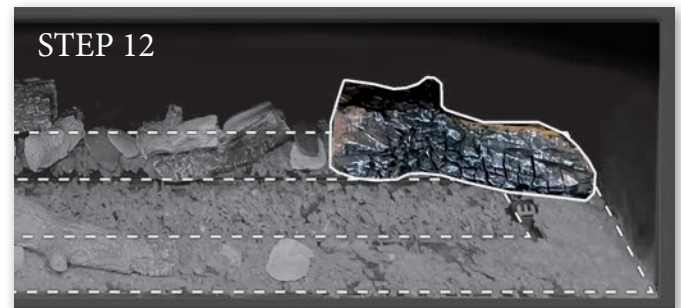
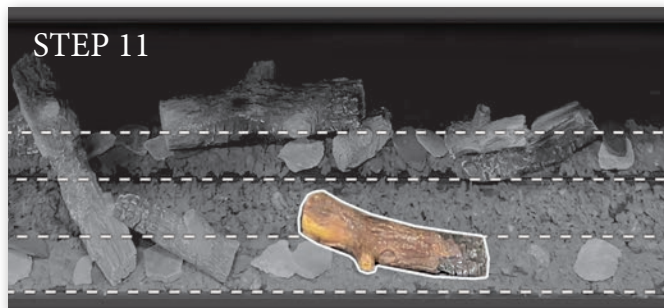
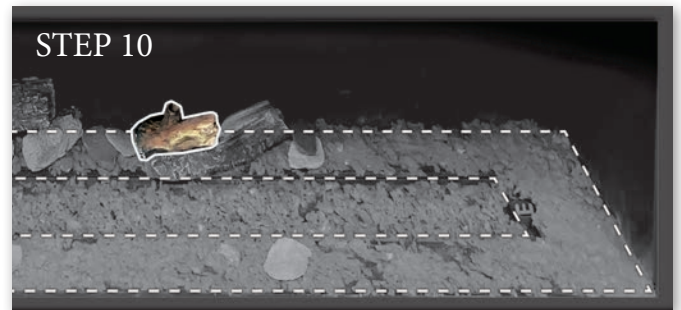
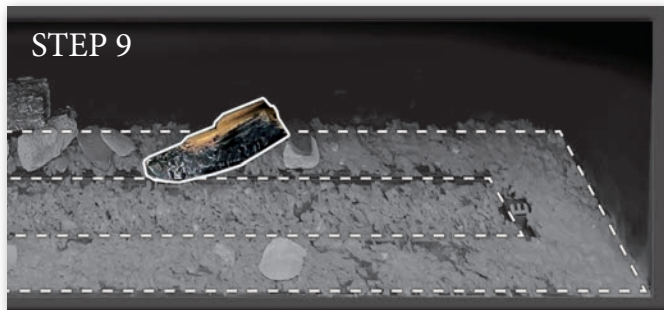
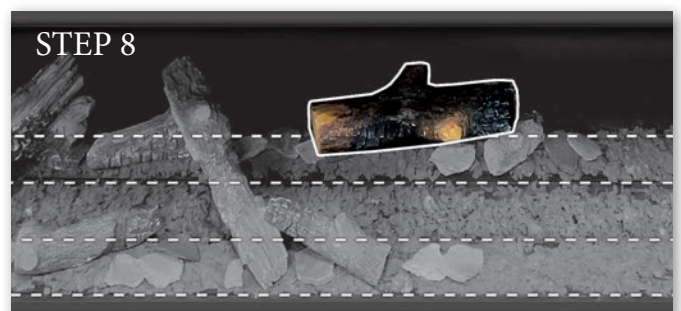
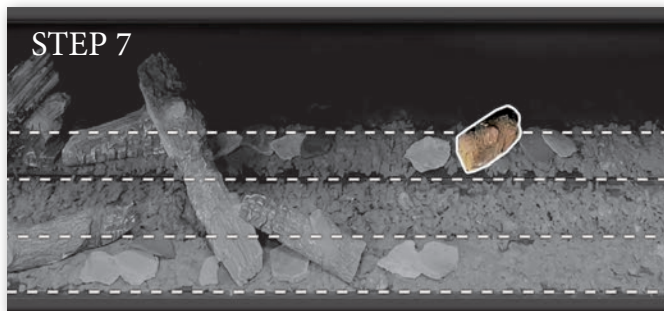
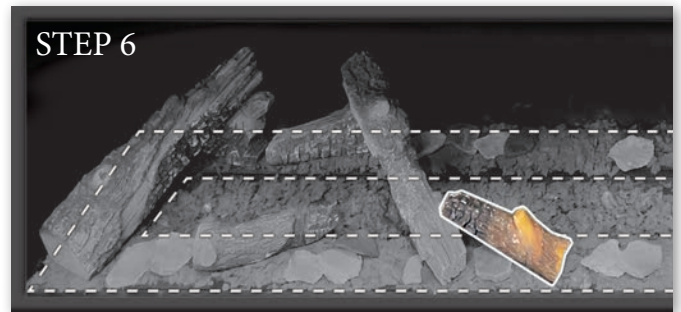
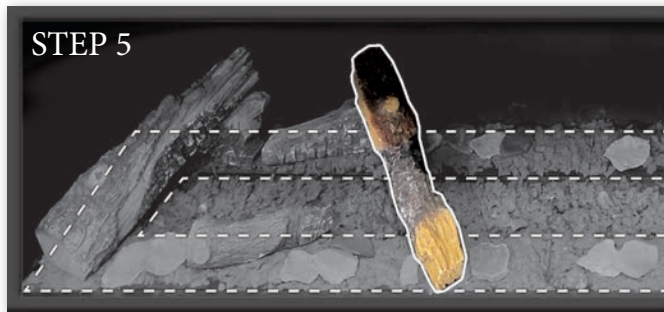
Log Installation -The placement of the logs is not arbitrary. If they are positioned incorrectly, the flames can be impinged and will not burn correctly creating a hazardous environment. Carefully set the logs in place using the figures provided. Wear vinyl gloves when handling the logs, the ceramic material can irritate your skin. Take care not to damage the logs as they are very fragile and can chip easily. If any logs arrive damaged, please contact your Urbana dealer for replacement. **To protect the logs and media, it is highly recommended to use the supplied weather cover when the fireplace is not in use.**

U60I-OUT



SECONDARY INSTALLATION

U60I-OUT



SECONDARY INSTALLATION

U60I-OUT

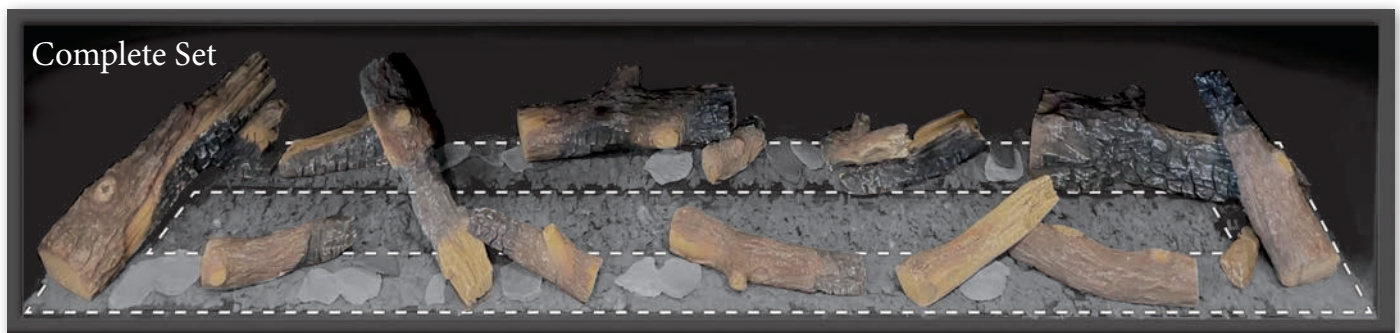
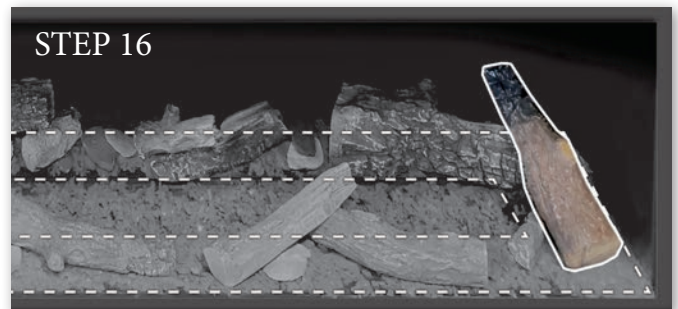
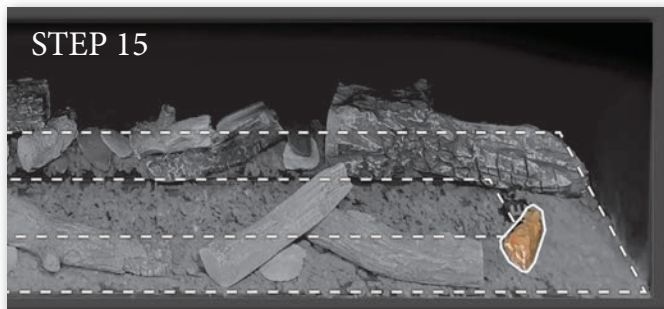
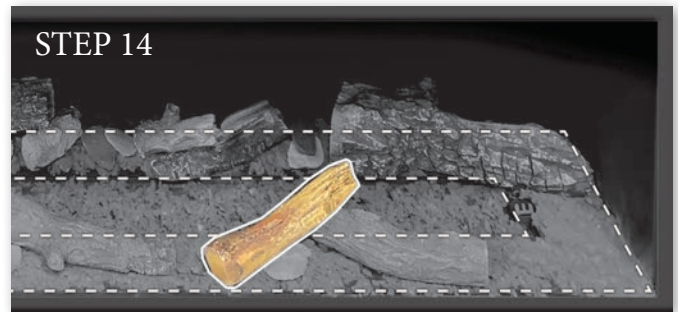
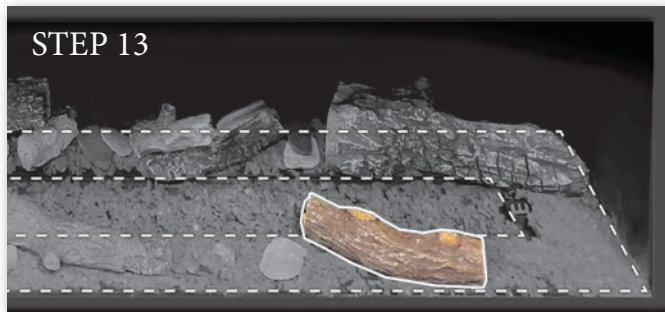


Figure 47: Correct U60I-OUT Log Setup & Flame (Traditional log set shown)

SECONDARY INSTALLATION

U74I-OUT

STEP 1



STEP 2



STEP 3



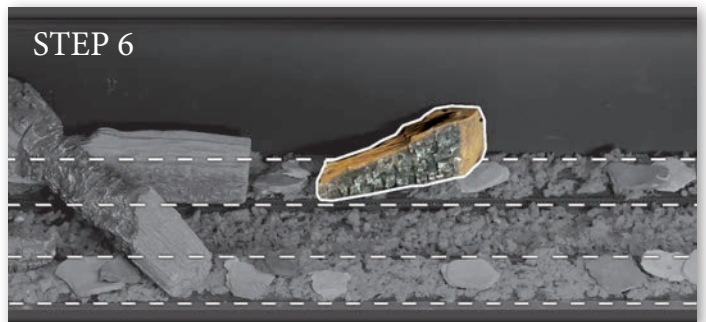
STEP 4



STEP 5



STEP 6



STEP 7



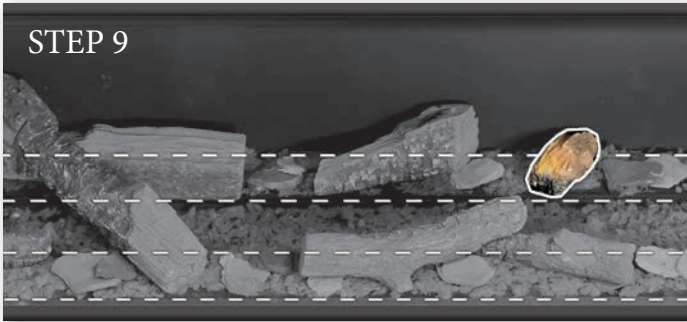
STEP 8



SECONDARY INSTALLATION

U74I-OUT

STEP 9



STEP 10



STEP 11



STEP 12



STEP 13



STEP 14



STEP 15



STEP 16



SECONDARY INSTALLATION

U74I-OUT

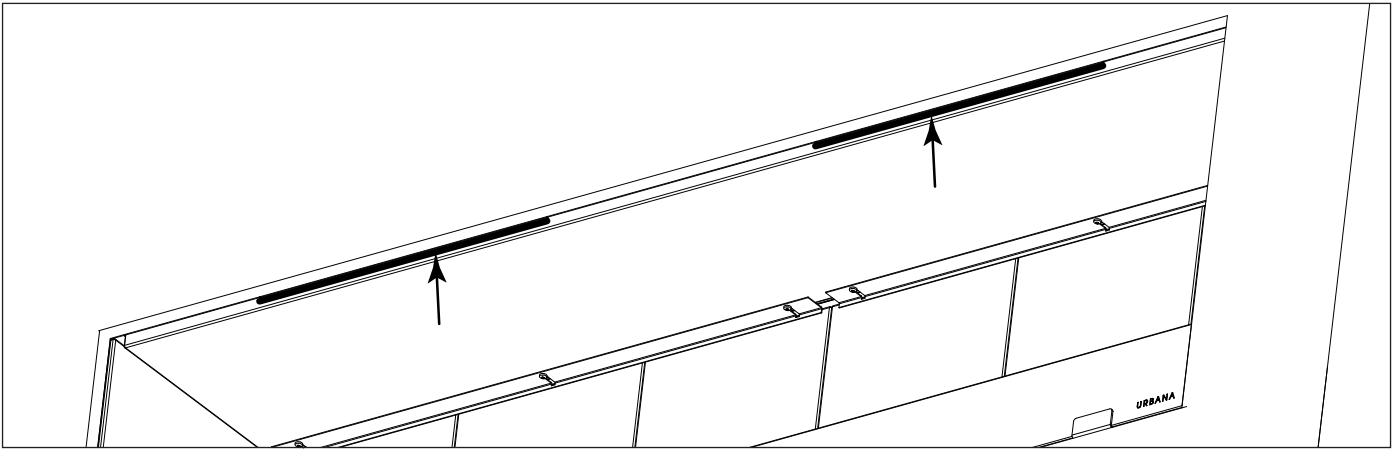


Figure 48: Correct U74I-OUT Log Setup & Flame (Traditional log set shown)

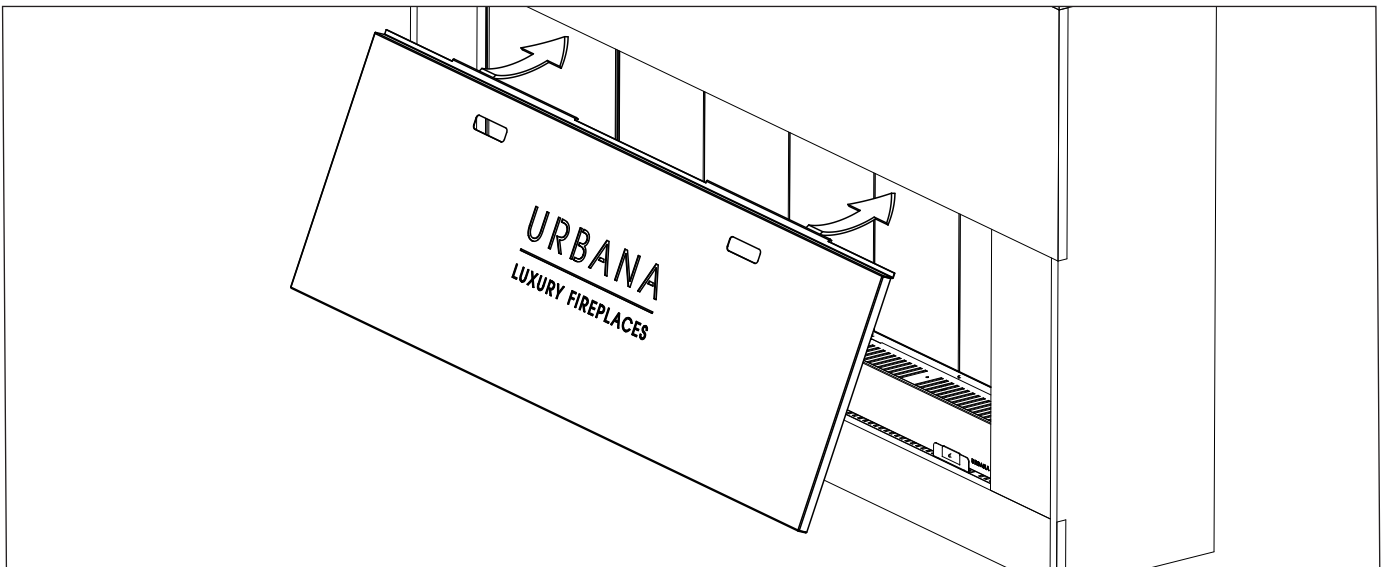
SECONDARY INSTALLATION

WEATHER GUARD INSTALLATION:

First look up at the firebox baffle and locate the 2 slots where the weather guard hooks into.



Hook the weather guard onto the unit.



Let the weather guard swing down and rest on the unit.



NOTES

TROUBLESHOOTING

Problem	Possible Cause	Solution
No spark generation	Spark develops near the pilot assembly or could occur onboard	• Check incoming power, confirm a minimum of 110VAC. If using only batteries, replace with new batteries.
		• Check pilot assembly wiring
		• Check for broken or poor connection from the sparker to the electrode
		• Check for the spark shorting or arcing at other locations
		• Check for defective sparker and spark electrode
No pilot flame ignition	No spark from the igniter	• See "no spark generation"
	Air in the gas line	• It takes a while for all the air to purge out of the pilot before gas can reach the pilot and ignite
	Pilot gas pressure dropout upon main burner gas valve opening	• Check gas mains supply and pressure
	No gas flow out of the pilot burner	• Check gas valve wirings and connections to the board
		• Check the pilot burner for obstruction
		• Check the wirings and connections between the pilot assembly and the board
Pilot will not remain lit	Problem with Flame Sensor circuit	• Check the correct gas type settings on the valve and pilot burner assembly orifice
		• Check for proper connection of the Flame Sensor to the IFC board
		• Check pilot for full flame impingement around Flame Sensor
		• If flame is too small, check gas pressure, adjust pilot rate screw, check pilot head for damage
	Improper air shutter adjustment	• Ensure the ground wire is properly attached to the pilot mounting bracket and that it makes a good electrical connection.
No reaction to wall switch	No spark from the igniter	• Adjust air shutter – contact your dealer
	A maximum number of failed ignitions or flame restorations have been reached.	• See "no spark generation"
		• Remove any possible blocking conditions. See "locking conditions"
Locking conditions	Reset the Proflame IFC board	• See how to reset the board from Lockout
Main burners will not start	The pilot flame has gone out	• Turn the fireplace off using the wall switch. Disconnect main power from the fireplace for a few seconds the re-connect power.
Blue Flames	The heater has just been started	• See "Pilot will not remain lit"
	Improper air shutter adjustment	• Normal during start up, flame will yellow as the fireplace heats up
Flames are burning "dirty" or sooting	The logs are placed incorrectly	• Adjust air shutter – contact your dealer
	Improper air shutter adjustment	• Check log positioning. Logs will accumulate some soot over time with flame activity due to wind.
		• Increase primary air by opening the burner air shutter
	Incorrect rating input	• See also "Burners will not remain lit"
		• Check manifold pressure and clock input rating for over-firing

PARTS LIST

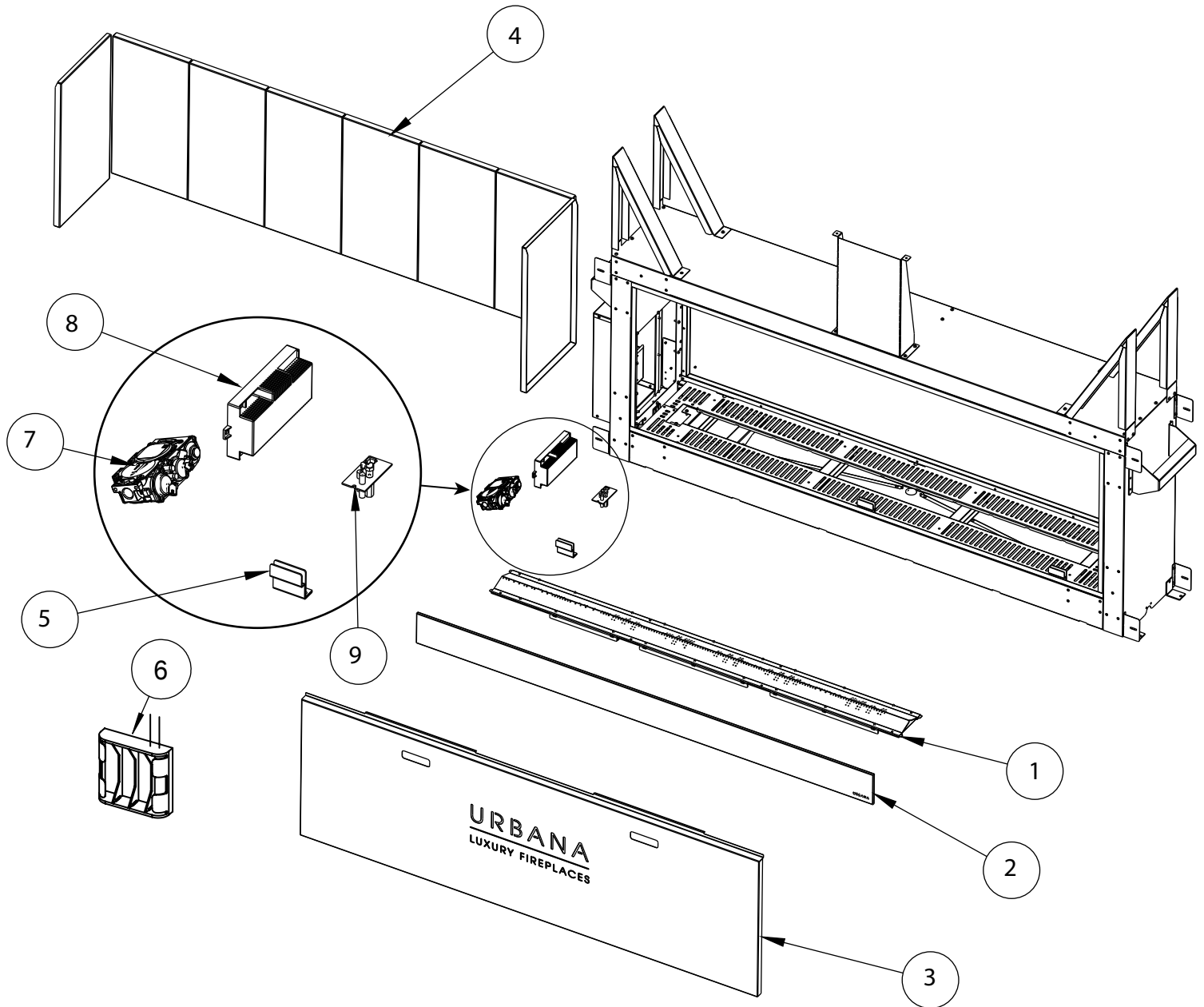
Table 3: Parts List

U60I-OUT Replacement Parts		
Reference Number	Part Description	Part Number
1	Burner	50-4836
2	Glass Wind Guard	50-4831
3	Steel Weather Cover	50-4837
4	U60 Porcelain Liner – Single Sided	50-4834
4	U60 Brushed Stainless Liner - Single Sided	50-4835
-	Lava Rock (20lbs)	50-4659
-	Crushed Black Glass (32lbs)	50-4862

U74I-OUT Replacement Parts		
1	1 Burner (2 per fireplace)	50-4840
2	Glass Wind Guard	50-4829
3	Steel Weather Cover	50-4841
4	U74 Porcelain Liner -Single Sided	50-4838
4	U74 Brushed Stainless Liner - Single Sided	50-4839
-	Lava Rock (28lbs)	50-4861
-	Crushed Black Glass (40lbs)	50-4863

Common Replacement Parts		
Reference Number	Part Description	Part Number
5	Wind Guard Mount	50-4844
-	Outdoor Wall Switch Kit w/ 14ft wire	50-4348
6	Wired Battery Holder 4 x AA	50-4349
-	Proflame 2 Basic Wire Harness	50-4353
7	Proflame 2 Basic IFC	50-4344
8	SIT 885 Valve ON/OFF (NG)	50-4345
-	IPI LP Pilot Orifice (2021)	50-4080
-	Component Access Gasket	50-4845
9	PSE IPI Pilot Assembly (2021)	50-4058
-	SIT IPI Set Rate NG to LP Conversion Kit	50-4340
-	SIT IPI Set Rate LP to NG Conversion Kit	50-4341
-	12 oz. Can of Metallic Black Touch Up Paint	PAINT-12-MB
4	Porcelane Liner - See through	50-4842
4	Brushed Stainless Liner - See through	50-4843

PARTS DIAGRAM



Sherwood Industries Ltd. ("Sherwood") hereby warrants, subject to the terms and conditions herein set forth, this product against defects in material and workmanship during the specified warranty period starting from the date of original purchase at retail. In the event of a defect of material or workmanship during the specified warranty period, Sherwood reserves the right to make repairs or to assess the replacement of a defective product at Sherwood's factory. The shipping costs are to be paid by the consumer. All warranties by Sherwood are set forth herein and no claim shall be made against Sherwood on any oral warranty or representation.

Conditions

- ☞ A completed warranty registration must be submitted to Sherwood within 90 days of original purchase via the online warranty registration page or via the mail-in warranty registration card provided. Have the installer fill in the installation data sheet in the back of the manual for warranty and future reference.
- ☞ This warranty applies only to the original owner in the original location from date of install.
- ☞ The unit must have been properly installed by a qualified technician or installer, and must meet all local and national building code requirements.
- ☞ The warranty does not cover removal and re-installation costs.
- ☞ Sherwood Industries Ltd. reserves the right to make changes without notice.
- ☞ Sherwood Industries Ltd. and its employees or representatives will not assume any damages, either directly or indirectly caused by improper usage, operation, installation, servicing or maintenance of this appliance.
- ☞ A proof of original purchase must be provided by you or the dealer including serial number.

Exclusions

An expanded list of exclusions is available at www.urbanafireplaces.com/warranty.html

This warranty does not cover:

- ☞ Damage as a result of improper usage or abuse.
- ☞ Damage caused from over-firing due to incorrect setup or tampering.
- ☞ Damage caused by incorrect installation.

To the Dealer

- ☞ Provide name, address and telephone number of purchaser and date of purchase.
- ☞ Provide date of purchase. Name of installer and dealer. Serial number of the appliance. Nature of complaint, defects or malfunction, description and part # of any parts replaced.
- ☞ Pictures or return of damaged or defective product may be required.

To the Distributor

- ☞ Sign and verify that work and information are correct.

Sherwood Industries Ltd.

6782 Oldfield Road, Victoria, BC . Canada V8M 2A3
Online warranty registration: www.urbanafireplaces.com/warranty/

Category	One Year	Two Year	Limited Lifetime (7yr)
Parts ¹ (unit serial number required)		✓	
Firebox Liner Panels ²		✓	
Firebox			✓
Burner			✓
Ceramic Logs ³			✓
Ceramic Glass ⁴	✓		
Door Assembly			✓
Exterior Panels (excluding finish) ⁵			Up to 5 years
Electrical Components		✓	
Labour	✓		

¹ Whereas warranty has expired, replacement parts will be warrantied for 90 days from part purchase date. Labour not included. Unit serial # required.

² Excluding damage to the finish caused by improper setup of the appliance, or color changes.

³ Log set and panels excludes wear and tear or breakage caused by cleaning or service.

⁴ Glass is covered for thermal breakage. Photos of box, inside of door, and unit serial # must be supplied for breakage due to shipping.

⁵ Exterior Surface finishing covers plating, enamel or paint and excludes colour changes, chipping, and fingerprints. Travel costs not included.

INSTALLATION DATA SHEET

The following information must be recorded by the installer for warranty purposes and future reference.

NAME OF OWNER:

ADDRESS:

PHONE: _____

NAME OF DEALER:

ADDRESS:

PHONE: _____

MODEL: _____

SERIAL NUMBER: _____

DATE OF PURCHASE: _____ (dd/mm/yyyy)

DATE OF INSTALLATION: _____ (dd/mm/yyyy)

☐ NATURAL GAS (NAT) ☐ PROPANE (LPG)

INLET GAS PRESSURE: _____ in wc

MAIN BURNER ORIFICE: _____ # DMS

PILOT ORIFICE # _____ OR _____ in diam.

INSTALLER'S SIGNATURE:

NAME OF INSTALLER:

ADDRESS:

PHONE: _____

MANUFACTURED BY:
SHERWOOD INDUSTRIES LTD.
6782 OLDFIELD RD. SAANICHTON, BC, CANADA V8M 2A3
www.Urbanafireplaces.com
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