

E-Smart Instruction Guide

INSTRUCTIONS MUST BE KEPT AFTER INSTALLATION
FOR FUTURE MAINTENANCE

Models—Tyrell/Kiruna/Linnea



Important Safety Information

Always read this manual first before attempting to install or use this fireplace. For your safety, always comply with all warnings and safety instructions contained in this manual to prevent personal injury or property damage.

Please note: Once your e-smart product has been installed and switched ON, the fireplace will take approximately 10 seconds to power up. This is a normal operating procedure and **NOT** a fault.

SERIAL NUMBER LABEL

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This guide is designed to aid in the installation and continued performance of this product. This product conforms with all health, safety, and environmental protection standards as indicated by a CE mark. For optimum performance this product requires a well-insulated location and indoor use.

ELECTRICAL SAFETY:

When using electrical appliances, basic precautions should always be followed to reduce the risk of fire, electric shock, and injury to persons, including the following:

- ① Read all instructions before using this electric fireplace.
- ② This fireplace is hot when in use. To avoid burns, do not let bare skin touch hot surfaces. The trim around the heater outlet becomes hot during heater operation. DANGER: High temperatures may be generated under certain abnormal conditions. Do not partially or fully cover or obstruct the front of this heater.
- ③ Extreme caution is necessary when any heater is used by or near children or people of reduced mobility and whenever the unit is left operating and unattended.
- ④ Young children should be supervised to ensure that they do not play with the appliance.
- ⑤ The appliance is not intended for use by young children or infirmed persons without supervision.
- ⑥ In the event of a malfunction, disconnect power at the service panel and have the unit inspected by a reputable electrician before reusing.
- ⑦ If the power cord is damaged, it must be replaced by the manufacturer, or its service agent, or a qualified person in order to avoid a hazard.
- ⑧ Do not use outdoors.
- ⑨ Never locate fireplace where it may fall into a bathtub or other water container.
- ⑩ To disconnect the fireplace, turn the controls off, and turn off power to heater circuit at main electrical panel.
- ⑪ Do not run the cord under carpeting. Do not cover cord with throw rugs, runners, or the like. Arrange cord away from traffic area and where it will not be tripped over.
- ⑫ Do not locate the heater immediately below a fixed socket-outlet.

- ⑬ Do not insert or allow foreign objects to enter any ventilation or exhaust opening as this may cause an electric shock or fire, or damage to the heater.
- ⑭ To prevent a possible fire, do not block air intakes or exhaust in any manner.
- ⑮ All electrical heaters have hot and arcing or sparking parts inside. Do not use in areas where gasoline, paint, or flammable liquids are used or stored.
- ⑯ Use this fireplace only as described in this manual. Any other use not recommended by the manufacturer may cause fire, electric shock or injury to persons.
- ⑰ Do not change the plug in any way. Always plug heaters directly into a wall outlet/receptacle. Never use with an extension cord or relocatable power tap (outlet/power strip).
- ⑱ Do not burn wood or other materials in the electric fireplace.
- ⑲ Do not strike the fireplace glass.
- ⑳ Always use a certified electrician should new circuits or outlets be required.
- ㉑ Always use properly grounded, fused and polarized outlets.
- ㉒ Disconnect power supply before performing any cleaning, maintenance or relocation of the unit.
- ㉓ When transporting or storing the unit and cord, keep in a dry place, free from excessive vibration and store to avoid damage.

NOTE: Changes or modifications not expressly approved by the party responsible for compliance could void warranty.

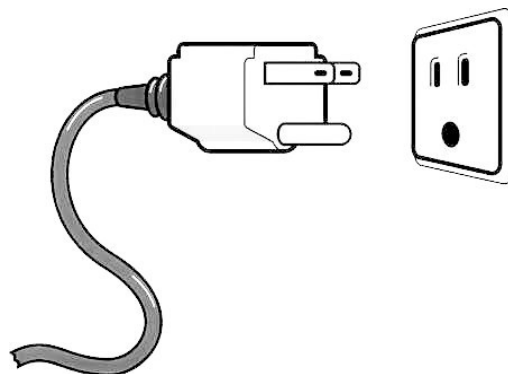
INSTALLATION REQUIREMENTS:

Review and consider all the following conditions before installation:

Ensure installation does not allow the electric fireplace to be in direct contact with building vapor barrier or insulation and meets all local building code. A 15 Amp, 120 Volt circuit is required. A dedicated circuit is preferred but not essential in all cases. A dedicated circuit will be required if, after installation, the circuit breaker trips or fuse blows on a regular basis when the heater is operating. Additional appliances on the same circuit may exceed the current rating of the circuit breaker.

Ensure the power cord is not installed so that it is pinched or against a sharp edge and ensure that the power cord is stored or secured to avoid tripping or snagging to reduce the risk of fire, electric shock or injury to persons. Construction and electrical outlet wiring must comply with local building codes and other applicable regulations to reduce the risk of fire, electric shock and injury to persons.

Fig 1.



WARNING: To reduce the risk of fire, do not store or use gasoline or other flammable vapors or liquids in the vicinity of the heater.

1. Select a location that is not susceptible to moisture and is away from drapes, furniture and high traffic.
2. For ease of electrical hook up you may wish to locate the fireplace near an existing outlet (for plug-in convenience).
3. Remove electric fireplace, front glass and hardware from the box and remove all packaging materials before installation.
4. Store the fireplace in a safe, dry and dust free location until you are ready to install the fireplace.

Grounding Instructions:

This product must be grounded. If it should malfunction or breakdown, grounding provides a path of least resistance for electric current to reduce the risk of electric shock. This product is equipped with a cord having an equipment-grounding conductor and a grounding plug. The plug must be plugged into an appropriate outlet that is properly installed and grounded in accordance with all local codes and ordinances.

DANGER: Improper connection of the equipment-grounding conductor can result in a risk of electric shock. Check with a qualified electrician or serviceman if you are in doubt as to whether the product is properly grounded. Do not modify the plug provided with the product – if it will not fit the outlet, have a proper outlet installed by a qualified electrician. This product is for use on a nominal 120-volt circuit and has a grounding plug that looks like the plug in **Figure 1**. Make sure that the product is connected to an outlet having the same configuration as the plug.

WARNING: Do not attempt to wire your own new outlets or circuits. To reduce the risk of fire, electric shock or injury to persons, always use a licensed electrician. **PLEASE NOTE:** This appliance cannot be wired into a wall and must use the provided cord and a wall outlet.

INSTALLATION METHOD:

PLEASE NOTE: It is crucial to ensure that the product has a minimum internal clearance directly above and below the product of 4" (100mm), this is to ensure that the product can circulate the required airflow for the heater unit.

Any faults as a result of ignoring the installation guidelines will invalidate the warranty.

This product has been designed to be installed into a plaster board, or existing masonry chimney breast. Please note that any corner style models are not suitable to be installed into an existing chimney breast. Please seek advice from a professional, with reference to the structural integrity of the installation site.

If the product is to be installed into an open chimney or flue, it is important that the chimney/flue is blocked off to prevent any up/down drafts and falling debris which could restrict and alter the airflow to the product.

It is also important to ensure that the product has a minimum internal clearance directly above and below the product of **4" (100MM)**, this is to ensure that the product can circulate the required airflow for the heater unit.

The product should never be sealed into an opening with the use of silicones or adhesives as this can also alter the airflow and hinder any further servicing of the product.

Installing Product:

Each product is supplied complete with one or more wall mounting brackets. (Dependent on Model) Establish the desired finished height from floor level to the bottom of the plaster kit of the product.

Fix the wall bracket to the wall ensuring to use the correct hardware fixings given the wall construction, Plaster board or Solid Wall.

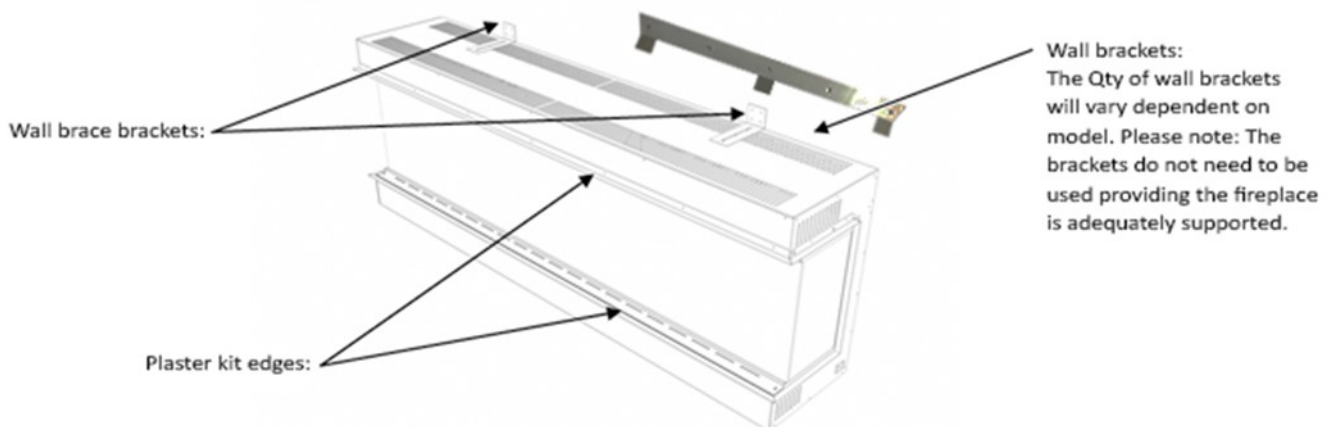
Lift and hook the product onto the wall bracket and secure using the wall brace brackets.

Once the product is secured to the wall and connected to the power supply, the false construction such as plaster board wall or chimney breast can be formed around it.

It is important to allow for the finished face board when setting the depth of the frame construction.

It is essential to include header/Lintel at the required height to ensure the appliance does not support the weight of the finished wall.

Prepare the Cut-Out in the Plasterboard or Finishing Board and install ensuring that the plaster kit edges are fitting to the inside of the Cut-out of the board.



PLEASE NOTE: Once the product has been fitted into place, please ensure the fire is plugged in and tested to check the fan and ribbons are aligned correctly, and the ribbons are moving freely. It may take up to 20 mins of usage for user to see proper alignment.

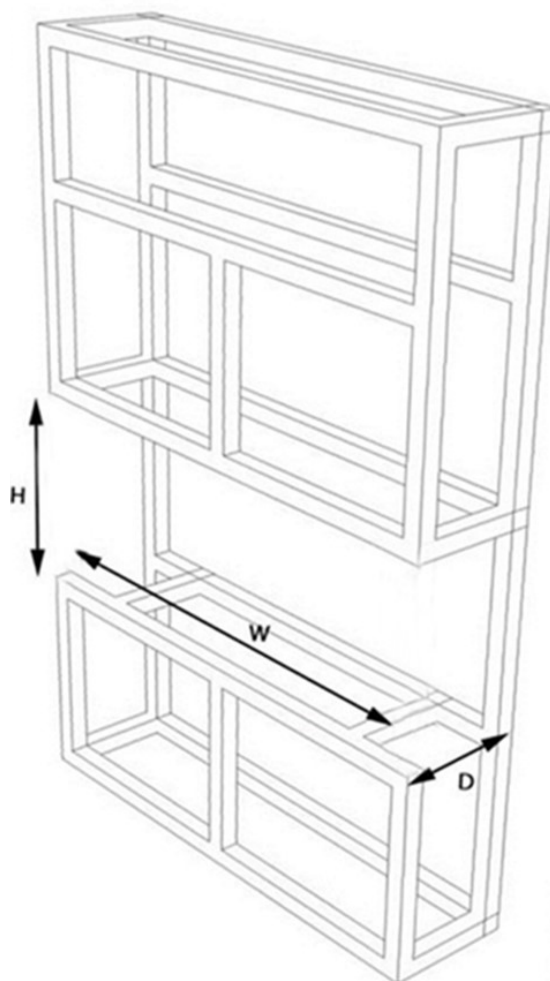
3-SIDED INSTALLATION GUIDE

Please note: Measurements do not include plaster kits.

Please refer to spec drawings for full measurements.

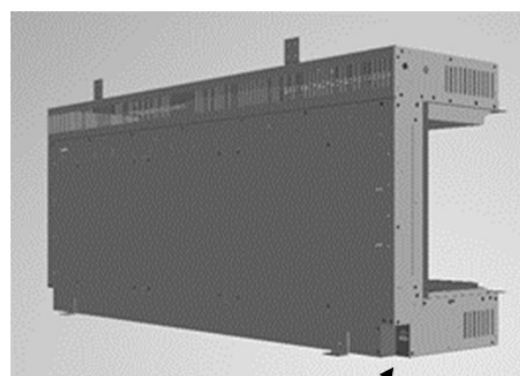
Model	W	D	H
Tyrell	33 1/8" 842mm	12 3/16" 310mm	39" 990mm
Kiruna	41 1/8" 1045mm	12 3/16" 310mm	29 3/4" 756mm
Linnea	60 3/4" 1543mm	12 3/16" 310mm	29 3/4" 757mm

The above table contains the **minimum** opening sizes required to house a **3-sided model**. This includes the recommended **4"(100mm)** aperture above and below, **1 9/16"(40mm)** to the width and **3/8"(10mm)** to the depth to allow ample space for the fire to fit. Please follow the **D & H** measurement above and ensure that the **W** is no greater than the chimney breast or opening that the product is to be installed into.



Model	W	D	H
Tyrell	31 9/16" 802mm	11 13/16" 300mm	23 1/4" 590mm
Kiruna	39 1/2" 1003mm	11 13/16" 300mm	14 1/16" 357mm
Linnea	59 1/4" 1503mm	11 13/16" 300mm	14" 355mm

The above table shows the finished sizes once the fire has been installed.



The above image shows the location of the power inlet. Please reference this when constructing the chimney breast.

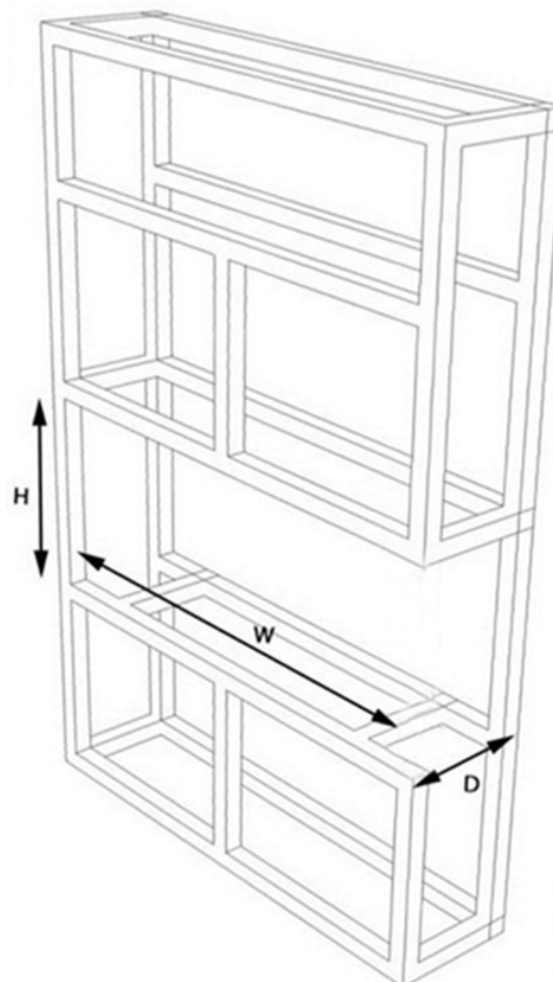
2-SIDED INSTALLATION GUIDE

Please note: Measurements do not include plaster kits.

Please refer to spec drawings for full measurements.

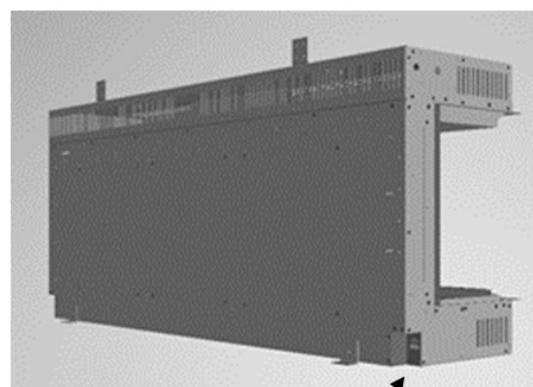
Model	W	D	H
Tyrell	33 1/8" 842mm	12 3/16" 310mm	39" 990mm
Kiruna	41 1/8" 1045mm	12 3/16" 310mm	29 3/4" 756mm
Linnea	60 3/4" 1543mm	12 3/16" 310mm	29 3/4" 757mm

The above table contains the **minimum** opening sizes required to house a **corner model**. This includes the recommended **4"(100mm)** aperture above and below, **1 9/16"(40mm)** to the width and **3/8"(10mm)** to the depth to allow ample space for the fire to fit. Please follow the **D & H** measurement above and ensure that the **W** is no greater than the chimney breast or opening that the product is to be installed into.



Model	W	D	H
Tyrell	31 9/16" 802mm	11 13/16" 300mm	23 1/4" 590mm
Kiruna	39 1/2" 1003mm	11 13/16" 300mm	14 1/16" 357mm
Linnea	59 1/4" 1503mm	11 13/16" 300mm	14" 355mm

The above table shows the finished sizes once the fire has been installed.



The above image shows the location of the power inlet. Please reference this when constructing the chimney breast.

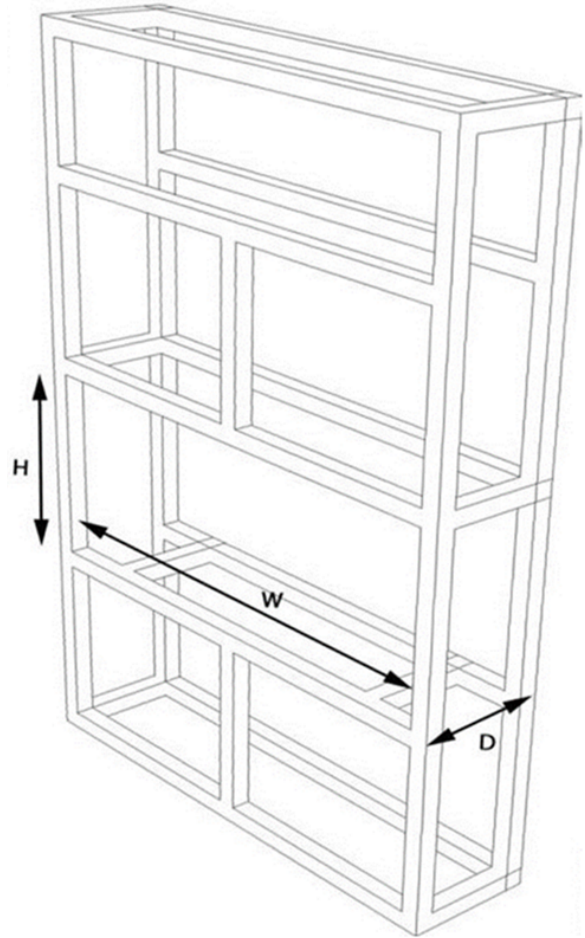
1-SIDED INSTALLATION GUIDE

Please note: Measurements do not include plaster kits.

Please refer to spec drawings for full measurements.

Model	W	D	H
Tyrell	33 1/8" 842mm	12 3/16" 310mm	39" 990mm
Kiruna	41 1/8" 1045mm	12 3/16" 310mm	29 3/4" 756mm
Linnea	60 3/4" 1543mm	12 3/16" 310mm	29 3/4" 757mm

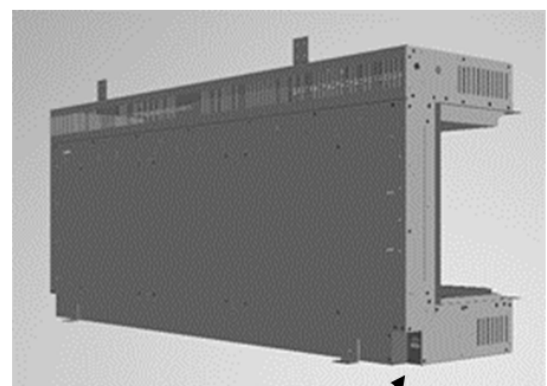
The above table contains the **minimum** opening sizes required to house a **1-sided model**. This includes the recommended **4"(100mm)** aperture above and below, **1 9/16"(40mm)** to the width and **3/8"(10mm)** to the depth to allow ample space for the fire to fit. Please follow the **D & H** measurement above and ensure that the **W** is no greater than the chimney breast or opening that the product is to be installed into.



Model	W	D	H
Tyrell	31 9/16" 802mm	N/A	23 1/4" 590mm
Kiruna	39 1/2" 1003mm	N/A	14 1/16" 357mm
Linnea	59 1/4" 1503mm	N/A	14" 355mm

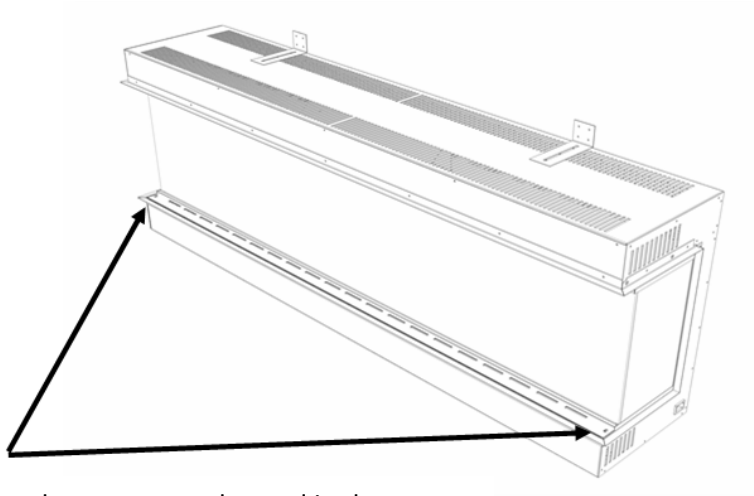
The above table shows the finished sizes once the fire has been installed.

Please note: The depth of a 1-sided installation is shown as N/A as only the front face of the fire is showing once installation is complete.

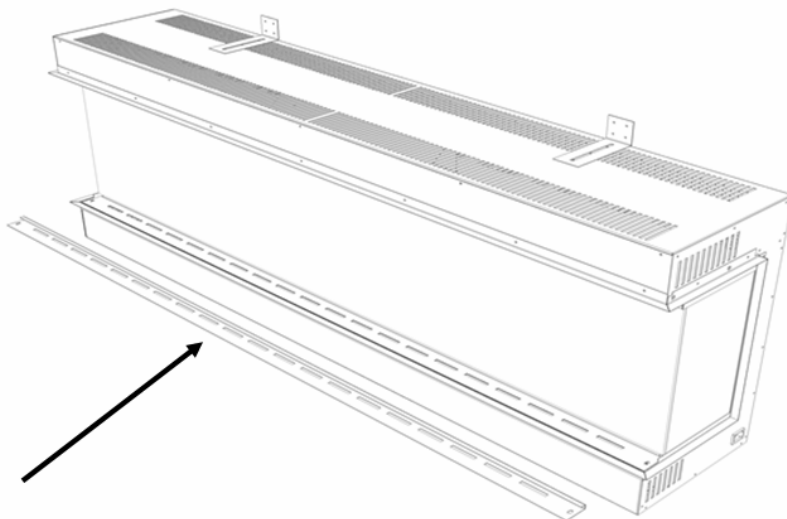


The above image shows the location of the power inlet. Please reference this when constructing the chimney breast.

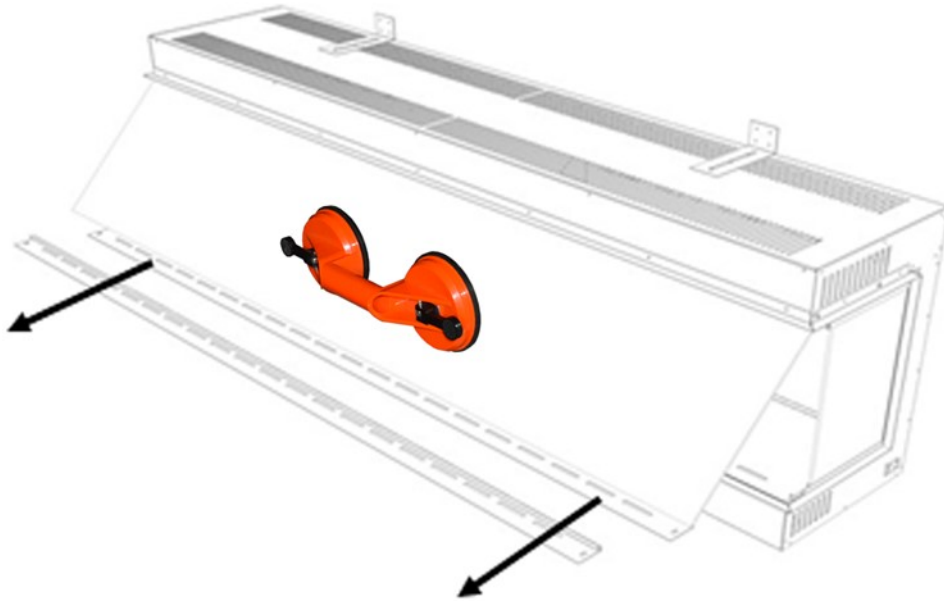
Glass Removal:



1. Remove the two screws located in the bottom glass retaining bar.



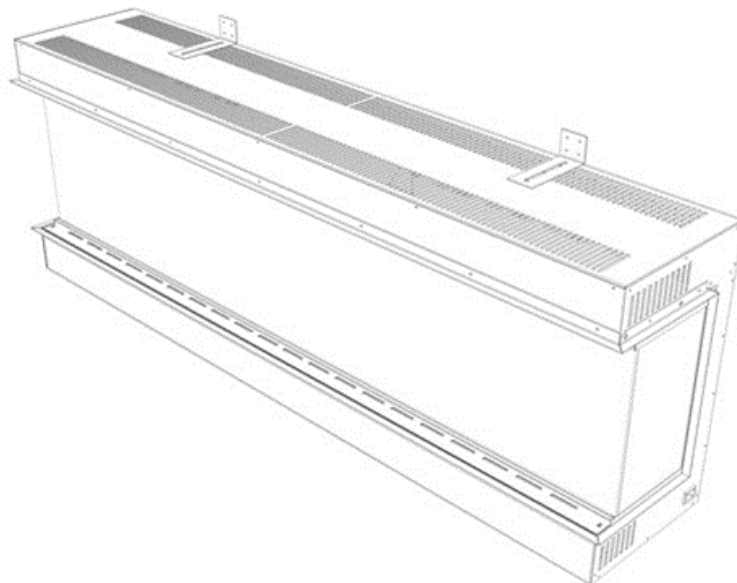
2. Remove the bottom glass retaining bar.



3. Remove the glass by pulling the panel away from the body of the fire. Ensure that the glass is always supported. A suction cup has been provided to aid with this step.

Please note: The suction cup is provided for support only, not to hold the full weight of the glass.

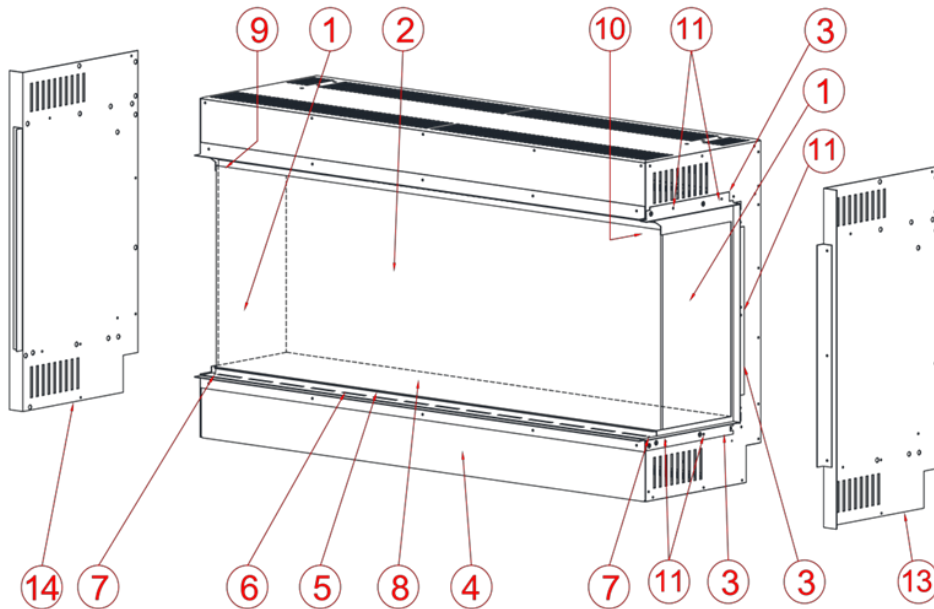
Please note: It is recommended that this step is carried out by 2 persons to reduce the risk of injury.



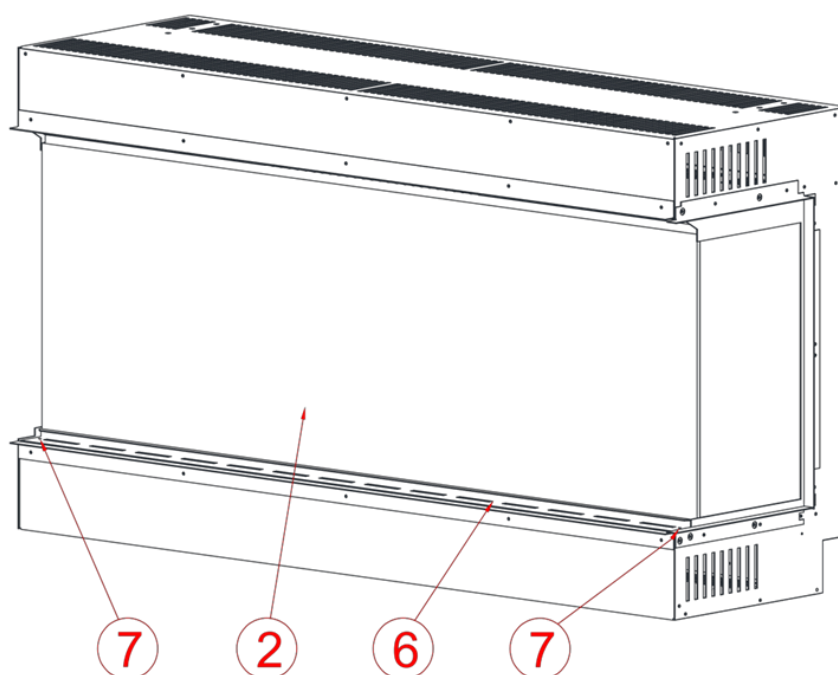
4. Place the log set as stated and replace the glass by reversing steps 3 to 1.

Side Conversion Panels:

To complete this step, you must first remove front glass
and side glass.



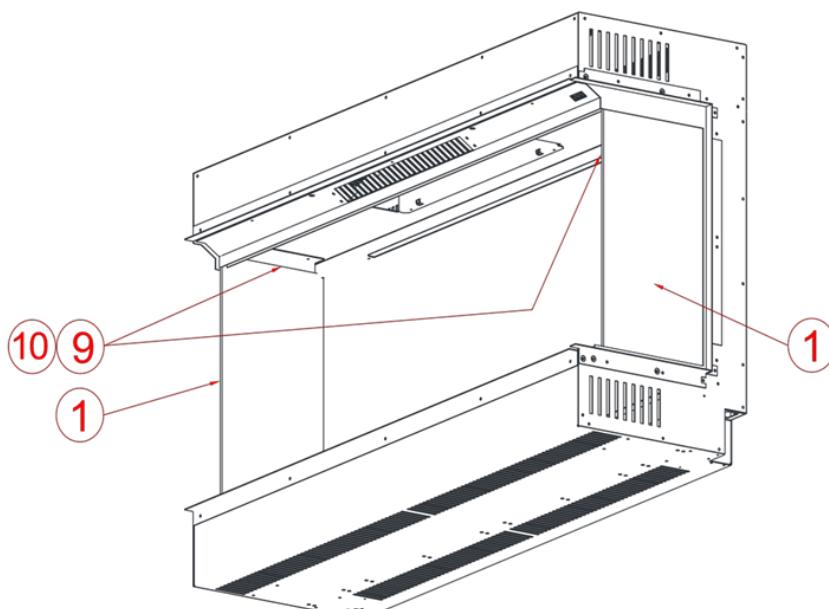
ITEM. DESCRIPTION.		QTY.
1.	SIDE GLASS	2
2.	FRONT GLASS	1
3.	PLASTER KIT (3 OF LEFT SIDE, 3 OF RIGHT SIDE)	6
4.	MAIN HOUSING	1
5.	FRONT GLASS BOTTOM SUPPORT	1
6.	FRONT GLASS BOTTOM RETAINER	1
7.	FRONT GLASS BOTTOM RETAINER SCREWS	2
8.	FUEL BED	1
9.	SIDE GLASS TOP RETAINER (INTERNAL)	2
10.	SIDE GLASS TOP RETAINER (INTERNAL) SCREWS	4
11.	PLASTER KIT SCREWS	16
12.	IN-FILL SIDE PIECE SCREWS	16
13.	IN-FILL RIGHT SIDE	1
14.	IN-FILL LEFT SIDE	1



STEP 1 - REMOVAL OF FRONT GLASS (ITEM 2)

REMOVE THE 2 SCREWS (ITEM 7) THAT SECURE THE FRONT GLASS BOTTOM RETAINER (ITEM 6) TO THE FUEL BED (ITEM 8).

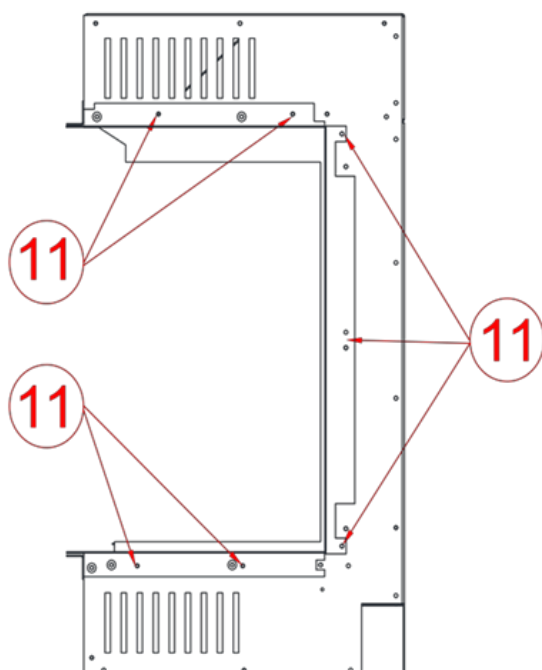
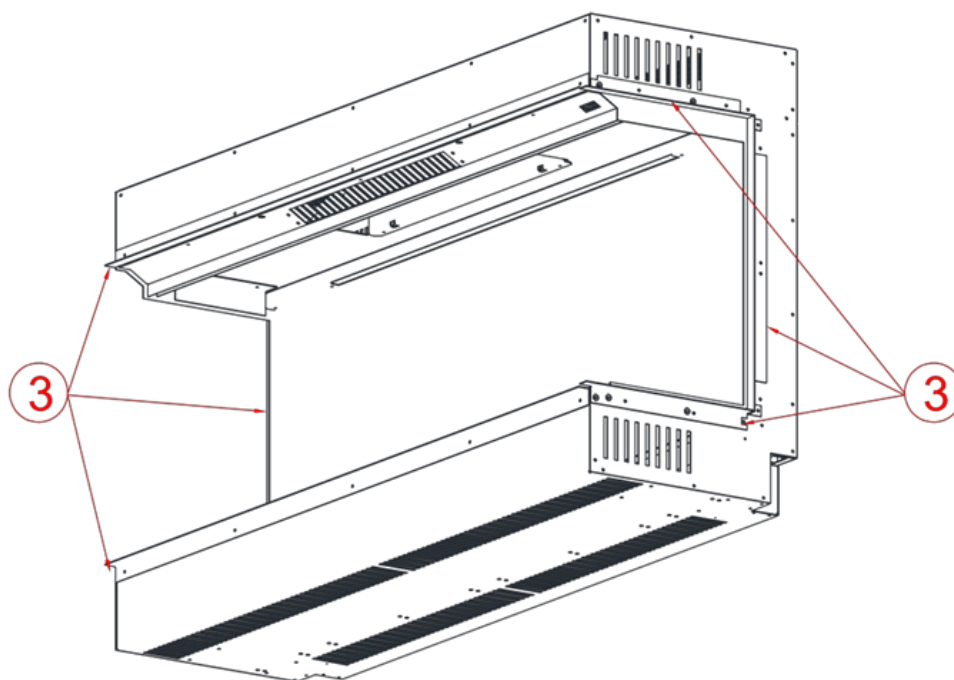
LIFT OFF THE FRONT GLASS RETAINER (ITEM 6) AND USING THE SUCTION CUP SUPPLIED (NOT SHOWN) CAEFULLY REMOVE THE FRONT GLASS (ITEM 2).



STEP 2 - REMOVAL OF SIDE GLASS (ITEM 1)

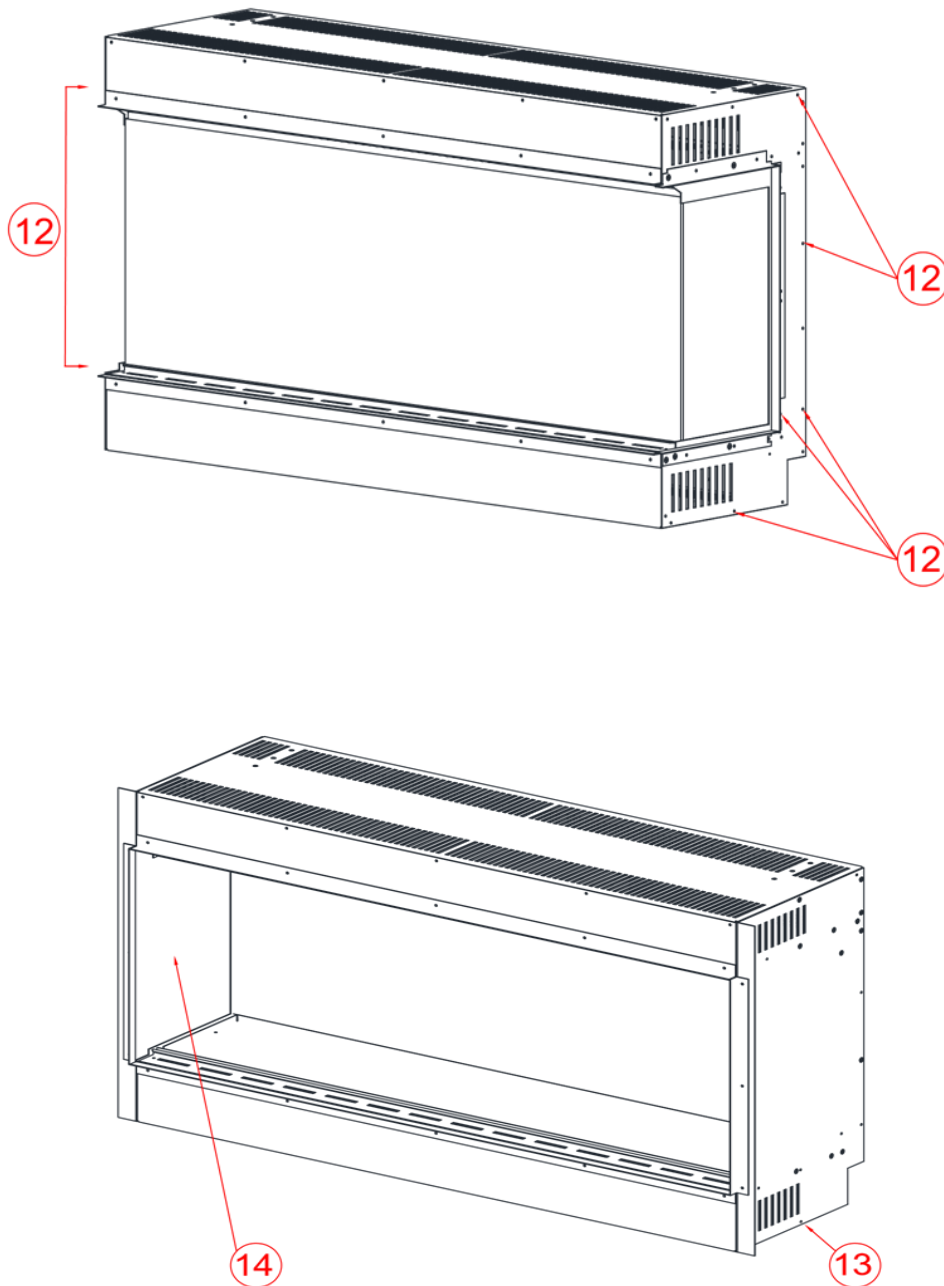
REMOVE THE 2 SIDE GLASS TOP RETAINER BRACKETS (ITEM 9) BY TAKING OUT THE 4 SCREWS (ITEM 10), 2 ON EACH BRACKET.

CAREFULLY TILT THE SIDE GLASS INWARDS AT THE TOP AND LIFT IT AWAY FROM UNIT.



STEP 3 – REMOVAL OF PLASTER KIT (ITEM 3)

1. REMOVE THE PLASTER KIT SCREWS (ITEM 11) USING A PHILLIPS SCREWDRIVER (NOT SUPPLIED). NOTE: ENSURE TO KEEP SCREWS FOR FUTURE REFERENCE.
2. REMOVE THE PLASTER KIT (ITEM 3) FROM BOTH SIDES OF THE UNIT



STEP 4—FITTING IN-FILL SIDES (ITEM 13 & 14)

REMOVE IN-FILL SIDE SCREWS (ITEM 12)

PLACE THE IN-FILL SIDES OVER THE EXISTING SIDE PIECES

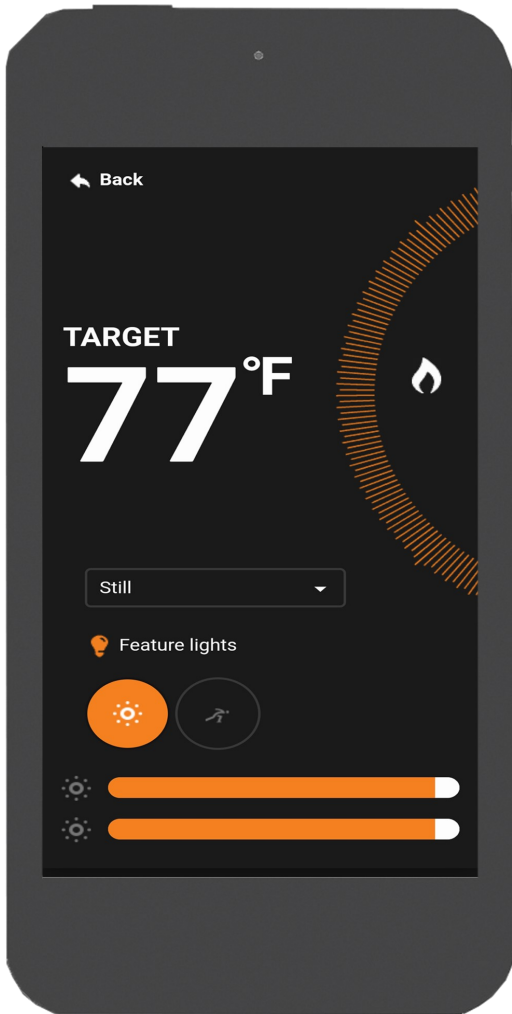
USING THE IN-FILL SIDE SCREWS (ITEM 12) TOGETHER WITH THE PLASTER KIT SCREWS (ITEM 11) THAT WERE REMOVED IN THE PREVIOUS STEP SECURE THE LEFT AND RIGHT IN-FILL SIDES (ITEM 13 & ITEM 14) TO THE UNIT.

E-Smart & App Interface:

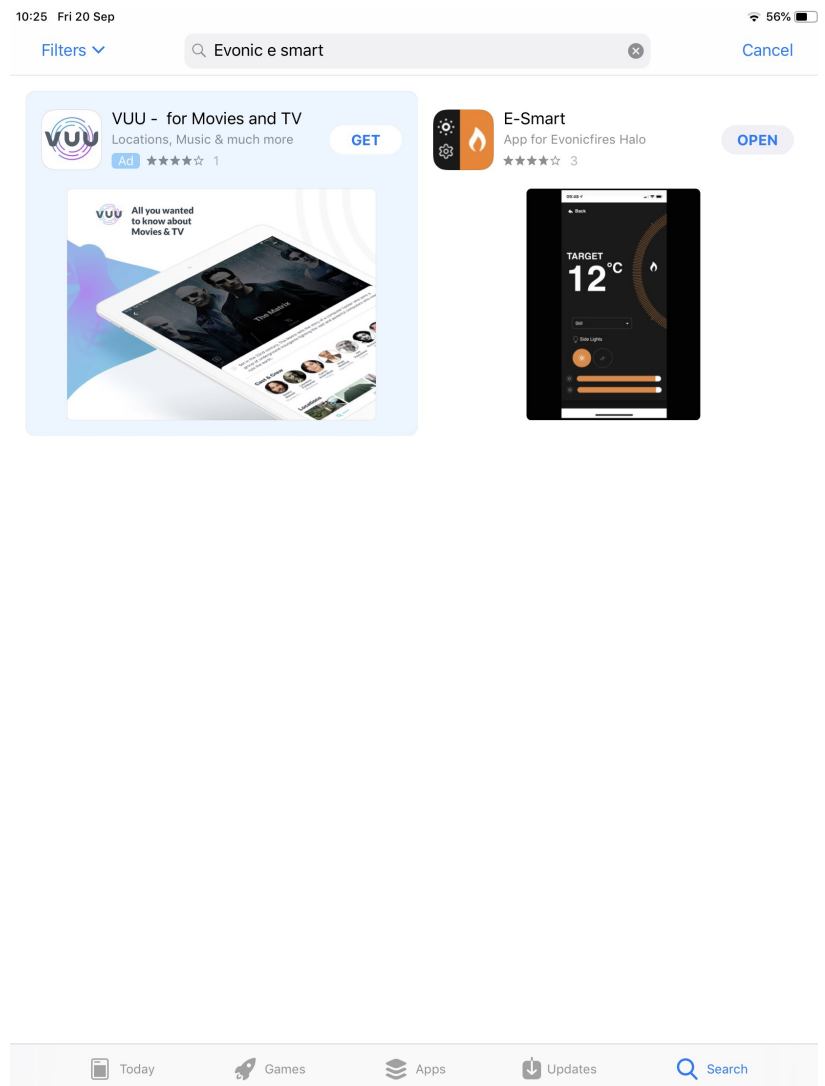
The Appliance is operated using the E-smart App Control.

The App Control can be used on either OS or Android operating systems.

To obtain the App please visit either the OS App Store Or Google Play and follow the on screen instructions.



Home Screen shot taken from e-smart App



Screen shot taken from Apple App Store.



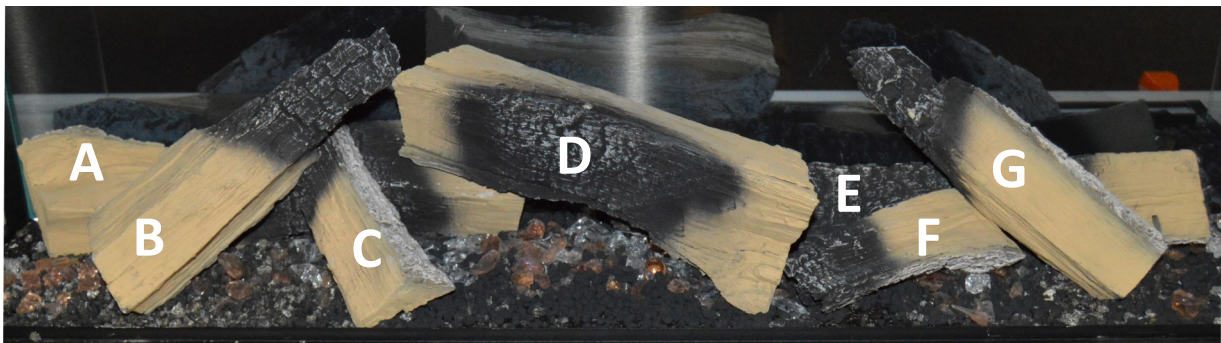
Log set guidance:

MODEL	LOG LAYOUT/QUANTITY
Tyrell	E800 split log set X 1 (5 logs)
Kiruna	E1030 split log set X 1 (7 logs)
Linnea	E1500 split log set X 1 (8 logs)

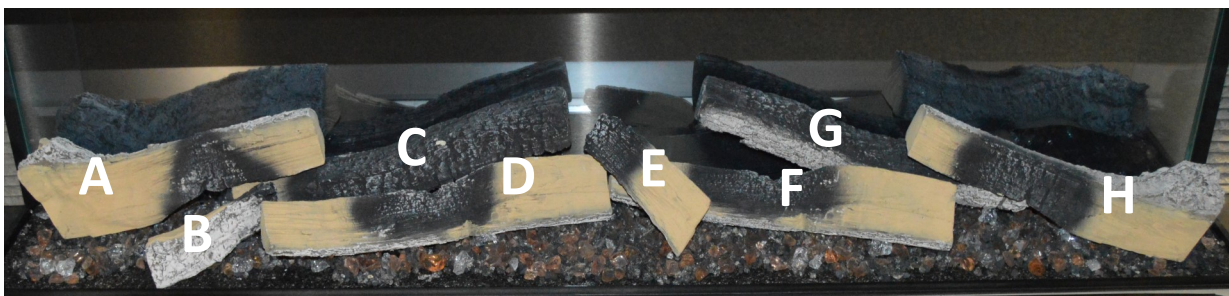
E800 Split log set X 1



E1030 Split log set X 1



E1500 Split log set X 1



Product Operation:

The appliance is operated by the **e-smart** App, the main standby power switch to the e-smart product is located to the right of the heater outlet, which is marked with a light bulb image, to activate the product, this switch must be switch to the “**ON**” position.

The first time the e-smart product is activated both the illumination and heater will function, to switch the heater “**OFF**” simply reduce the Room Temperature down to 10 degrees on the App control.



Heater unit cut-out) (This is a safety feature, to safe guard against further damage to the product).

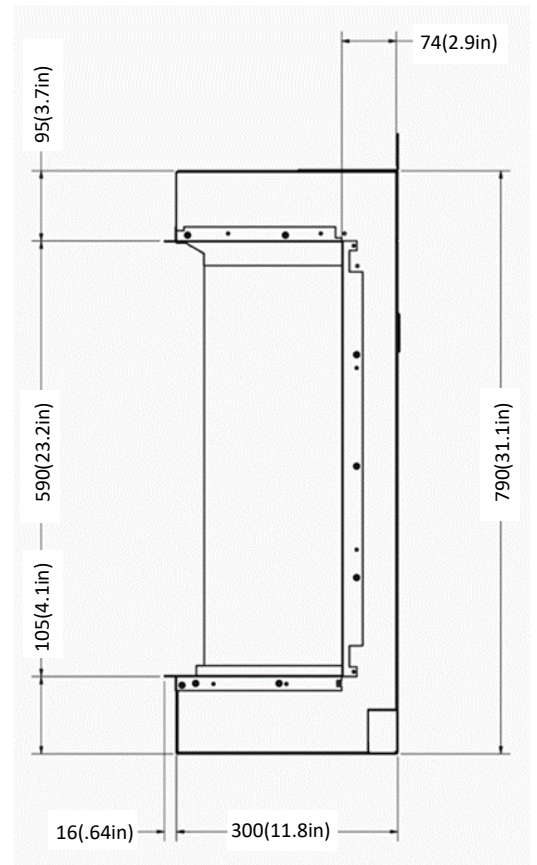
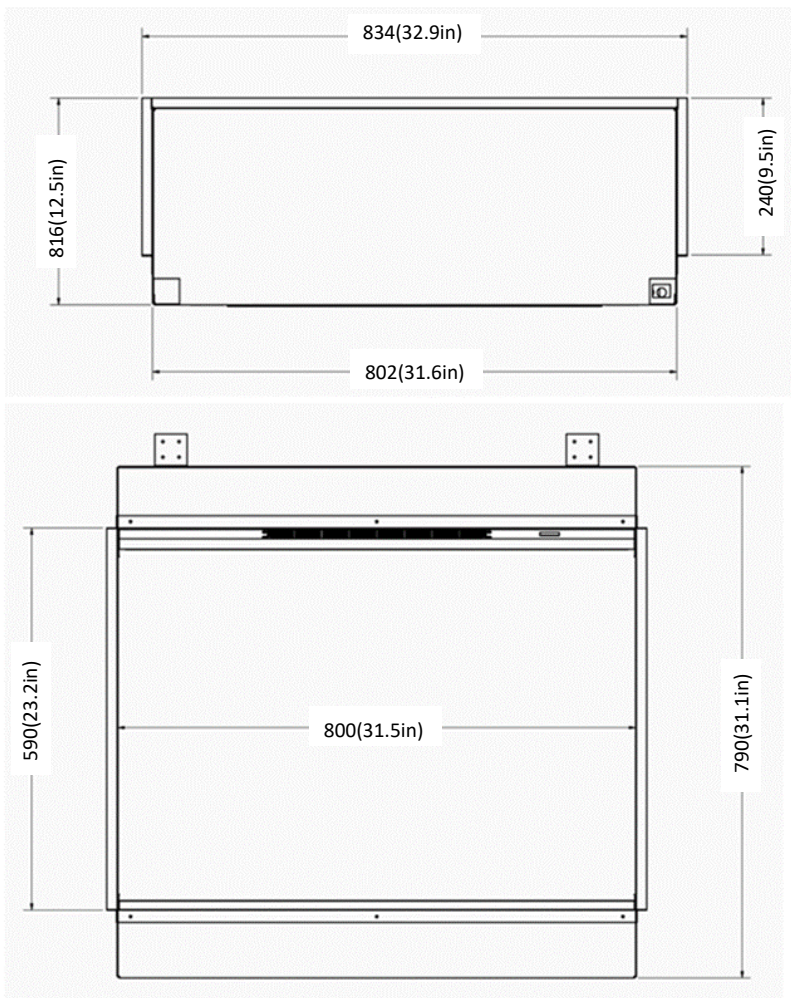
If the airflow is restricted the heater will automatically turn off. This is can occur due to incorrect installation or obstruction.

To reset the heater function:

- isolate from the mains power supply.
- Leave product to cool.
- After a suitable cooling down period, remove the obstruction if obstructed, and check installation.
- After 10 minutes the thermo switch (cut-out) in the heater will reset.

Please note that both the effect fan and heater fan omit a low decibel noise, both of which are normal operating characteristics.

Tyrell Specification: 3-Sided

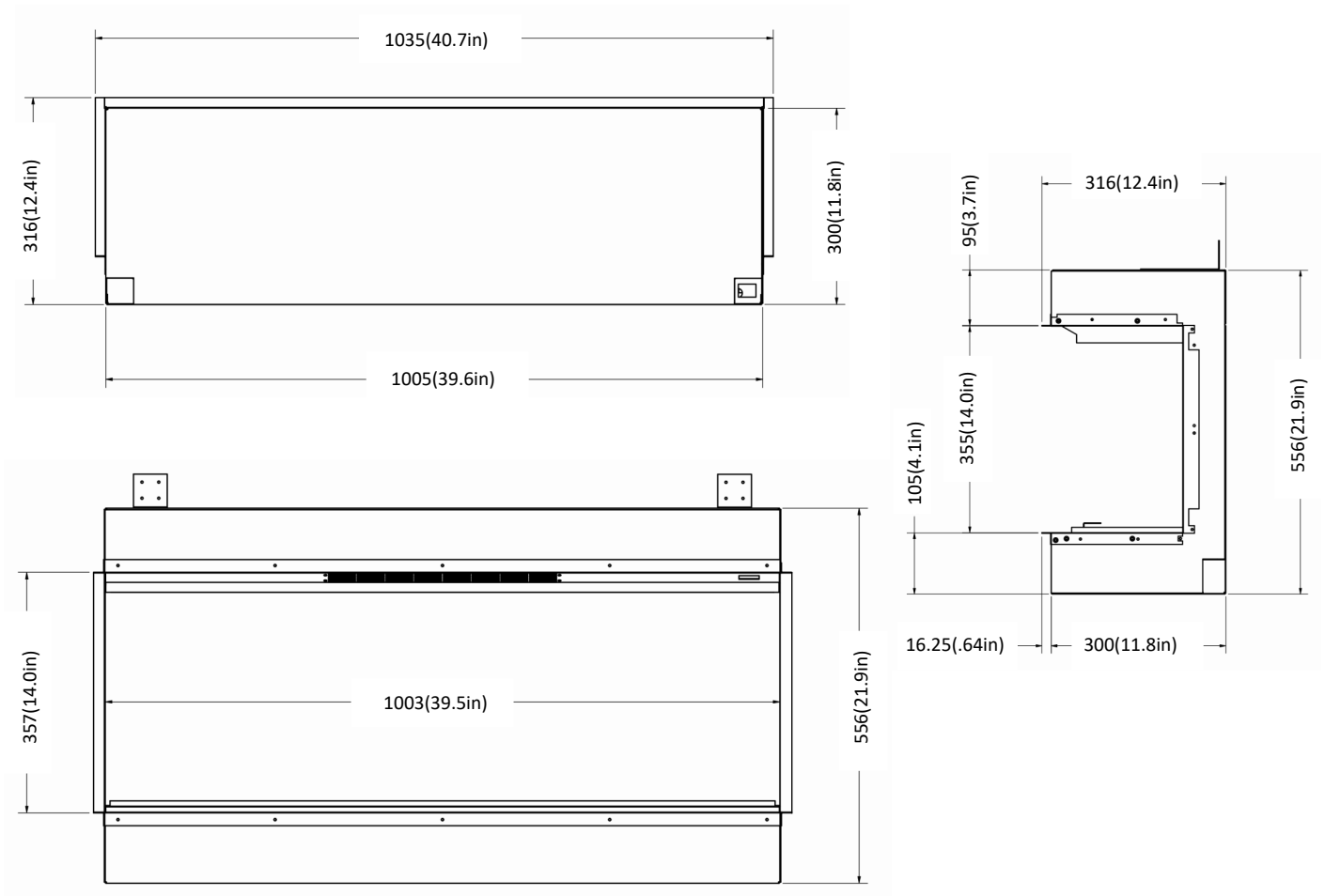


MODEL	HEIGHT	WIDTH	DEPTH
TYRELL	31 1/8"	31 9/16"	11 13/16"
	790mm	802mm	300mm

FIRE MEDIA	QUANTITY
Glass—Amber & Clear	X2 EACH
Vermiculite	X3

BOXED WEIGHT	UNBOXED WEIGHT
50KG (110 lbs)	39.55KG (87 lbs)

Kiruna Specification: 3-Sided

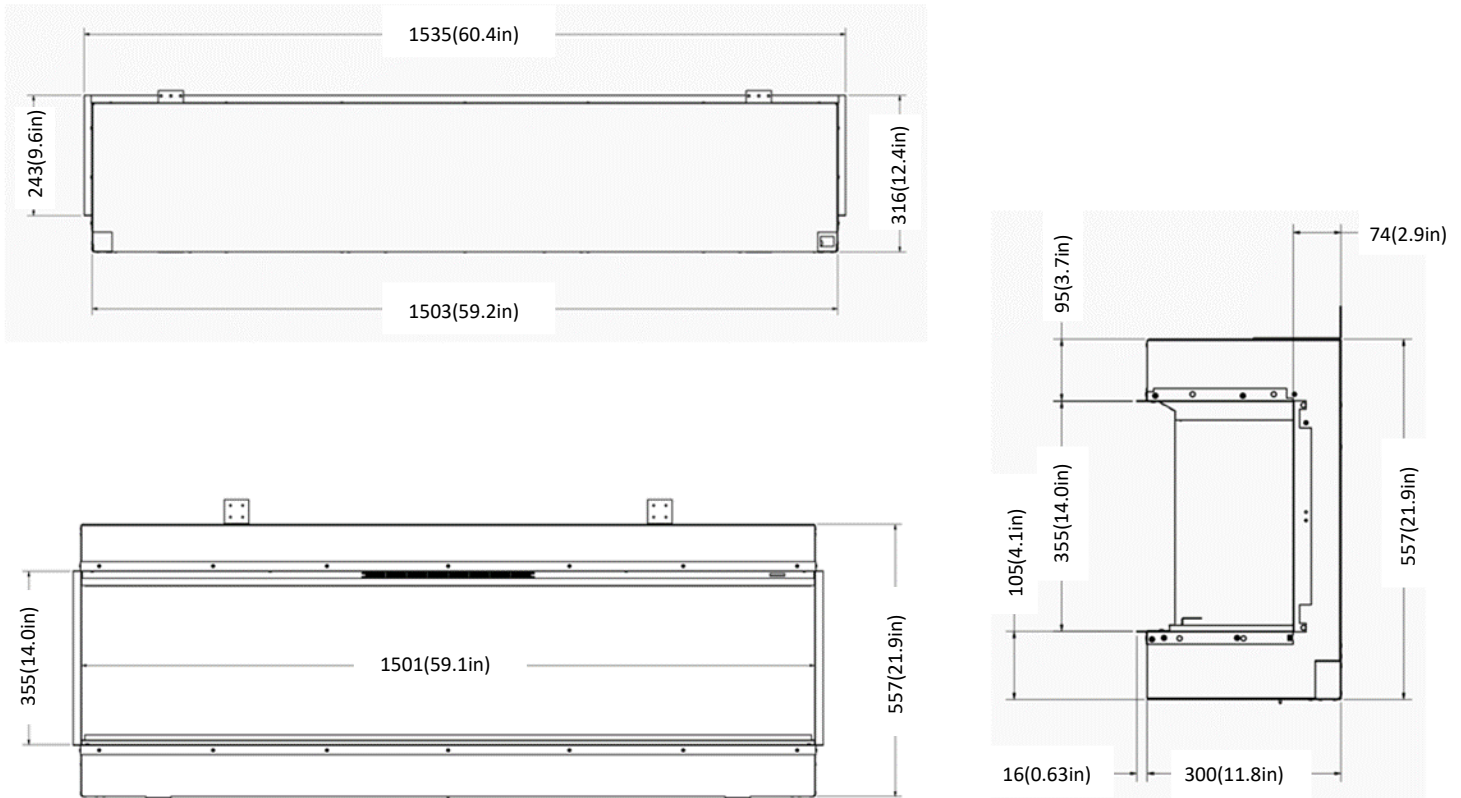


MODEL	HEIGHT	WIDTH	DEPTH
KIRUNA	21 7/8"	39 9/16"	11 13/16"
	556mm	1005mm	300mm

FIRE MEDIA	QUANTITY
<i>Glass—Amber & Clear</i>	<i>X3 EACH</i>
<i>Vermiculite</i>	<i>X4</i>

BOXED WEIGHT	UNBOXED WEIGHT
46KG (101 lbs)	35.55KG (78 lbs)

Linnea Specification: 3-Sided

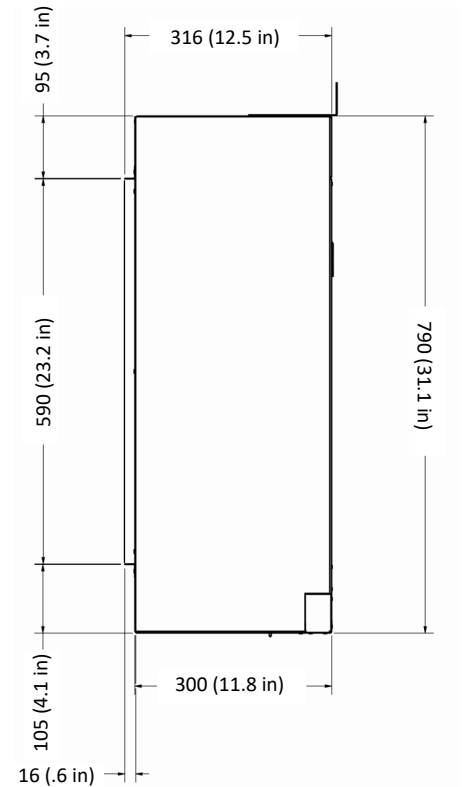
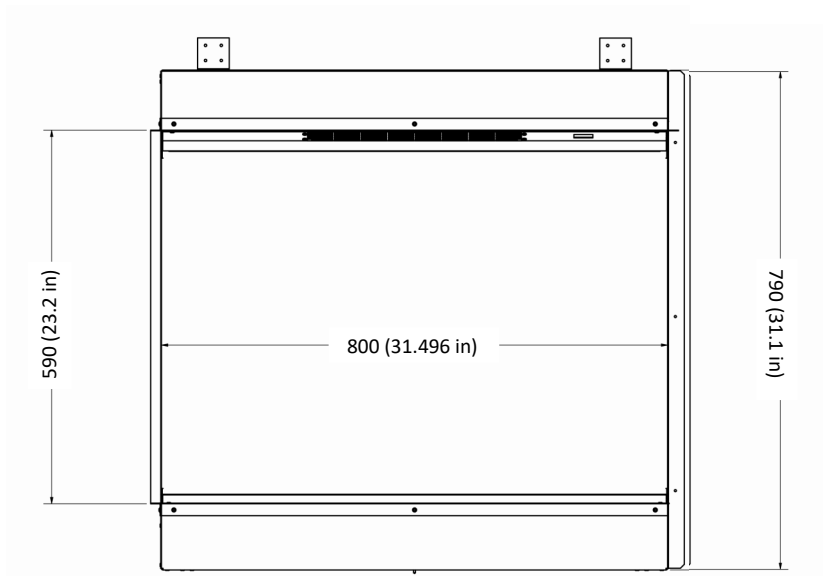
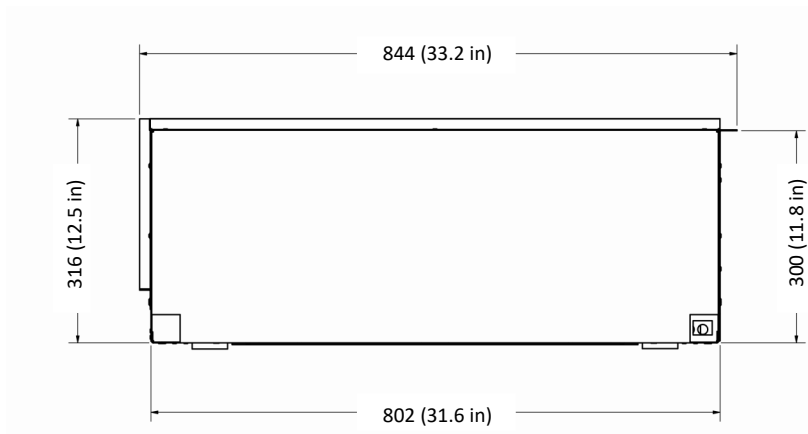


MODEL	HEIGHT	WIDTH	DEPTH
LINNEA	21 15/16"	59 3/16"	11 13/16"
	557mm	1503mm	300mm

FIRE MEDIA	QUANTITY
<i>Glass—Amber & Clear</i>	<i>X4 EACH</i>
<i>Vermiculite</i>	<i>X6</i>

BOXED WEIGHT	UNBOXED WEIGHT
64KG (141 lbs)	53.55KG (119 lbs)

Tyrell Specification: 2-Sided

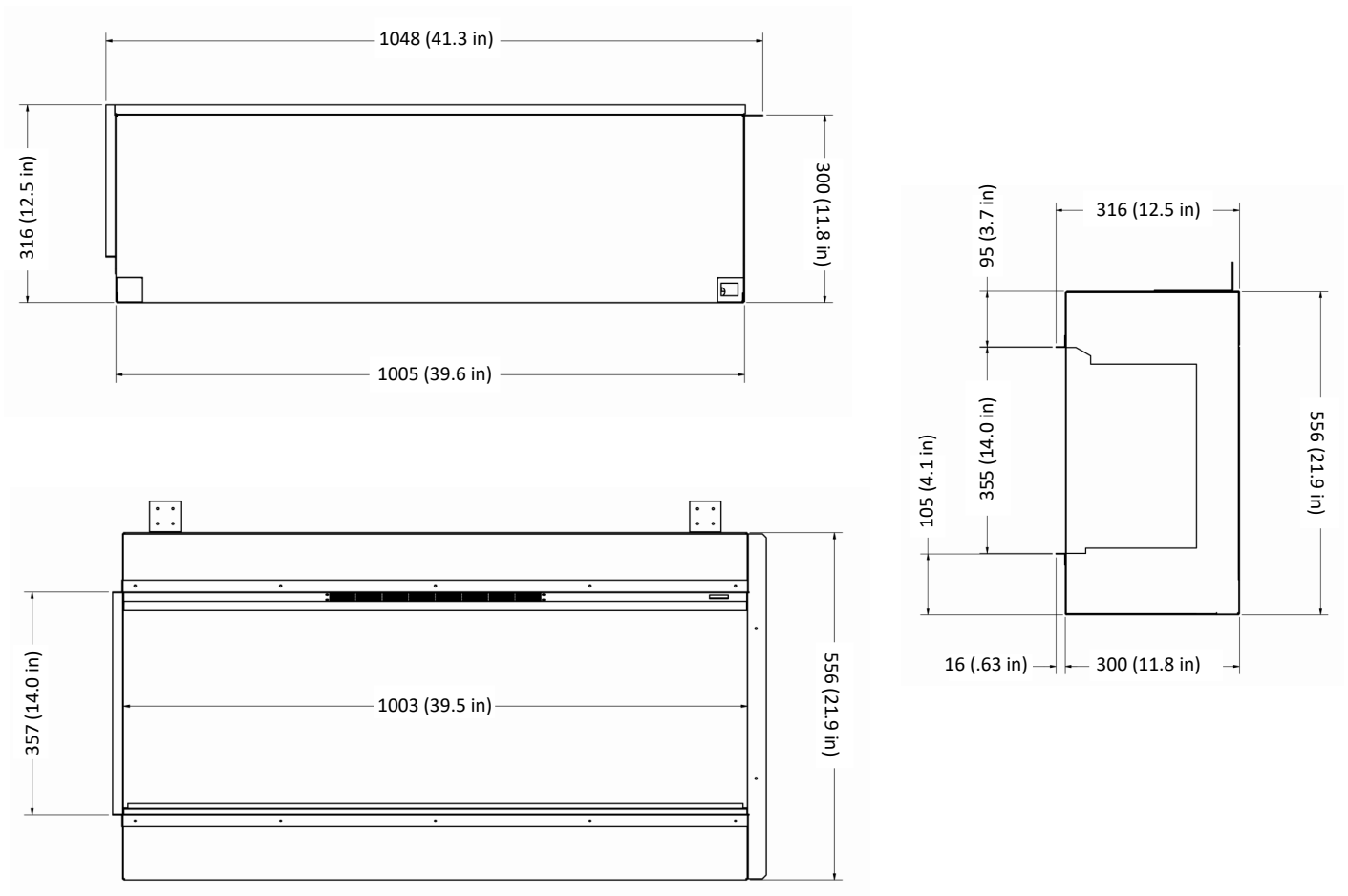


MODEL	HEIGHT	WIDTH	DEPTH
TYRELL	31 1/8"	31 9/16"	11 13/16"
	790mm	802mm	300mm

FIRE MEDIA	QUANTITY
Glass—Amber & Clear	X2 EACH
Vermiculite	X3

BOXED WEIGHT	UNBOXED WEIGHT
50KG (110 lbs)	39.55KG (87 lbs)

Kiruna Specification: 2-Sided

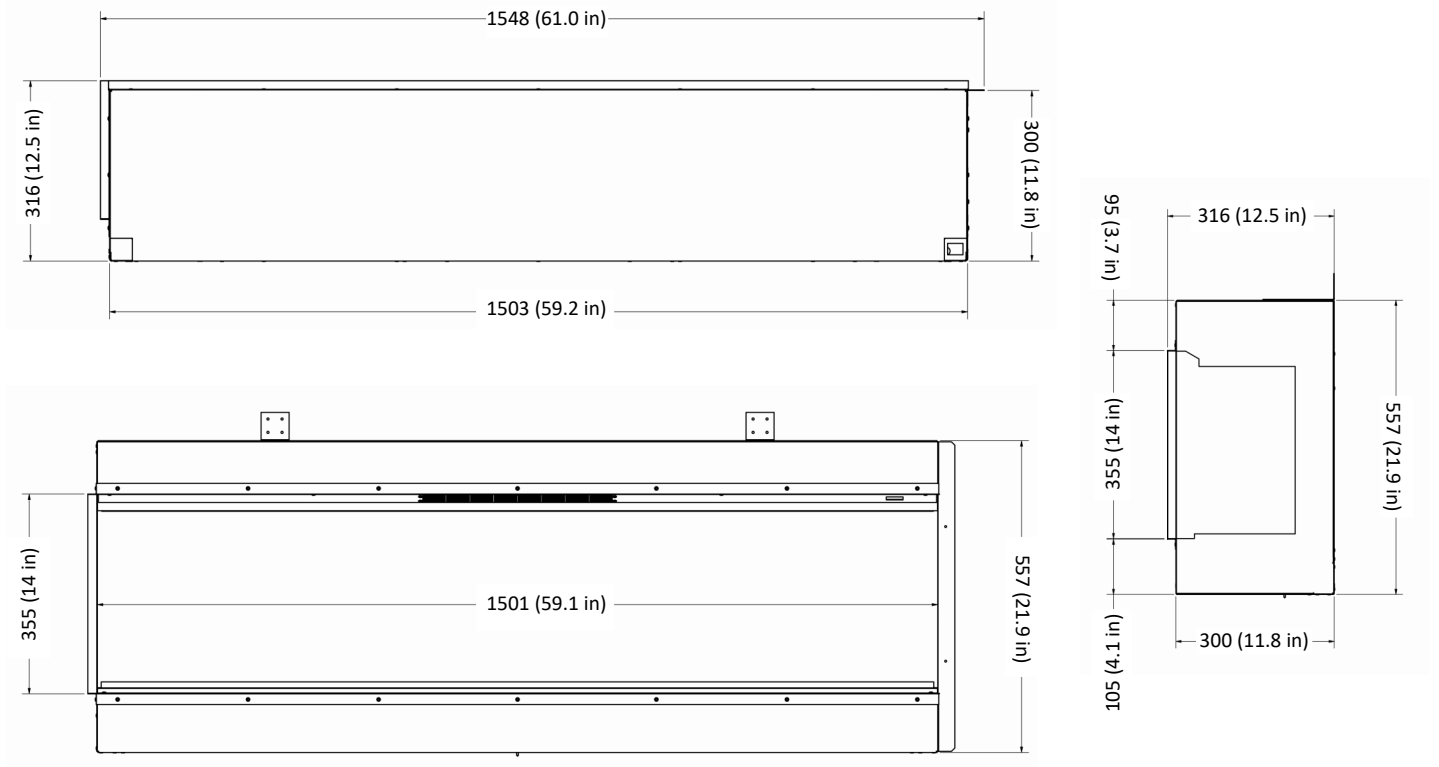


MODEL	HEIGHT	WIDTH	DEPTH
KIRUNA	21 7/8"	39 9/16"	11 13/16"
	556mm	1005mm	300mm

FIRE MEDIA	QUANTITY
<i>Glass—Amber & Clear</i>	<i>X3 EACH</i>
<i>Vermiculite</i>	<i>X4</i>

BOXED WEIGHT	UNBOXED WEIGHT
46KG (101 lbs)	35.55KG (78 lbs)

Linnea Specification: 2-Sided

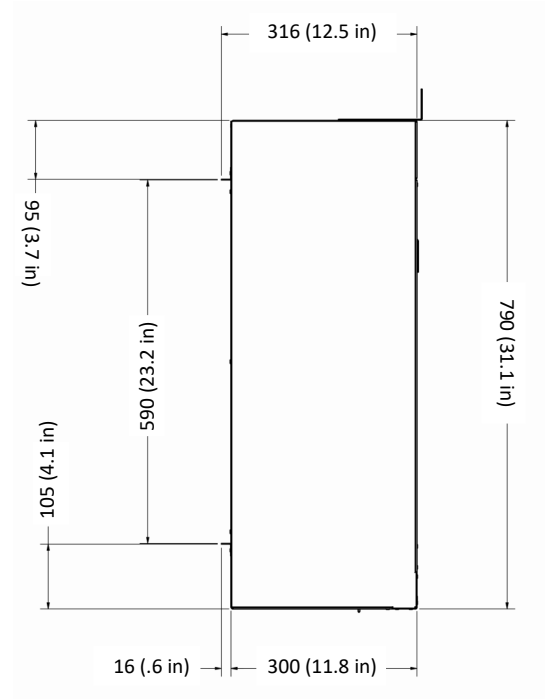
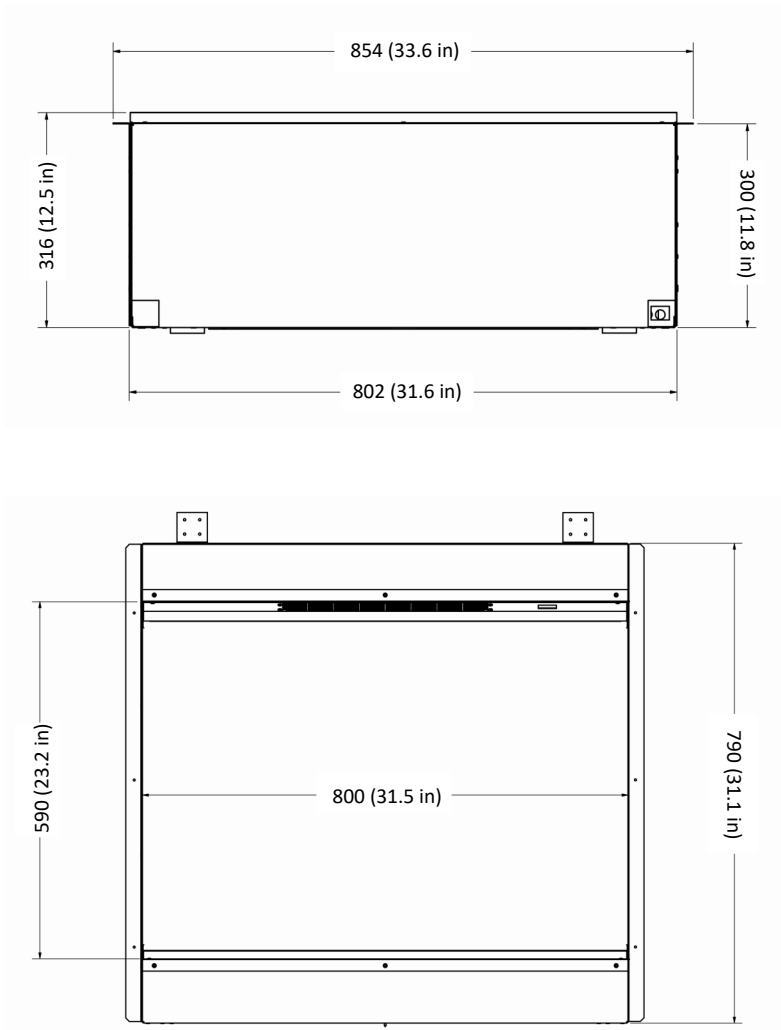


MODEL	HEIGHT	WIDTH	DEPTH
LINNEA	21 15/16"	59 3/16"	11 13/16"
	557mm	1503mm	300mm

FIRE MEDIA	QUANTITY
<i>Glass—Amber & Clear</i>	<i>X4 EACH</i>
<i>Vermiculite</i>	<i>X6</i>

BOXED WEIGHT	UNBOXED WEIGHT
64KG (141 lbs)	53.55KG (119 lbs)

Tyrell Specification: Single-Sided

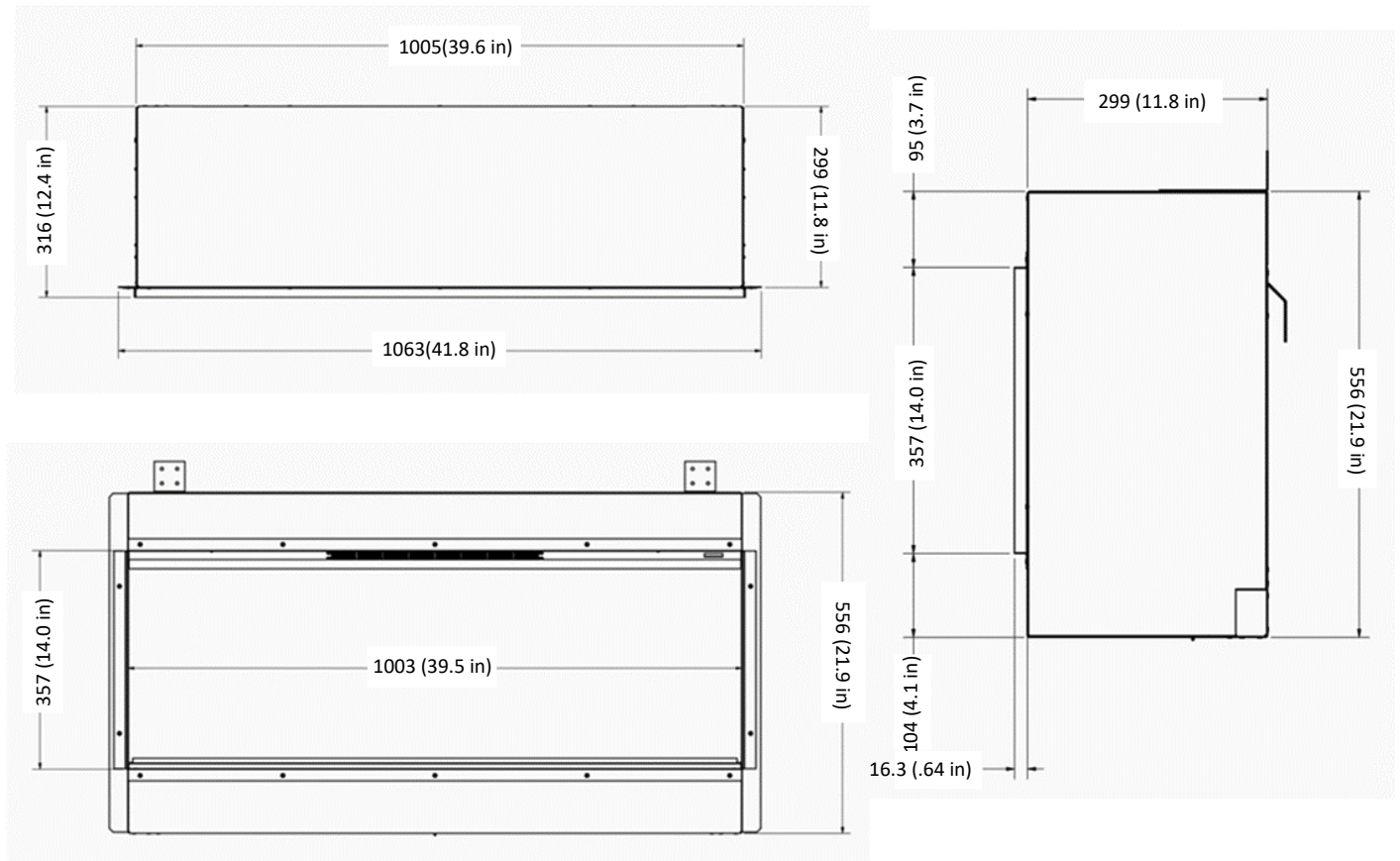


MODEL	HEIGHT	WIDTH	DEPTH
TYRELL	31 1/8"	31 9/16"	11 13/16"
	790mm	802mm	300mm

FIRE MEDIA	QUANTITY
<i>Glass—Amber & Clear</i>	<i>X2 EACH</i>
<i>Vermiculite</i>	<i>X3</i>

BOXED WEIGHT	UNBOXED WEIGHT
50KG (110 lbs)	39.55KG (87 lbs)

Kiruna Specification: Single-Sided

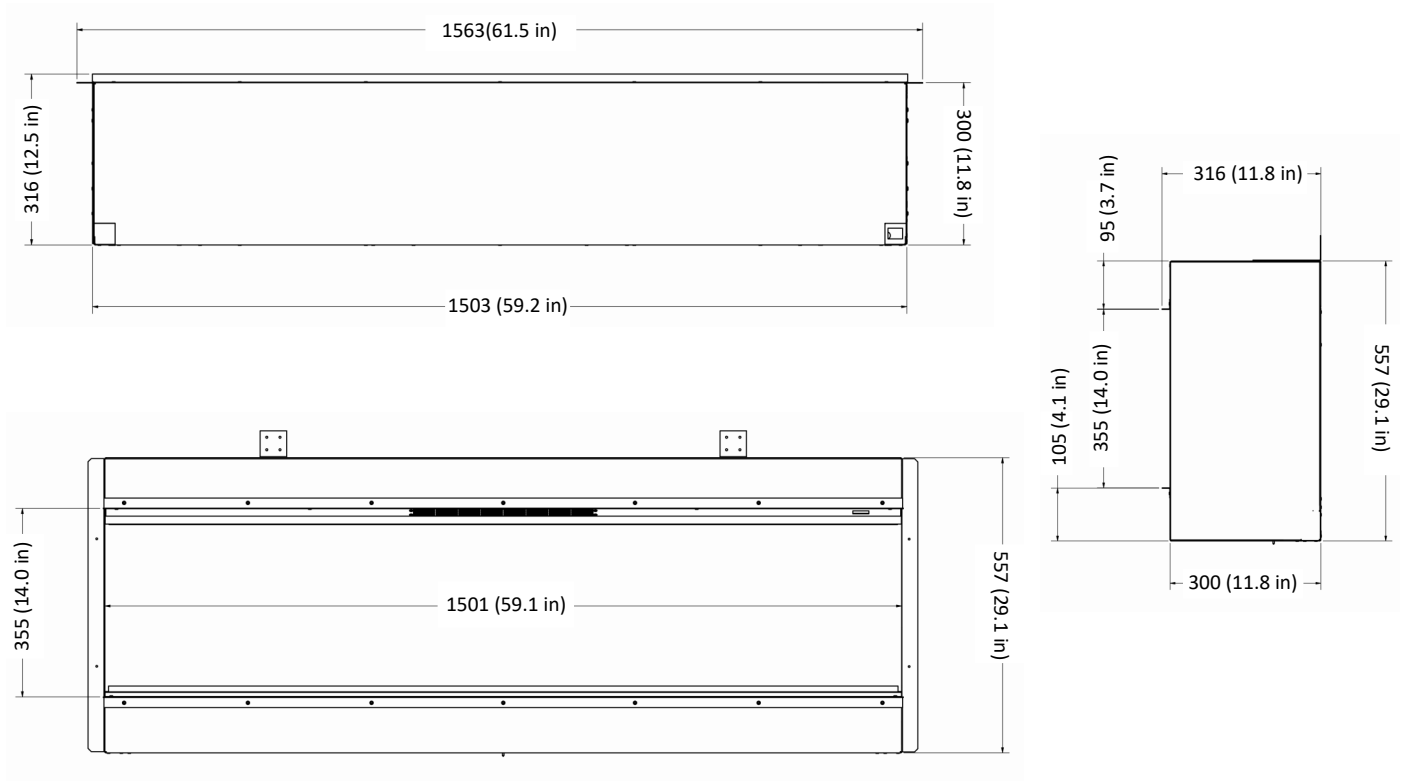


MODEL	HEIGHT	WIDTH	DEPTH
KIRUNA	21 7/8"	39 9/16"	11 13/16"
	556mm	1005mm	300mm

FIRE MEDIA	QUANTITY
<i>Glass—Amber & Clear</i>	<i>X3 EACH</i>
<i>Vermiculite</i>	<i>X4</i>

BOXED WEIGHT	UNBOXED WEIGHT
46KG (101 lbs)	35.55KG (78 lbs)

Linnea Specification: Single-Sided



MODEL	HEIGHT	WIDTH	DEPTH
LINNEA	21 15/16"	59 3/16"	11 13/16"
	557mm	1503mm	300mm

FIRE MEDIA	QUANTITY
<i>Glass—Amber & Clear</i>	<i>X4 EACH</i>
<i>Vermiculite</i>	<i>X6</i>

BOXED WEIGHT	UNBOXED WEIGHT
64KG (141 lbs)	53.55KG(119 lbs)

Problem

Possible Cause

Solution

1)

Flames not working correctly

Ribbons are statically connected to glass.

Spray some anti-static spray beneath the tray. **Please note: If this product is freshly installed, please leave running for 20 minutes so ribbons can loosen.**

Installation airflow restricted.

Check the correct aperture has been adhered to when installing—
Recommended clearance is 4"(100mm)

Blower clogged.

Fan requires cleaning out. **Please see Evonic YouTube video.**

Slow fan.

Fan requires cleaning out. If problem persists, replacement fan may be required. **Please see Evonic YouTube video.**

2)

Heater blowing cold

Possible installation gaps/Chimney not adequately blocked off.

Chimney may not be fully blocked.
Correct aperture has not been adhered to—4"(100mm)

Fan clogged.

Heater fan requires cleaning out. **Please see Evonic YouTube video.**

Faulty element.

Replace element. **Please see Evonic YouTube video.**

Slow fan.

Check fan placement. If problem persists replacement fan may be required. **Please see Evonic YouTube video.**

3)

Noisy Heater

Fan unbalanced.

Adjust fan to stop catching on the case. If problem persists replacement fan unit maybe required. **Please see Evonic YouTube video.**

Fan catching on housing.

Adjust fan to stop catching on the case. **Please see Evonic YouTube video.**

Fan clogged.

Fan requires cleaning out. If problem persists a replacement fan may be required. **Please see Evonic YouTube video.**

Fan has come loose.

Tighten fan cradle or screws holding fan onto fan cradle. **Please see Evonic YouTube video.**

4)

Noisy Flame Effect

Fan unbalanced.

Adjust fan to stop catching on the case. If problem persists a replacement fan unit may be required. **Please see Evonic YouTube video.**

Fan catching on housing.

Adjust fan to stop catching on the case. **Please see Evonic YouTube video.**

Fan clogged.

Fan requires cleaning out. If problem persists a replacement fan may be required. **Please see Evonic YouTube video.**

Fan has come loose.

Tighten fan cradle or screws holding fan onto fan cradle. **Please see Evonic YouTube video.**

5)

Fire not turning on.

→ Rocker switch has not been turned to the 'ON' position.

→ Double check switches are turned to the 'ON' position.

→ Remote/App not paired.

→ Remote needs pairing. See separate pairing instructions for guide.

→ Fuse blown.

→ Check fuse box.

→ Unit not plugged in correctly.

→ Check to be sure the power lead is plugged in adequately.

6)

No lights

→ Loose connection or disconnected wire.

→ Check all connections on LED's. **Please see Evonic YouTube video.**

→ LED shorting out

→ Check location of short—Replace LED strip if necessary. **Please see Evonic YouTube video.**

→ LED blown

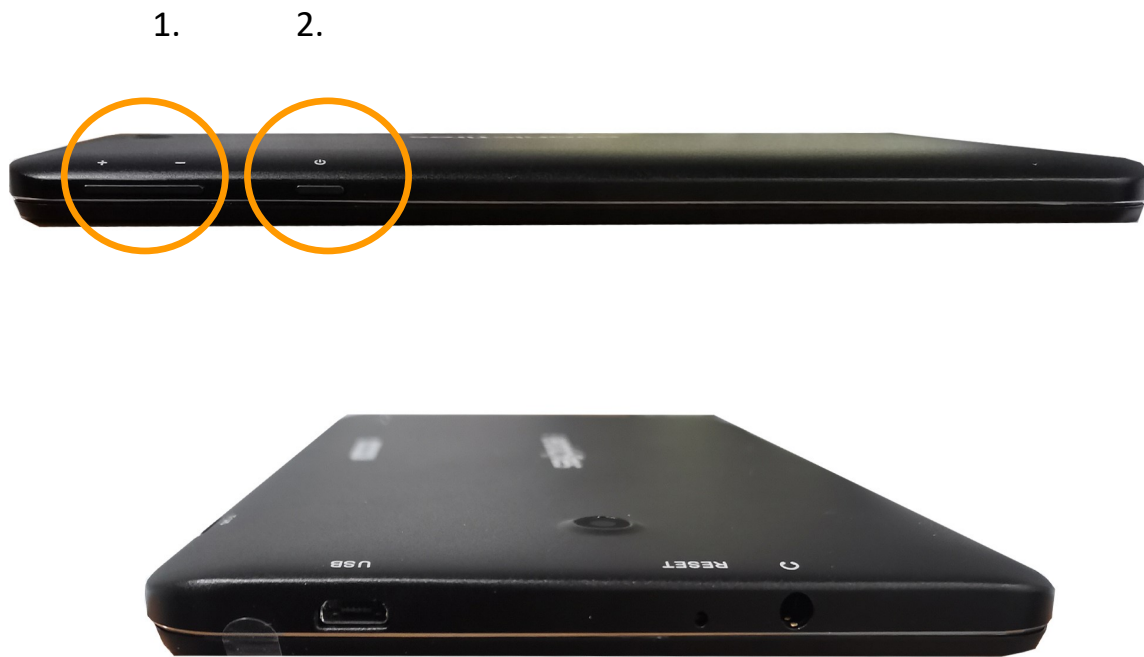
→ LED strip needs replacing. **Please see Evonic YouTube video.**

→ Blown driver on PCB

→ PCB needs replacing. **Please see Evonic YouTube video.**

7) Heater coming on randomly	→	Timer has been accidentally set.	→	Double check timer settings.
	→	Thermostat faulty.	→	Replace PCB. Please see Evonic YouTube video.
8) LED streaking	→	LED dropped down.	→	LED needs to be re-stuck into place.
	→	Log positioning.	→	Change log positioning to hide any direct view of LED strip.
9) Heater cutting out	→	Build up of hot air triggering heater cut - out unit.	→	Ensure the appliance has the required aperture for air to circulate and prevent build-up. Recommended 4" (100mm)
10) Noisy fans	→	Fan has slipped off-centre of mechanism	→	Press red button on side of fan to re-centre to stop it from catching. Please see Evonic YouTube video.
11) Connectivity	→	Your router is not connecting with your fireplace.	→	Internet may be operating on 5hz frequency. Try logging onto your router configuration page and change the frequency to 2.4hz to improve range.
	→	App commands are not being processed by fireplace.	→	Same as above. Also the node may need re-flashing or replacing. Please see Evonic YouTube video.
11) Lighting errors	→	Animation colours are not correct.	→	Connection may be interrupted. Ensure the LED strip is properly inserted into the connector. Please see Evonic YouTube video.
	→	Flashing white or blue in between animation sequence.	→	Same as above.

E-Tab Controller



1. Volume control
2. Power button—Press and hold for 3 seconds to turn **ON/OFF**

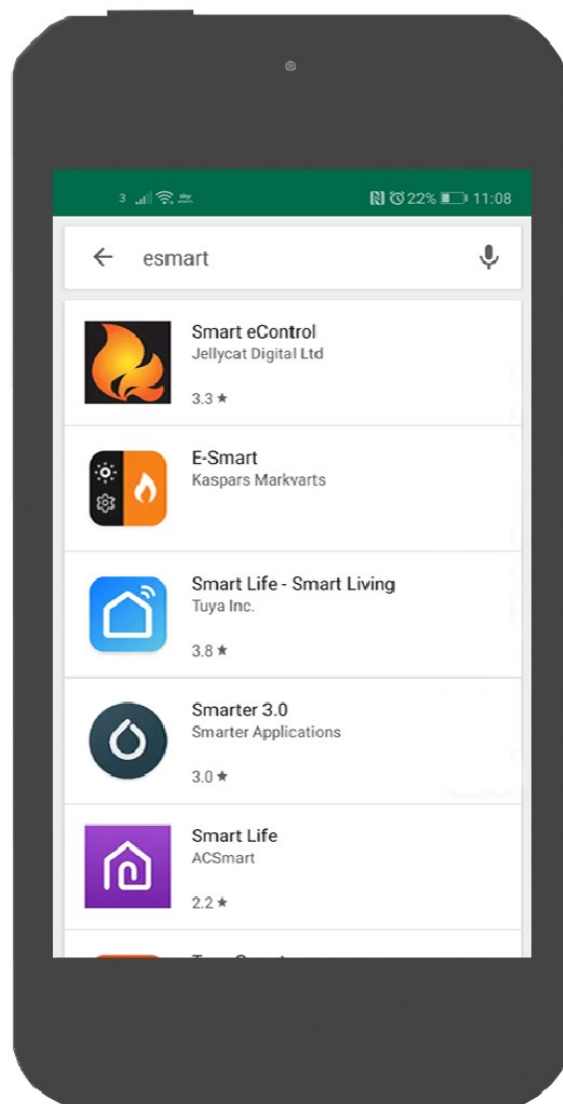
The e-smart app can be used with both smart phone and tablet devices.

Utilising the e-smart app will allow complete controllability of your Evonic product.

To download the e-smart app please follow the below steps.

PLEASE NOTE: e-tab control systems already come with e-smart app installed

PLEASE NOTE: Once fully charged, the battery life of the E-tab control system is roughly 24 hours and needs daily charging.



1. Access either the Apple app store or Google play, this is depending on the operating system of your smart phone or tablet.
2. Search, locate, and download the app entitled e-smart.

Connecting a device to your product:

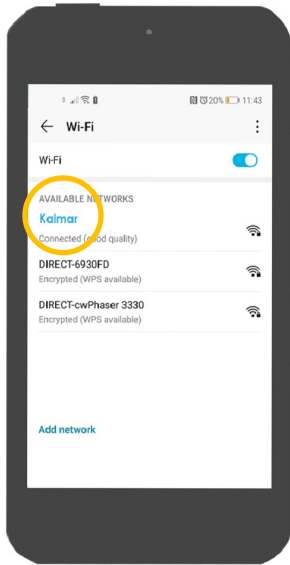


Fig 1.

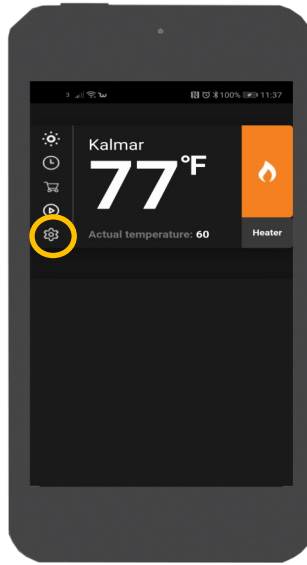


Fig 2.

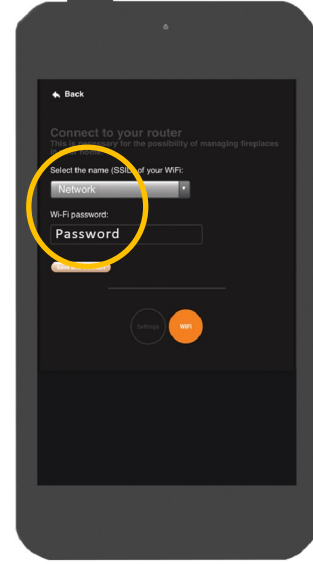


Fig 3.

3. Once your appliance has been installed and turned on, go to the wi-fi settings on your device and select the fireplace. This will connect your device to the fire. Fig 1.
4. Open your e-smart app, and in the settings panel (Fig 2.) establish your connection by selecting your home wi-fi. This will pair the fire with your router. Fig 3.
5. Your Evonic product will now be paired and ready to operate.
6. Under the settings panel located in the app, you can now change the name of your fire. Ensure you enter your e-mail address, as this is to identify between the fireplace and you. You can also change units of temperature. Fig 4.

Under the 'temperature' heading, use the drop down menu to select your desired temperature setting.

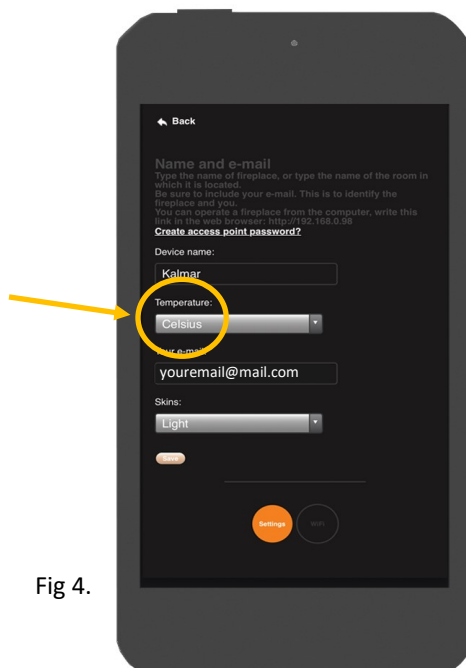
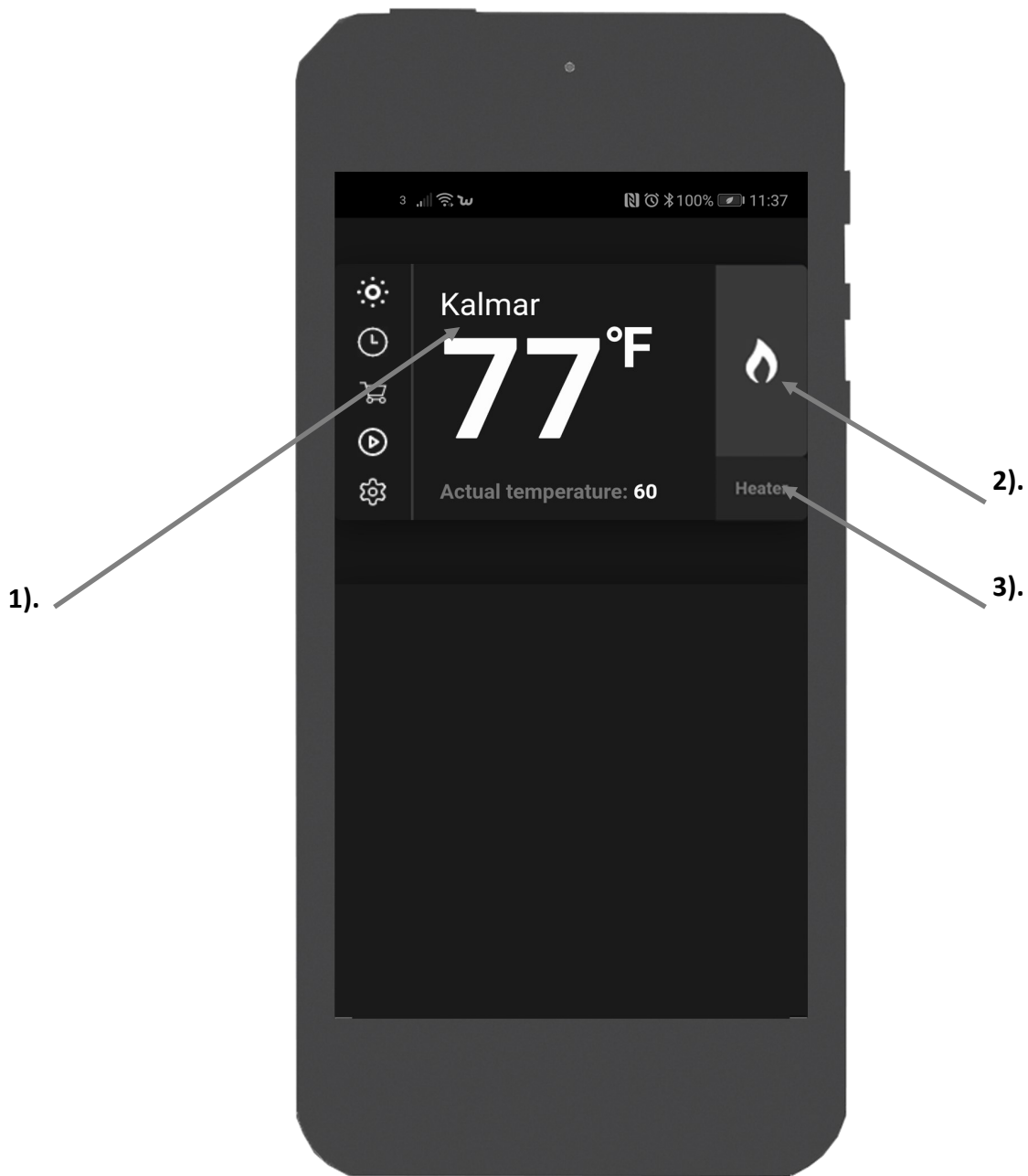


Fig 4.

Selecting your fire:



1. Once your product is paired, open the app. The above screen will appear with your fire shown. Single press **Kalmar**. **Please note:** It may take a few minutes for your fire to appear on the screen.

2. Single press the **flame** icon to turn on the lights.

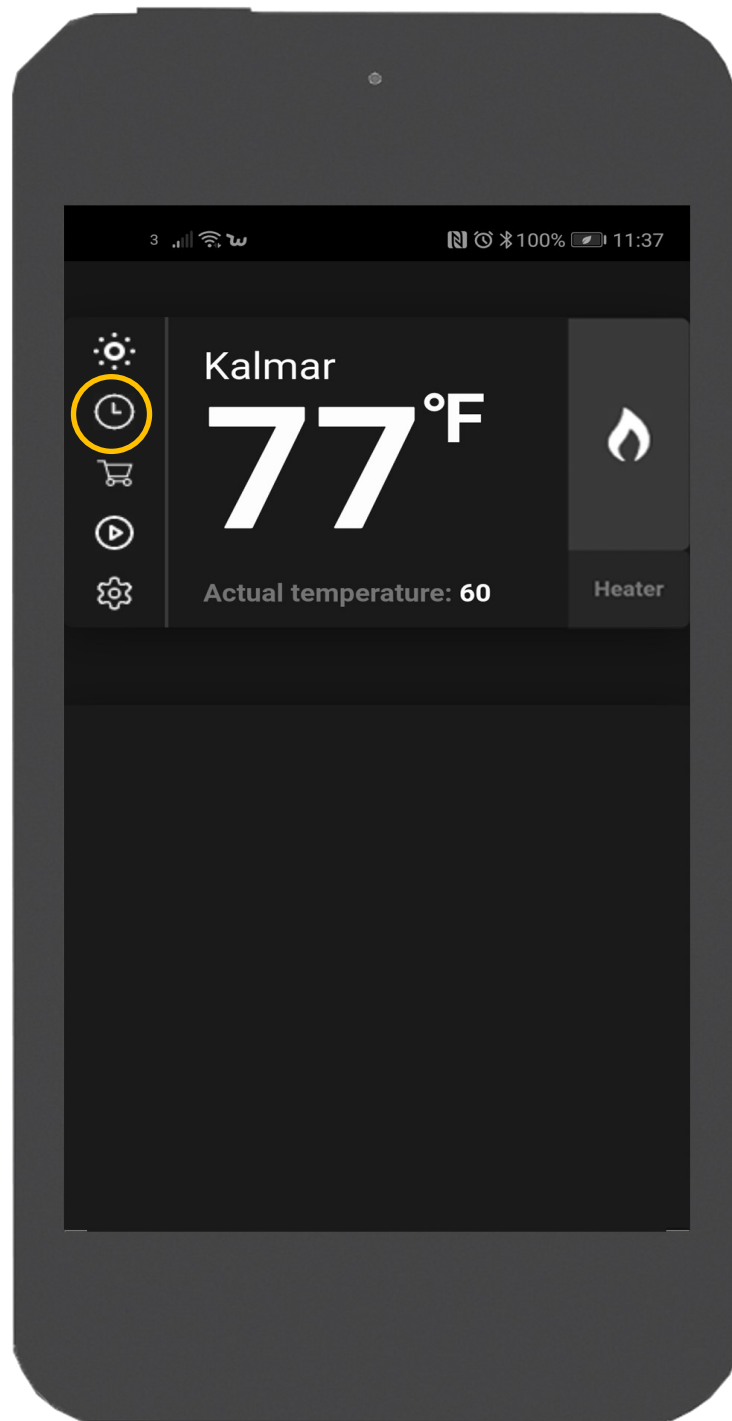
3. Single press the **heater** button to turn on the heater

App Control Overview:

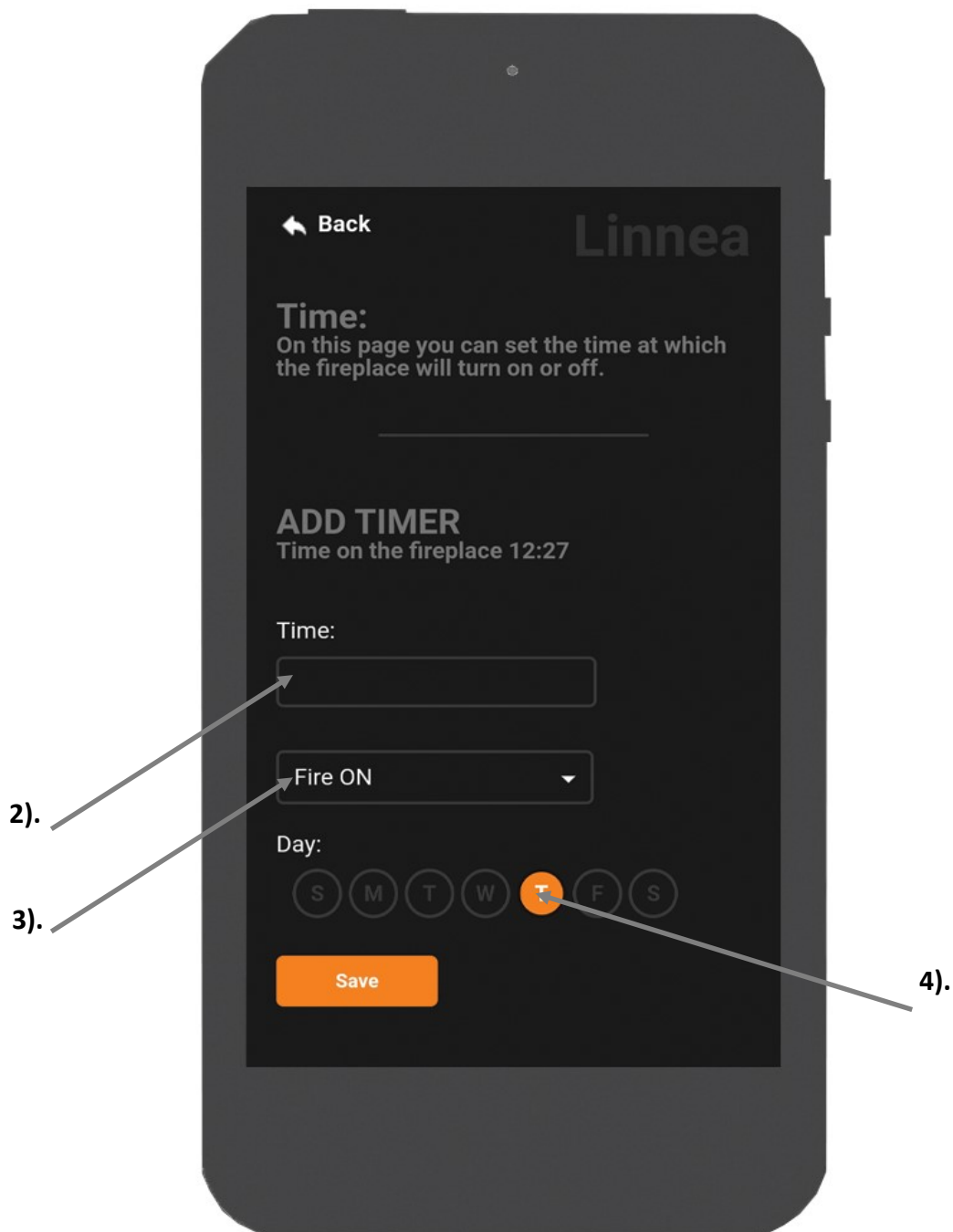


- A). **Target Temperature**—This displays the desired room temperature.
- B). **Temperature Control**— Temperature adjustor. Press, hold and swipe to adjust.
- C). **Animation setting**— Displays selected animation. Single press arrow to reveal drop-down menu.
- D). **Side Lights**— Single press to turn on side lights.
- E). **Lighting**—Single press to turn on/off the fuel, flame & overbed lighting.
- F). **Flame Lighting**— Slide left to darken or right to brighten.
- G). **Fuel-bed Lighting**— Slide left to darken or right to brighten.
- H). **Speed**— Single press to adjust the speed of selected animation.

Setting timer:



1. Select the 'clock' icon to open up the main timer setting screen.



2. Single press the Time box to open up your clock settings.

3. Then select a command for your fire to complete at the selected time. Single press the 'Fire ON' box to display a drop down menu.

4. Then select the desired day of the week you would like the command to be set for. Single press the desired day.

PLEASE NOTE: Please de-select all days before you press save on your timer.



5. The following screen will then appear with your set timer. You can choose to delete it using the 'trash' icon.

E-Smart Cloud

To connect your e-smart cloud app, please follow steps **1–6** in the manual. You will need to search, locate & download **evonic e-smart cloud**, then follow the connectivity steps to bring you to the home page (fig 1). You can also access the e-smart cloud app through 4G, meaning you can control the basic features of your fire remotely. **Please note: Using the e-smart cloud app through 4G only allows limited functionality—turning the fire ON/OFF, changing animation, and turning the heater ON/OFF.**

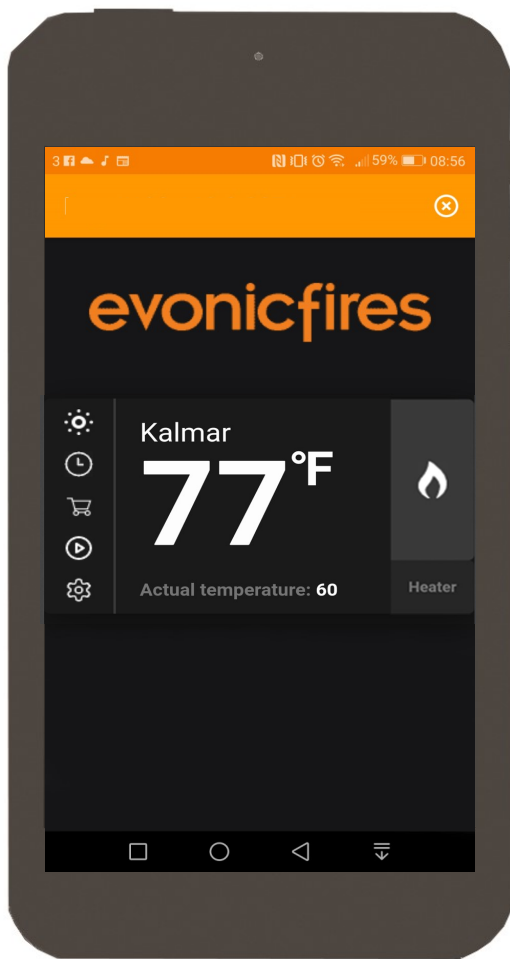


Fig 1.

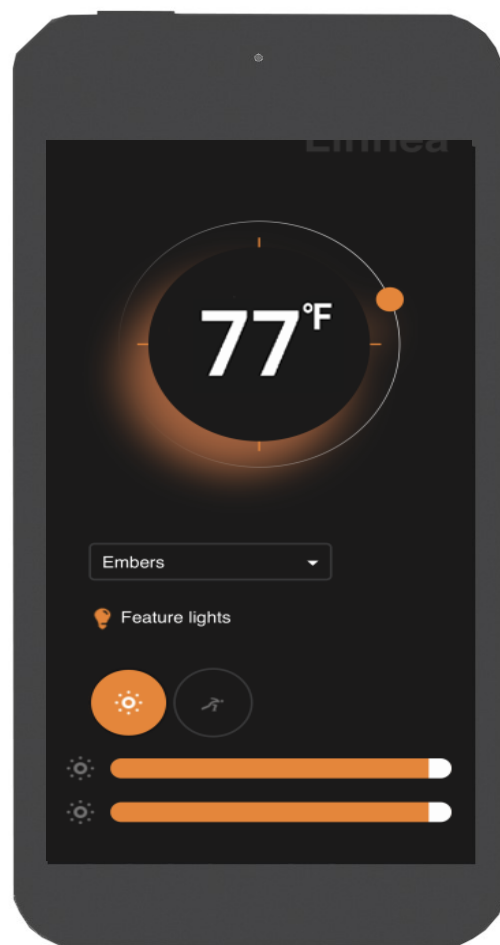


Fig 2.

You will then be able to single press the home screen to open up the app's main control screen (fig 2).

E-Smart Cloud interface



- A). **Target Temperature**—This displays the desired room temperature.
- B). **Temperature Control**— Temperature adjustor. Press, hold and rotate to adjust.
- C). **Animation setting**— Displays selected animation. Single press arrow to reveal drop-down menu.
- D). **Side Lights**— Single press to turn on side lights.
- E). **Main Lighting**—Single press to adjust fuel, flame & overbed lighting.
- F). **Flame**— Slide left or right to adjust brightness of flame.
- G). **Fuel**— Slide left or right to adjust brightness of fuel bed.
- H). **Speed**— Single press to adjust the speed of selected animation.

Pairing with Alexa:




1. Once you fireplace is installed and fully functioning, download the Amazon Alexa app.
2. Configure your Alexa device with the Amazon app by adding device.
3. On the home screen, you will see a menu icon in the top left hand side. Single press to open the menu and select 'skills and games'
4. Once open, in the top right corner search 'e-smart' and the below skill option will appear. **Fig 1.**
5. Single press to select skill, which will then open up the below page. **Fig 2.**
6. Once you press '**ENABLE TO USE**', you will be directed to the evonet page.
7. Please input the evonet account details you registered earlier in the e-smart app setup and wait for the page to indicate you have been successfully linked.
8. Then turn the fire off and back on at the rocker switch.
9. To complete pairing, ask Alexa to '**discover devices**'

To add more than one fireplace please repeat this step.

Search

1 Result Sort: Relevance ▾



Evonicfires Halo

'Alexa, turn on fireplace'

Smart Home


★★★★★ 0

Evonicfires Halo

CK Fires
Rated: Guidance Suggested
★★★★★ 0

ENABLE TO USE

Account linking required



Alexa Commands:

Please note: For the purposes of instruction we are referring to your appliance as 'fire'. You will need to refer to whatever name has been designated on your e-smart app. This may be the model of the fire, or you may have changed name of your fire.

1. Turning appliance **ON** or **OFF** - *'Alexa, turn fire **on**'*
*'Alexa, turn fire **off**'*
2. Turning heater **ON** or **OFF** - *'Alexa, set fire heater to auto'*
*'Alexa, set fire heater to **off**'*
3. Changing temperature - *'Alexa, set temperature to **75** degrees'*

*(Please note: Alexa will only change temperature between **50°F & 90°F**)*
'Alexa, make it cooler in there' (decrease 3°)
'Alexa, make it warmer in there' - (increase 3°)
4. Animation selection - *'Alexa, set animation to **still**'*
*'Alexa, set animation to **breathe**'*
*'Alexa, set animation to **spectrum**'*
*'Alexa, set animation to **embers**'*
*'Alexa, set animation to **odyssey**'*
*'Alexa, set animation to **aurora**'*

Conditions of warranty:

If this appliance should prove to be defective due to faulty design, materials or workmanship within 12 months of purchase, the product will be repaired or parts will be provided, subject to the following conditions:

The electric fire shall be purchased for domestic purposes and in accordance with the Users operating instructions.

It is the purchasers responsibility to prove that the unit is under warranty, e.g. receipt of purchase.

All warranties, will be invalidated if unauthorised repairs or modifications are made to the electric fire, or in case of accident, misuse or damage caused by improper installation, or to damage occurring during transit to or from the repairer and altered or missing serial numbers.

Any parts, which have been replaced under this warranty, shall become our property.

The company shall not be liable for any consequential loss or damage what so ever, arising from or in connection with this electric fire.

This Warranty does not apply to Heating elements, Bulbs or fuses.

This warranty is in addition to and does not affect the purchasers statutory rights of consumers.



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