

# View Bell Medium 3 CF Direct Vent Gas Fireplace



Operating manual

 **WARNING**



**HOT GLASS WILL  
CAUSE BURNS.  
DO NOT TOUCH GLASS  
UNTIL COOLED.  
NEVER ALLOW CHILDREN  
TO TOUCH GLASS.**

**INSTALLER:** Leave this manual with the appliance.

**CONSUMER:** Retain this manual for future reference.

## WARNINGS

**WARNING:** If the information in these instructions are not followed exactly, a fire or explosion may result causing property damage, personal injury or loss of life.

- Do not store or use gasoline or other flammable vapors and liquids in the vicinity of this or any other appliance.
- **WHAT TO DO IF YOU SMELL GAS:**
  - Do not try to light any appliance.
  - Do not touch any electrical switch; do not use any phone in your building.
  - Immediately call your gas supplier from a neighbor's phone. Follow the gas supplier's instructions.
  - If you cannot reach your gas supplier, call the fire department.
- Installation and service must be performed by a qualified installer, service agency or the gas supplier.

This appliance may be installed in an aftermarket, permanently located, manufactured home (USA only) or mobile home, where not prohibited by local codes. This appliance is only for use with the types of gas indicated on the rating plate. A conversion kit is supplied with the appliance.



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## IMPORTANT SAFETY INSTRUCTIONS

**WARNING:** Improper installation, adjustment, alteration, services or maintenance can cause serious injury or property damage. Refer to this manual.

### SAVE THESE INSTRUCTIONS

Make yourself fully aware of all the following instructions and the many features of the Bellfires direct vent gas fireplace appliance.

**INSTALLER:** Leave this manual with the appliance.  
**CONSUMER:** Retain this manual for future reference.

1. This appliance reaches high temperatures. Keep children and adults away from hot surfaces to avoid burns or clothing ignition. The appliance will remain hot for a time after shutdown. Allow surfaces to cool before touching.



2. Young children **MUST** be carefully supervised when they are in the same room as the appliance. Toddlers, young children and others may be susceptible to accidental contact burns. The remote control handset should be kept out of reach of children. A physical barrier is recommended if there are at risk individuals in the house. To restrict access to a fireplace or stove, install an adjustable safety gate to keep toddlers, young children and other at risk individuals out of the room and away from hot surfaces.
3. Keep the area around your appliance clear of combustible materials, gasoline and other flammable vapor and liquids.
4. Do not place embers, vermiculite granules, wood logs or pebbles against the pilot light burner. Make sure that the pilot flame can burn at all times freely over the main burner. Only in this way is proper ignition of the main burner ensured. Ignoring these directions could lead to a dangerous situation
5. Never place anything on top of the appliance.

## IMPORTANT SAFETY INSTRUCTIONS

6. Do not use this appliance to cook food or burn paper or other objects.
7. Do not use any solid or liquid fuels in this appliance. Use only the gas type indicated on the rating plate.
8. This appliance is only for use with the type of gas indicated on the rating plate. This appliance is convertible for use with other gases. A conversion kit is supplied with this appliance.
9. Installation and service must be performed by a qualified installer, service agency or gas supplier.
10. DO NOT operate the appliance with glass removed, cracked or broken.
11. DO NOT use abrasive cleaners on the panels. DO NOT attempt to clean the glass when it is hot.
12. DO NOT strike or slam the glass panel.
13. DO NOT modify the appliance under any circumstances. Any parts removed for servicing must be replaced prior to operating the appliance.
14. Turn the appliance off and let cool before servicing, installing or repairing. ONLY a qualified service person should install, service or repair the appliance. Have burner system inspected annually by a qualified service person.
15. Keep control compartments, burners and circulating air passages clean. More frequent cleaning may be needed due to excessive lint and dust. Turn off the gas valve and appliance (OFF on remote control) before cleaning the appliance.
16. The venting system MUST checked annually by a qualified service person. If needed, have the venting system cleaned or repaired.
17. When the appliance is installed directly on carpeting, tile or other combustible material non-combustible, it must be set on a metal panel or hearth pad extending at least the full width and depth of the appliance.
18. DO NOT obstruct the flow of combustion and ventilation air in any way. Provide adequate clearances around air openings into the combustion chamber along with adequate accessibility clearance for servicing and proper operation.
19. DO NOT use the appliance if any part has been exposed to or has been under water. Immediately call a qualified service technician to inspect the appliance and replace any part of the control system and any gas control which has been submerged in water.
20. DO NOT operate the appliance if any log is broken.
21. The installation must conform with local codes or, in the absence of local codes, with the National Fuel Gas Code, ANSI Z223.1/NFPA 54, or the Natural Gas and Propane Installation Code, CSA B149.1.
22. This appliance, when installed, must be electrically grounded in accordance with local codes or in the absence of local codes, with the *National Electrical Code, ANSI/NFPA 70*, or the *Canadian Electrical Code, CSA C22.1*.
23. The appliance is equipped with a safety system, whereby hatches will extract any over-pressure in a controlled way. In this, the hatches will briefly open. To avoid any possible personal harm when the hatches open due to an over-pressure, always maintain a minimum distance of 8 inch (20 cm) to the appliance, when igniting and when burning.

## IMPORTANT SAFETY INSTRUCTIONS

**WARNING:** Never connect unit to private (non-utility) gas wells. This gas is commonly known as well-headed gas.

### CODE APPROVAL

Direct Vent type appliances draw all combustion air from outside of the dwelling through the vent pipe.

These appliances have been tested by CSA and found to comply with the established standards for VENTED GAS FIREPLACES in the USA and Canada as follows:

#### **LISTED VENTED GAS FIREPLACES**

*View Bell Medium 3 CF tested to:*

- ANSI Z21. 88 - 2009 / CSA 2.33 - 2009 Vented Gas Fireplace Heaters
- ANSI Z21.88a - 2012 / CSA 2.33a - 2012 - Addenda 1 to ANSI Z21.88 - 2009 / CSA 2.33 - 2009
- CSA P4.1 - 09 Testing method for measuring annual fireplace efficiency (Canada).

A manufactured home (USA only) or mobile home OEM installation must conform with the ***Manufactured Home Construction and Safety Standard, Title 24 CFR, Part 3280***, or when such a standard is not applicable, the ***Standard for Manufactured Home installations, ANSI/NCSBCS A225.1***, or ***Standard for Gas Equipped Recreational Vehicles and Mobile Housing, CSA Z240.4***.

# OPERATING INSTRUCTIONS

## INTRODUCTION

**STOP!** Read the safety instructions information above.

**WARNING:** If the information in these instructions is not followed exactly, a fire or explosion may result causing property damage, personal injury or death.

Keep this booklet in a safe place.

## SAFETY

The appliance is fully protected by means of a thermo-electric pilot light shut off in the event of a gas escape from the main burner.

In addition, the appliance is equipped with a patented safety system, whereby the door will relieve in a controlled manner a potential developing overpressure. Thus, by means of a spring system, the door will tilt a few inches forward. This may cause a loud noise. If this happens, immediately close the gas tap and call a qualified service technician.



## OPERATING INSTRUCTIONS

### **WARNING:**

Do not place embers, vermiculite granules, wood logs, pebbles, glass beads or crushed glass against the pilot light burner. Make sure that the pilot flame can burn at all times freely over the main burner. Only in this way is proper ignition of the main burner ensured. Ignoring these directions could lead to a dangerous situation.

Do not place flammable objects within 40" of the appliance.  
Pay special attention to furnishings and ornaments around the fire.

When igniting the pilot light and burner, always keep a minimum distance of 40" from the front of the appliance.

If the pilot flame goes out for any reason, wait for 5 minutes before attempting to re-light it.

It is essential that the appliance, the complete concentric flue system and the outlet are cleaned and inspected annually by a recognised fitter/gas specialist. The safe operation of the appliance will thus remain guaranteed. For this, please refer to the Installation instructions (Chapter: ANNUAL MAINTENANCE), that are supplied separately with each appliance.

The gas fire must never be used with the door open or the door glass removed.

Never place flammable material on the ceramic log set, pebbles or glass.

The filling of the main burner with embers, vermiculite granules, wood logs, pebbles or glass may not under any circumstances be changed or added to.

Do not place easily-flammable materials, such as nylon clothing or flammable liquids, in the vicinity of the gas fire.

Ensure at all times that children and other people who are not aware of the operation of the gas appliance are only in the vicinity of the appliance exclusively under supervision.

Use a barrier (fireguard) to protect the people and children mentioned above against possible burns.

## OPERATING INSTRUCTIONS

**BEFORE OPERATING** smell around the appliance area for gas. Be sure to smell next to the floor because some gas is heavier than air and will settle on the floor.

### WHAT TO DO IF YOU SMELL GAS:

- Do not try to light any appliance.
- Do not touch any electrical switch; do not use any phone in your building.
- Immediately call your gas supplier from a neighbor's phone. Follow the gas supplier's instructions.
- If you cannot reach your gas supplier, call the fire department.

DO NOT use the appliance if any part has been exposed to or has been under water. Immediately call a qualified service technician to inspect the appliance and replace any part of the control system and any gas control which has been submerged in water.

Use only the remote control to operate the appliance. Never use other means. If the remote control does not function, try changing the batteries in the remote control and/or the batteries in the receiver (see page 26 of this manual). If, after changing the batteries, the appliance still not works, do not try to repair it. Call a qualified service technician. Force or attempted repair may result in a fire or explosion.

The appliance is fully protected by means of a thermo-electric pilot light shut off in the event of a gas escape from the main burner.

In addition, the appliance is equipped with a patented safety system, whereby the door will relieve in a controlled manner a potential developing overpressure. Thus, by means of a spring system, the door will tilt a few inches forward. This may cause a loud noise. If this happens, immediately close the gas tap and call a qualified service technician.

**IMPORTANT:** When igniting the pilot light and burner, always keep a minimum distance of 40" from the front of the appliance. If the pilot flame goes out for any reason, wait for 5 minutes before attempting to re-ignite it.

## OPERATING INSTRUCTIONS

### WARNINGS:

- Never place combustible material on the ceramic log set, pebbles or glass. The filling of the main burner with embers, vermiculite granules, wood logs, pebbles or glass may not under any circumstances be changed or added to.
- Do not place easily-combustible materials, such as nylon clothing or combustible liquids, in the vicinity of the appliance.
- Ensure at all times that children and other people who are not aware of the operation of the gas appliance are only in the vicinity of the appliance exclusively under supervision.
- Use a barrier (fireguard) to protect the people and children mentioned above against possible burns.

### FLAME EFFECT

The appliance is supplied with a “Centre Fire” double burner, from the factory. This burner has its own specific flame effect, see below for an impression.

# OPERATING INSTRUCTIONS

## View Bell Medium 3 CF

The appliance is supplied with a "Centre Fire" double burner:



Both burners ON



Only front burner ON

Natural gas: The above sketches provide an impression of the flame effect. This can differ from reality. The flame effect is dependant on the composition and supply pressure of the natural gas present.



Propane: The flame effect produced by propane is less realistic than with natural gas. The flame effect is less as far as flame volume and height are concerned!



# OPERATING INSTRUCTIONS

## REMOTE CONTROL



### General

Read these instructions carefully before lighting the fire !!

The appliance is operated by radio remote control. This comprises a hand-held transmitter and a receiver. The receiver is part of the gas control block assembly.

The receiver and the gas control block are behind the (white) panel door (operating unit) next to the appliance. Press the door inwards to open; this will release the catch and the door will spring out.

The hand-held transmitter and receiver are powered by batteries.

Hand-held transmitter : 1x 9V battery.

Receiver : 4x 1.5V battery type LR6 or AA.

Option: 6V adapter (120 VAC). Available from your fitter.

Note: Hand-held transmitter and receiver are **not** interchangeable with previous models.

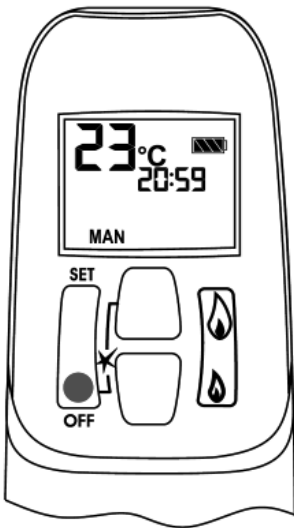
The pilot light is situated in the front of the burner, behind a cowl. *Should the pilot light go out, you must wait five (5) minutes before attempting to re-ignite the fire.*

**IMPORTANT:** Once the fire is lit, it must burn at maximum for approx. 10 minutes to allow the chimney to come up to temperature!

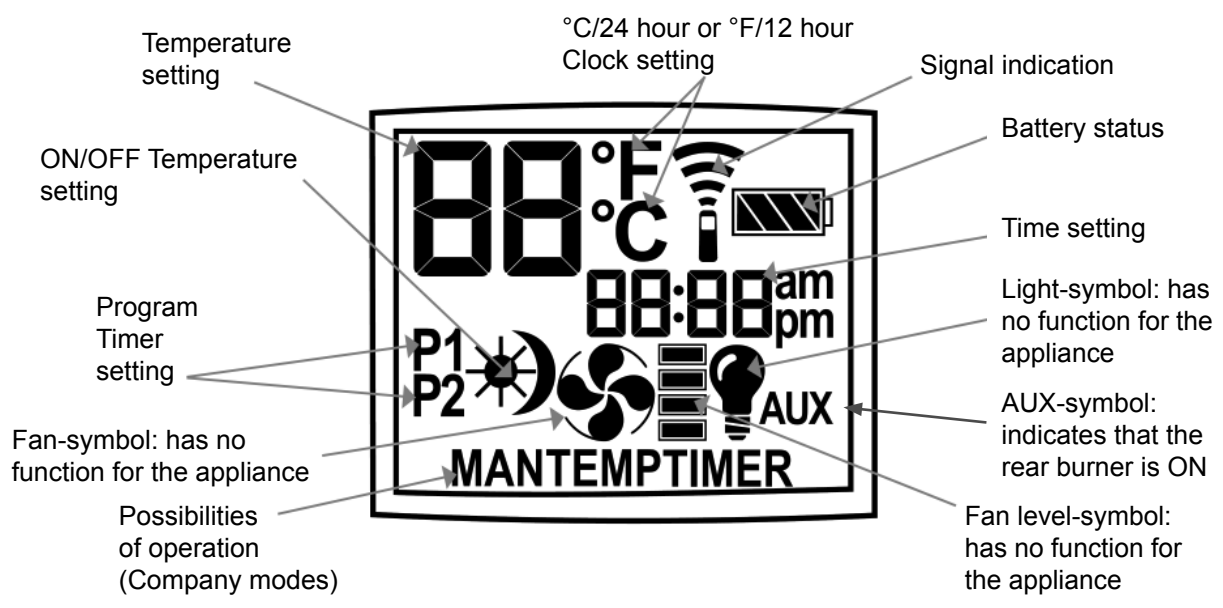
# OPERATING INSTRUCTIONS

## Hand-held transmitter

The remote control works by radio signal. The hand-held transmitter is configured in the factory with a unique signal code.

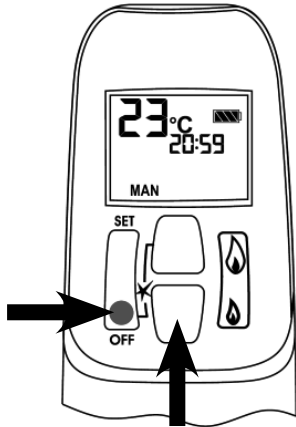


**Figure 1: Hand-held transmitter**






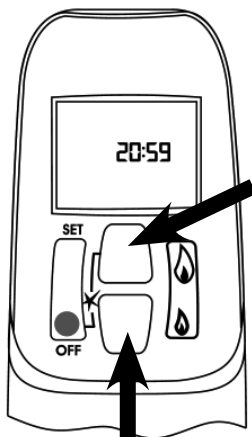
**Figure 2: Display hand-held transmitter**

# OPERATING INSTRUCTIONS








## Set the display - °C/24 hour or °F/12 hour Clock setting

- Connect the batteries. By simultaneously pressing **OFF** and , can be switched from °F (and 12 hour clock) to °C (and 24 hour clock), or vice versa.
- The display will automatically return to  mode after some time, but you may immediately return to  mode by pressing the **OFF** button.




## Set the current time

- The time display will flash after either:
  - a installing the battery or
  - b simultaneously pressing the  (large flame) and  (small flame).
- While the screen is flashing, you can adjust the time.
- Press  (large flame) to set the hour and  (small flame) to set the minute.
- Wait or press **OFF** to return to  mode.

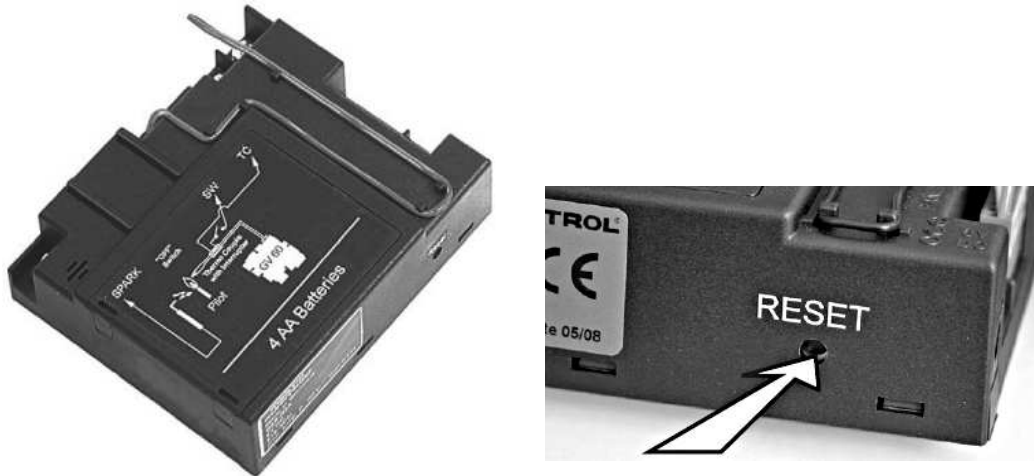
## Important: Setting up signal code before using the appliance for the first time.

Before the appliance can be used, the receiver must first learn the hand-held transmitter's signal code.

- Press the "**RESET**" button on the receiver, and keep this pressed until 2 audio signals are heard. See figure 3.  
Release the "**RESET**" button after the second (somewhat longer) audio signal.
- Press, within 20 seconds, the  (small flame) button on the hand-held transmitter, until 2 short signals are heard. The signal code has now been set up on the receiver. If, however, a single long sound is heard, this means that setting the signal code has failed or that the wiring has been connected incorrectly.

You only need to set up the signal code once. It is not necessary when changing the batteries of the hand-held transmitter or receiver.

# OPERATING INSTRUCTIONS



**Figure 3: Receiver “RESET” button**

## Burner:

The appliance’s entire burner consists of a “front burner” and a “rear burner”. Burner operation described below applies to:







- 1 Both “front burner” and “rear burner”.  
(The AUX-symbol **AUX** on the hand-held transmitter’s display is visible.)
- or
- 2 Only “front burner”. The “rear burner” is turned off.  
(The AUX-symbol **AUX** on the hand-held transmitter’s display is not visible.)



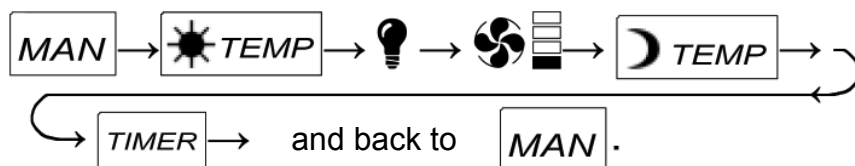
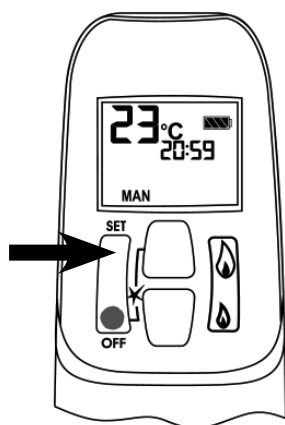
# OPERATING INSTRUCTIONS


## Possibilities of operation




The following can be set with the remote control:

- 1 :  = Manual operation
- 2 :  = Operating day temperature thermostat
- 3 :  = Has no function for the appliance
- 4 :  = Has no function for the appliance
- 5 :  = Operating night temperature thermostat
- 6 :  = Timer setting

You can cycle through the menu with operating possibilities by repeatedly depressing the **SET** button:



At  the selected starting time (P1 \* or P2 \*) or stopping time (P1 ) or P2 ) is also shown.

Returning to  is also possible by pressing the  (small flame) or  (large flame) button.

# OPERATING INSTRUCTIONS

MAN

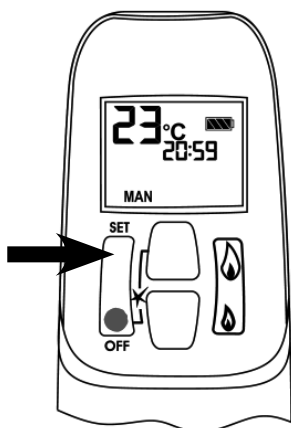
## Manuel operation

Here you can turn the burner on and off, and adjust the height of the flames.

- Press 🔥 (large flame) to turn on the burner and to increase the flame height.
- Press 🔥 (small flame) decrease the flame height to turn the burner off.

The pilot light will keep burning. (**Stand-by position**)

- The appliance will automatically revert to stand-by if the batteries in the receiver are fully depleted. (The pilot light will also be turned off.)
- This also applies to the Thermostat and Timer operation.
- When one of the buttons on the hand-held transmitter is pressed (except the **SET** button), the transmission symbol 📶 appears on the screen. The receiver confirms the transmission with an audio signal.



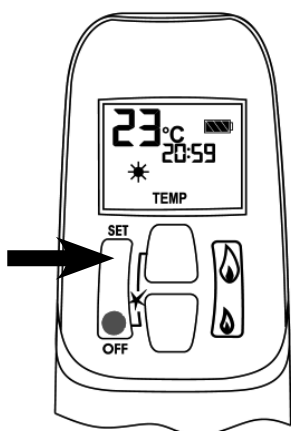
★TEMP

## Operating day temperature thermostat

(The appliance must be in the standby position and the pilot light is burning.)

Automatic temperature regulation of the pre-set day temperature. The room temperature is measured and compared with the pre-set day temperature. The flame height is automatically regulated so as to reach the pre-set day temperature.

Also see: **Setting the desired temperature.**



☾TEMP

## Operating night temperature thermostat

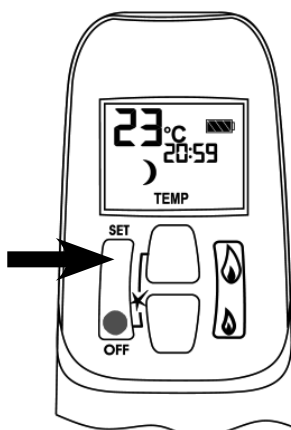
(The appliance must be in the standby position and the pilot light is burning.)

Automatic temperature regulation of the pre-set night temperature.

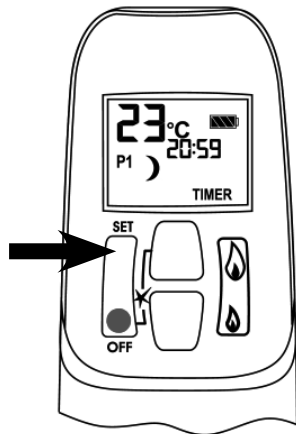
The room temperature is measured and compared with the pre-set night temperature.

The flame height is automatically regulated so as to reach the pre-set night temperature.

Also see: **Setting the desired temperature.**



# OPERATING INSTRUCTIONS



TIMER



## Timer operation

(The appliance must be in the standby position and the pilot light is burning.)



Appliance functions automatically according to the two pre-set heating periods;

P1 and P2. These heating periods repeat automatically every 24 hours.


Also see: **Programming the timer: P1 and P2.**




The appliance works thermostatically at the pre-set starting times P1  and P2  and the room temperature is automatically regulated to the pre-set day temperature

 TEMP .

The appliance works thermostatically at the pre-set stopping times P1  and P2  and the room temperature is automatically regulated to the pre-set night temperature









 TEMP .

In order to allow the appliance to regulate the temperature at night, the night  TEMP temperature must be set to at least 5°C.

If the  TEMP setting is lowered to , the appliance will switch to stand-by at night. The appliance will automatically operate at the following day cycle  TEMP .

N.B.: The pre-set temperature is shown on the screen every 30 seconds.

## Setting the desired temperature

- Select the desired mode of operation  TEMP or  TEMP by pressing the **SET** button briefly.
- Press the **SET** button until the temperature indication on the display begins to flash.
- Set the temperature with  (large flame) or  (small flame).
- Wait or press the **OFF** button briefly to go to  mode.
- If the temperature control in  TEMP should be off (lower battery consumption), decrease  TEMP the night temperature until  appears on the display.



## Important:



**Place the hand-held transmitter in a place that is not influenced by direct sunlight, draught, heat from the appliance and other heat sources.**

# OPERATING INSTRUCTIONS

## Programming the timer: P1 and P2

- Select the desired mode of operation **TIMER** by pressing the **SET** button briefly.
- Press the **SET** button until P1 \* (**ON**) (start heating period P1) and the time appear in the display. (The time indication flashes.)
- Set the time for the beginning of the first heating period by pressing  (large flame) for hours and  (small flame) for minutes setting.
- Press the **SET** button briefly; P1 ) (**OFF**) appears on the display. Set the time for the end of the first heating period.
- Press **SET** again to set the second heating period P2 \* (heat **ON**) and P2 ) (heat **OFF**).
- Wait a moment or press **OFF** to switch back to **MAN** mode.

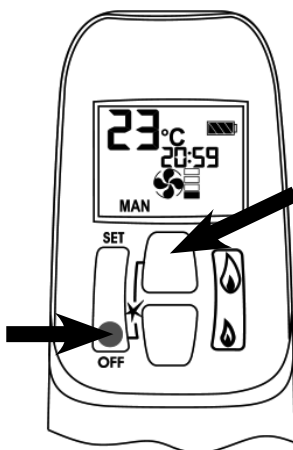
## **AUX** AUX -symbol on the display


The AUX-symbol **AUX** on the hand-held transmitter's display indicates that the "front burner" and "rear burner" are both being operated. All functions apply to both burners together.

If the AUX-symbol **AUX** on the hand-held transmitter's display is not visible, then the "rear burner" is turned off and all functions only apply to the "front burner"

## OPERATION (REMOTE CONTROL)

### Igniting the fire



- Open the gas supply valve in the gas pipe to the fire.
- Switch the hand-held transmitter to the **MAN** position.
- On the hand-held transmitter, press the **OFF** and  (large flame) buttons simultaneously. A short tone will signal the start. Release the buttons. Short beeps will then follow until the pilot light and main burner are ignited. Once the main burner has been ignited, the flame height will automatically rise to the maximum position.

# OPERATING INSTRUCTIONS

Important:



- If the pilot flame goes out for any reason, wait for **5 minutes** before attempting to re-light it.
- If the pilot light does not ignite after 3 ignition attempts; close the gas tap and warn the fitter.
- Once the pilot light is burning, the main burner must ignite **within 10 seconds** automatically. If this does not happen, **immediately** close the gas tap and warn the fitter.
- If the main burner ignites with a pop; **immediately** close the gas tap and warn the fitter.

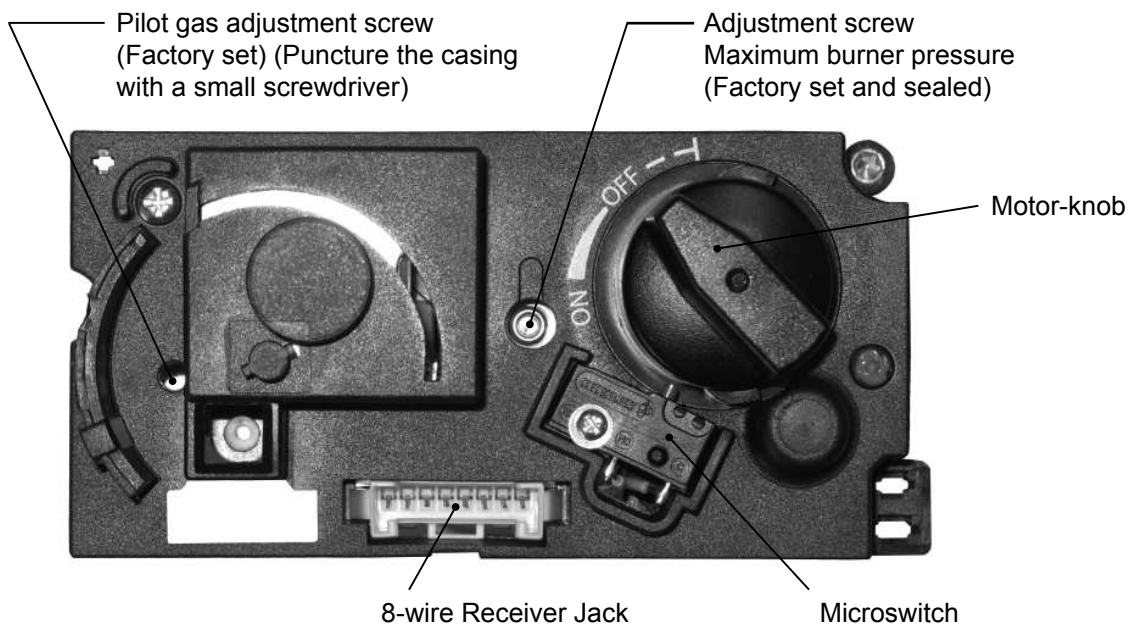


Figure 4: Gas regulating block

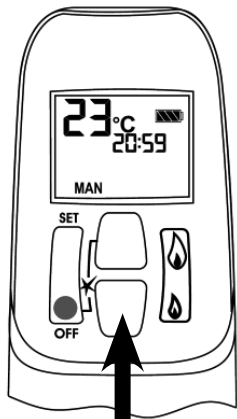
- Possible error messages:
  - \* 3x short audio signal, audible when the motor-knob operates:  
Receiver batteries need changing soon (having heard this signal, the appliance can be ignited another ten times approximately).
  - \* 5 second unbroken tone:  
Error. For example, one of the cables may not be properly connected.




# OPERATING INSTRUCTIONS

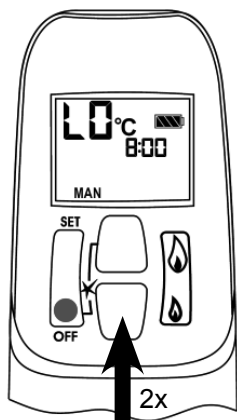
**Important:** If the pilot flame goes out, then wait for at least **5 minutes** before repeating the above procedure.




## Setting the flame height / Extinguishing the fire




- After ignition, the burner automatically sets the flames to the maximum height.
- Press button  (small flame) to lower the flames and to turn off the burner (Extinguishing the fire:  small flame button: pilot light remains burning (standby position)!)  
(Pressing briefly the  (small flame) button gradually lowers the flames to the low position.)

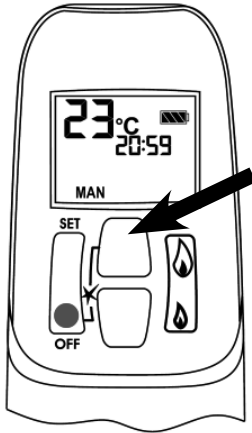




- Pressing the  (small flame) button twice automatically lowers the flames to the low position. (When this happens, the flames will first automatically go to maximum!) This is indicated by “LO” on the display.

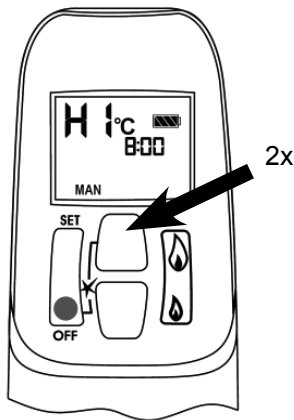
### **Standby position (pilot light)**


Press  (small flame) and keep pressed to set appliance to pilot light.

# OPERATING INSTRUCTIONS




- Press button  (large flame) to increase the flame level and to turn on the burner from the stand-by position.  
(Pressing briefly the  (large flame) button gradually increases the flames to the high position.)



- Pressing the  (large flame) button twice automatically increases the flames to the high position. This is indicated by “HI” on the display.

**Important:**



- If you turn on the burner by pressing the  (large flame) button, it must ignite within 10 seconds. If this does not happen, immediately close the gas tap and warn the fitter.
- If the burner ignites with a pop; immediately close the gas tap and warn the fitter.

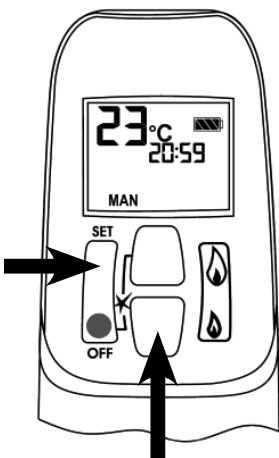
# OPERATING INSTRUCTIONS

Turning the “rear burner” on and off.




**Figure 5: Rear side of hand-held transmitter (battery cover)  
Instructions for turning the “rear burner” on and off**

After igniting the pilot light and burner the “front burner” and “rear burner” are both ON. The AUX-symbol **AUX** on the hand-held transmitter’s display is visible.

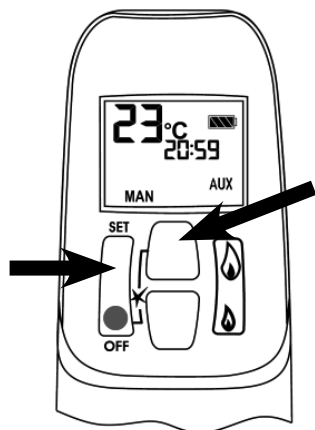


Turning off the “rear burner”:



- Simultaneously press the SET-button and the  (small flame) to turn the “rear burner” OFF.





# OPERATING INSTRUCTIONS



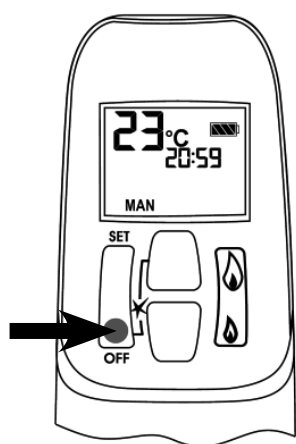
## Turning on the “rear burner”:


- Simultaneously press the **SET**-button and  (large flame) to turn the “rear burner” ON. The AUX-symbol  on the hand-held transmitter’s display is visible.

## Notes:

- 1 The “rear burner” always remains in the last switching position chosen, as long as the appliance is not completely turned off (burner and pilot light OFF).
- 2 Turning the “rear burner” on and off is blocked in the Timer and Off function, if the night temperature setting  is reduced to .
- 3 If the receiver’s batteries are depleted the “rear burner” remains in the last chosen setting; IN or OUT. During normal use the “rear burner” will be automatically turned ON if the appliance is turned off before starting. For this press the **OFF**-button.

## Switching off the appliance



- Press the  (small flame) button to lower the flames or to switch off the main burner.
- Then press the **OFF** button to switch off the appliance, including the pilot light.
- If the appliance is not to be used for some time, please close the gas supply valve in the gas pipe.

## **Important:**



**If the pilot flame goes out for any reason, wait for 5 minutes before attempting to re-light it.**

# OPERATING INSTRUCTIONS

## Faults

- If the signals from the hand-held transmitter do not seem to be reaching the receiver, the cause may be:
  - \* Spent batteries: replace the batteries.
  - \* An electronic problem: press the “**RESET**” button on the receiver.
- If the appliance regularly switches itself off, please contact your installer.

## Replacing the batteries

- The hand-held transmitter/receiver batteries have a service life of approx. one year. We recommend you use alkaline batteries. Rechargeable batteries are not permitted.
- If the receiver’s batteries are nearly empty, the system will turn the appliance off completely. This will not occur if the receiver is connected to an adaptor (6V) (option).

- The batteries must be replaced whenever:

1 Hand-held transmitter : The battery symbol indicates this in the display.



: Battery fully charged



: Battery empty

2 Receiver: 3x short audio signal, audible when the motor-knob operates.

1 Hand-held transmitter:

- \* Open the cover on the back of the transmitter.
- \* Carefully remove the 9V battery and disconnect it from the contact.  
Do not pull the wires!
- \* Connect the new battery and replace in the battery compartment. Close the cover.

2 Receiver:

- \* Carefully pull the receiver assembly out of the compartment behind the facade of the appliance.
- \* Open the cover.
- \* Remove the batteries from the battery compartment.
- \* Place four new 1.5V batteries (LR6 or AA type) as indicated in the battery compartment. The negative end (-) of the battery must always be at the contact spring end of the compartment.
- \* Close the cover and place the receiver back in its holder.

- If the batteries are inserted incorrectly, the electronics or drive may be irreparably damaged.
- Only replace the batteries when the appliance has been completely switched off.

## USING THE APPLIANCE FOR THE FIRST TIME

The appliance is coated with a lacquer layer resistant to high temperature.

During the first hours of operation, the burning in of the lacquer may result in an unpleasant smell. This is harmless, however. Operating the appliance at full capacity for a few hours, while ventilating the room, will eliminate the smell.

After using your appliance for the first few times, you may be aware of a light deposit on the inside of the glass. This is caused by the paint curing. Once your appliance has cooled down, this deposit can be removed with glass cleaner or ceramic hob cleaner.

## CLEANING AND MAINTENANCE

**WARNING:** Turn off gas before servicing fireplace. It is recommended that a qualified service technician perform these check-ups at the beginning of the heating season.

**IMPORTANT:** Use only original Bellfires components when replacing damaged parts of the appliance.

### DAILY MAINTENANCE

- Ensure that as little dust, and as few particles of cigarette smoke, candles and oil lamps as possible pollute the air in the room in which the appliance is used. Heating of these particles by the convection system of the appliance could lead to discoloration of the walls and ceiling. It is therefore very important to ensure that the room in which the appliance is located is sufficiently ventilated. Regularly remove any dust deposits from behind the facade (top and bottom sides) by means of a vacuum cleaner.

**IMPORTANT:** Regularly clean the glass on the inside of the appliance with glass spray or ceramic hob cleaner. (See installation instructions for dismantling/assembling the glass.)

### **WARNING!:**

- If the glass is not cleaned on time, this can result in becoming dull and difficult, if not impossible, to clean.
- Careful with glass cleaner ! Make sure that no glass cleaner liquid flows in the sealing of the inside of the glass pane at the bottom of the door  
Spray each time a little glass cleaner liquid on the glass, and polish it off immediately. Glass cleaner liquid in the sealing of the door can cause dissolving of the black border on the inside of the glass. It will become very spotty and can't be repaired.

## CLEANING AND MAINTENANCE

### **WARNING!:**

If the glass is broken or cracked, it must be immediately replaced before operating the appliance again.

Broken ceramic heat-resistant glass may not be disposed in a glass recycling container, but must be included in normal household waste.

- If anything is spilt on the fire, switch it off immediately and wait for it to cool down sufficiently before cleaning. Never use scouring powder, aggressive cleaners or fire polish on the gas fire. Use only a dry lint free cloth.
- Heat resistant lacquer in aerosols can be obtained from your distributor. During the yearly maintenance, the lacquer can be used to repair small areas of damage.

**WARNING:** If the barrier (fireguard) is damaged, it must be replaced with an identical barrier (fireguard). Contact your dealer for replacement.

### **ANNUAL MAINTENANCE**

It is essential that the appliance, the complete concentric flue system (where possible) and the outlet are cleaned and inspected annually by a qualified service technician. The safe operation of the appliance will thus remain guaranteed.

Please refer also to the Installation instructions that are supplied separately with the appliance.

**IMPORTANT:** The barrier (fireguard) must be replaced prior to operating the appliance.

**IMPORTANT:** Verify proper operation after servicing.

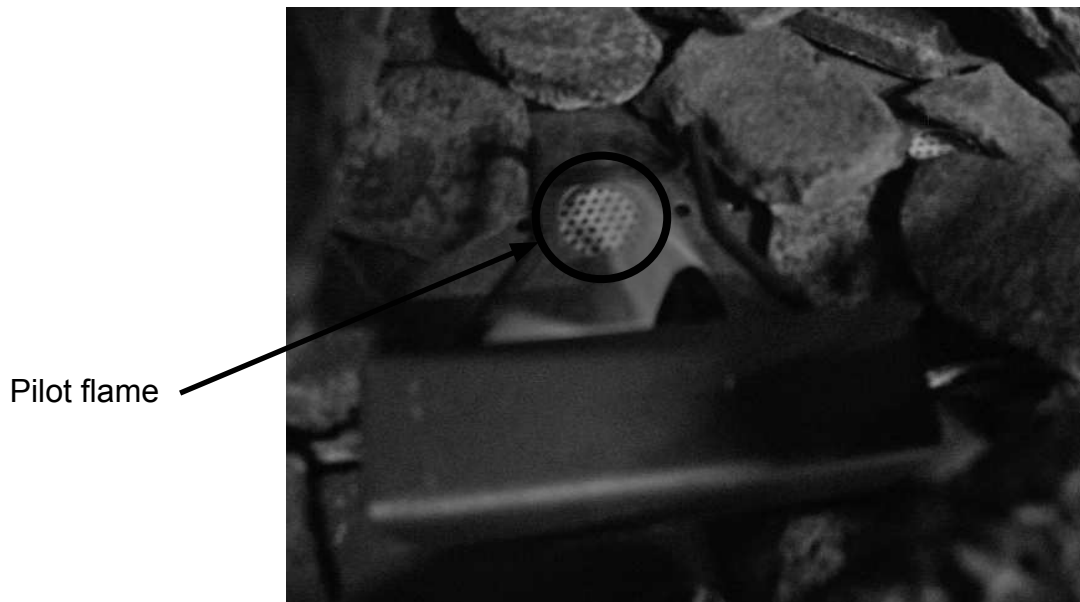
# CLEANING AND MAINTENANCE

## BURNER, PILOT AND CONTROL COMPARTMENT

Keep the control compartment and burner areas surrounding the wood logs, pebbles or glass clean by brushing or vacuuming at least once a year. Make sure the burner porting, pilot air opening and burner air opening are free of obstructions at all times.

## PILOT FLAME

Periodically check the pilot flame during normal operation. The pilot must always be present during normal operation. See figure 6.



**Figure 6: Pilot flame**

## BURNER FLAME

Check periodically the burner flames during normal operation. After approximately 30 minutes after ignition, at full rate, the flames should be yellow and the appearance should be as in figure 7.

## CLEANING AND MAINTENANCE



**Figure 7: Burner flame appearance Centre Fire**

Note: The flame appearance may vary, since this is dependent on the type of installation, vent, system configuration. Also wind may have an effect on the flame appearance.

### **VENT**

Check the venting system at least once a year to ensure that nothing is blocking an unrestricted flow of the combustion air and the flue gasses. Also check regularly that nothing is blocking the ventilation air (=convection air) flow.

# WARRANTY TERMS

## Warranty terms

Interfocos B.V. guarantees the quality of the supplied Bellfires hearth and the quality of the materials used. All Bellfires hearths are developed and manufactured according to the highest possible quality standards. If, despite all this, something should prove amiss with the Bellfires hearth you have purchased, Interfocos B.V. offers the following manufacturer's warranty.

### Article 1: Warranty

- 1.1. If Interfocos B.V. determines that the Bellfires hearth you have purchased is defective as a result of a flaw in the construction or material, Interfocos B.V. guarantees to repair or replace the hearth free of charge, without charging any costs for labour or spare parts.
- 1.2. Repair or replacement of the Bellfires hearth will be undertaken by Interfocos B.V. or by a Bellfires dealer as designated by Interfocos B.V.
- 1.3. This warranty is supplementary to the existing legal national warranty of Bellfires dealers and Interfocos B.V. in the country of purchase and is not intended to restrict your rights and claims based on the applicable legal provisions.

### Article 2: Warranty conditions

- 2.1. Should you wish to claim under the warranty, please contact your Bellfires dealer.
- 2.2. Complaints should be reported as quickly as possible after they have manifested themselves.
- 2.3. Complaints will only be accepted if they are reported to the Bellfires dealer, together with the serial number of the Bellfires hearth which is stated on the front of the instructions for use.
- 2.4. In addition, the original receipt (invoice, receipt, cash receipt) showing the date of purchase must also be submitted.
- 2.5. Repairs and replacements during the warranty period do not give any entitlement to an extension of the warranty period. After a repair or replacement of warranty parts, the warranty period shall be deemed to have started on the date of purchasing the Bellfires hearth.
- 2.6. If a certain part is eligible for the warranty and the original part is no longer available, Interfocos B.V. shall ensure that an alternative part of at least the same quality shall be provided.

### Article 3: Warranty exclusions

- 3.1. The warranty on the Bellfires hearth ceases to be in effect if:
  - a. it is not installed according to the supplied installation instructions, and to national and/or local regulations;
  - b. it has been installed, connected or repaired by a non-Bellfires dealer;
  - c. it has not be used or maintained according to the instructions for use;



## WARRANTY TERMS

- d. it has been changed, neglected or roughly treated;
  - e. it has been damaged as a result of external causes (outside the hearth itself), for example, lightning strike, water damage or fire;
- 3.2. In addition, the warranty lapses if the original purchase receipt shows any change, deletion, removal or if it is illegible.

### **Article 4: Warranty area**

- 4.1. The warranty is only valid in those countries where Bellfires hearths are sold through an official dealer network.

### **Article 5: Warranty period**

- 5.1. This warranty will only be granted during the warranty period.
- 5.2. The body of the Bellfires hearth is guaranteed for a period of 10 years against construction and/or material faults, starting from the moment of purchase.
- 5.3. For other parts of the Bellfires hearth, a similar warranty applies from the moment of purchase for a period of one year.
- 5.4. For user parts such as glass, glass (cord), thermocouple and the interior of the combustion chamber, a similar guarantee is given until after the first burning.

### **Article 6: Liability**

- 6.1. A claim granted by Interfocos B.V. under this warranty does not automatically imply that Interfocos B.V. also accepts liability for any possible damage. The liability of Interfocos B.V. never extends further than that stated in these warranty conditions. Any liability of Interfocos B.V. for consequential damage is expressly excluded.
- 6.2. That stated in this provision is not valid if and to the extent that is derives from a mandatory provision.
- 6.3. All agreements entered into by Interfocos B.V. are, unless specifically stated otherwise in writing and to the extent that they are permitted based on applicable law, subject to the Conditions of the Dutch Metal and Engineering Association (METAALUNIEVOORWAARDEN), as filed with the registrar of the Court of Rotterdam on 1 January 2008.

Interfocos B.V.  
Hallenstraat 17  
5531 AB Bladel  
The Netherlands  
Tel: +31-497339200  
Email: info@Bellfires.com

Carefully retain the instructions for use; they show the serial number of the hearth. You will need this if you wish to claim under the warranty.







### **Your Bellfires dealer**

NATIONAL ENERGY EQUIPMENT INC.  
1850 DERRY ROAD EAST  
MISSISSAUGA, ONTARIO  
L5S 1Y6 CANADA  
PHONE NUMBER : (905) 564-2422  
FAX NUMBER : (905) 564-9490  
TOLL FREE NUMBER: (866)-574-5100  
[www.nee.ca](http://www.nee.ca)

01 - 010314 - 337335